



Established in 1984.



WHY PARTNER WITH ADM?

AN IT COMPANY YOU CAN FEEL CONFIDENT IN.

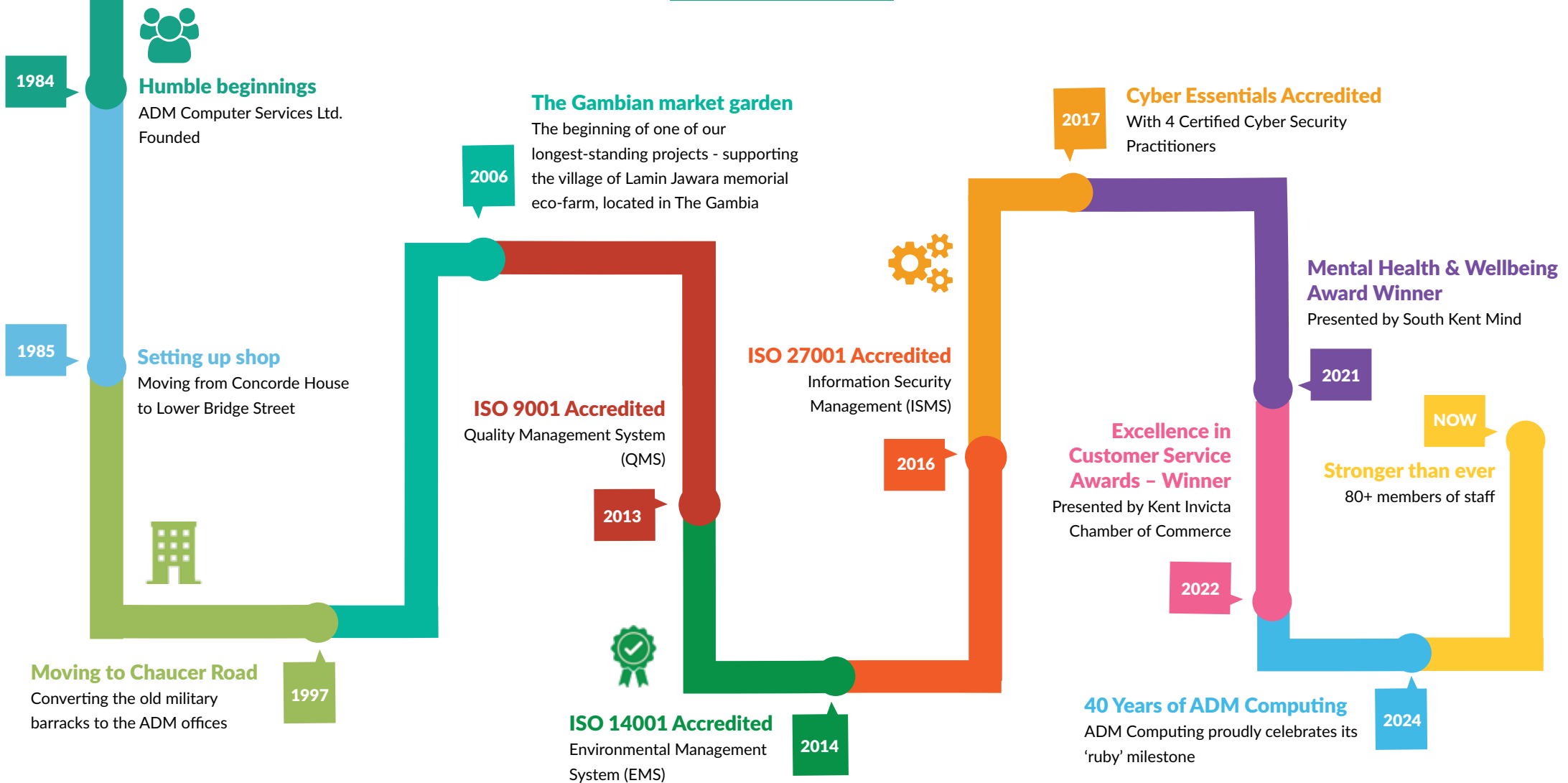
Our IT support team holds over 600 technical certifications, including over 250 Microsoft certifications, making us one of the most accredited Microsoft partners in the UK.

QUALIFIED & CERTIFIED

 Microsoft SharePoint	 Microsoft Azure	 Windows Server Support	 Synology NAS Solutions
 Microsoft Hyper-V	 Microsoft Teams	 VMware	 Data Audit & Migration
 Microsoft Office 365	 Security Packages & Cyber Essentials	 Veeam Back-up	 Ninja
 Microsoft EMS	 CommScope Ruckus	 Microsoft Exchange	 Cisco Umbrella
 IT Consultancy	 Paxton Access Control	 Exclaimer	 Managed Back-up
 Dell	 Barracuda	 KnowBe4	 LastPass
 Sophos Anti-Virus	 Data Communications	 WatchGuard Firewalls	 Networking
	 Cisco	 Windows Support	

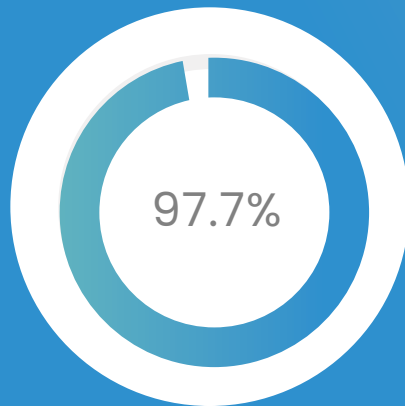
HISTORY OF ADM COMPUTING

Where the story begins...



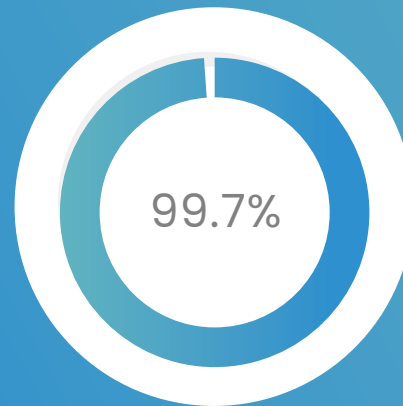
TRUSTED BY **12,000+** USERS ACROSS **350+** CUSTOMERS IN THE UK

With over 40 years of experience in the industry, we have established ourselves as a trusted partner for businesses across a wide range of sectors in the UK. Our team of certified professionals are committed to providing innovative and reliable IT solutions that enable our clients to achieve their goals and maximise their efficiency.



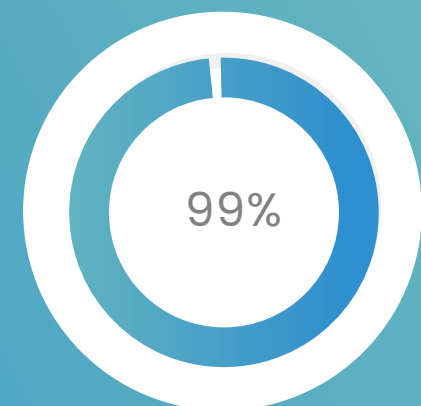
Tickets

responded to within SLA



Positive Feedback

from new & existing customers



Client Retention

in the past year

EXPERIENCED, TRUSTED, LONG ESTABLISHED

40+

YEARS

We are proud to be an award-winning IT solutions provider that puts customer service at the forefront of everything we do. With over 40 years of experience in the IT industry, we have established a reputation as a trusted and reliable partner for businesses.

55+

ENGINEERS

A team of over 55 highly qualified engineers, all of whom have undergone DBS checks and hold a total of over 450 technical accreditations. Our team provides around the clock monitoring and maintenance to minimise downtime and ensure optimal performance to our customers.

350+

CUSTOMERS

Trusted by over 350 customers all over the UK across a wide range of sectors. We take the time to understand our client's unique needs and challenges, providing personalised support and guidance to help them achieve their objectives.

12,000+

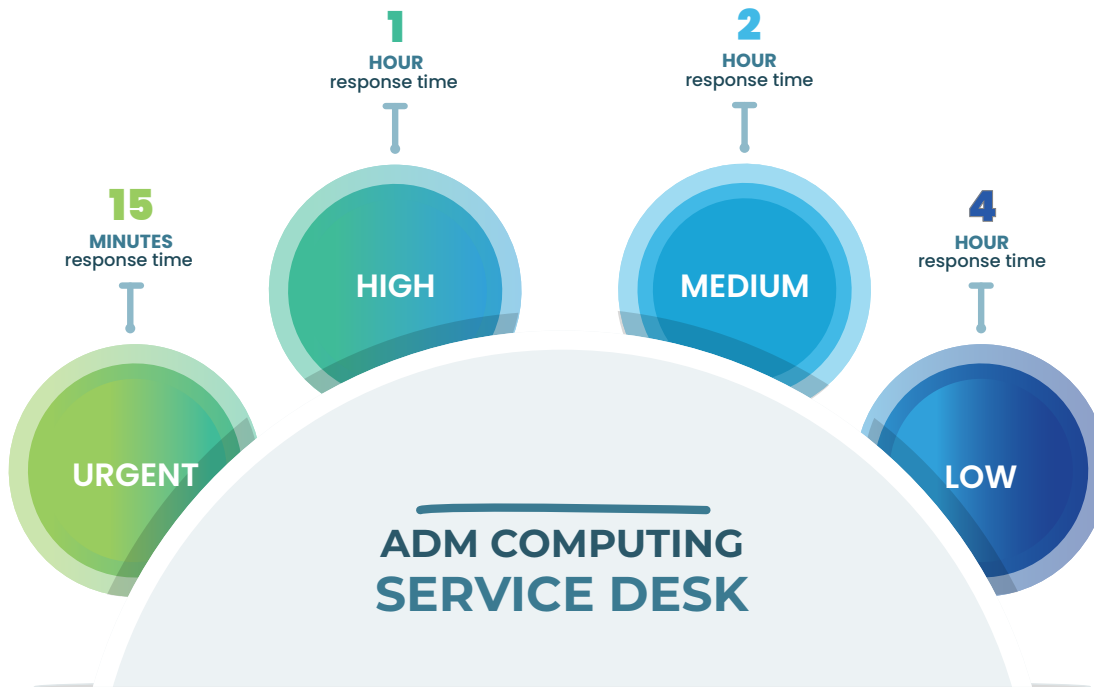
END USERS

We are dedicated to providing the highest level of customer service and support. Our clients trust us to provide reliable and effective IT solutions that help them achieve their goals and drive their business forward.

Our Service Desk

We know how important it is to minimise disruption.

That's why we prioritise support requests using the categories below to ensure you're back up and running as quickly as possible:



In-house team of 55+ engineers with over 600 technical accreditations.

01

URGENT

- Complete work stoppage
- Potential to cause a work stoppage of a vital business function or service
- All line-of-business applications

02

HIGH

- A workaround is not available
- The incident has not resulted in work stoppage but has significantly impaired the user's ability to perform their normal business operation
- Multiple users unable to work
- Single user that cannot continue elsewhere (e.g. home user, no access)

03

MEDIUM

- The incident has not resulted in work stoppage but has significantly impaired the user's ability to perform their normal business operation
- Single user issue who can continue working elsewhere
- Workaround is available

04

LOW

- The incident has not impeded or disrupted the service and is more of an inconvenience
- All calls that are not on the above priority listing

HASSLE-FREE IT SUPPORT FOR BUSINESSES

Where better to outsource your IT support than to an award-winning IT services company? Here at ADM Computing, our years of hands-on experience and in-depth knowledge allow us to help keep your business up and running, minimising downtime and mitigating disruptions.

HOW CAN WE HELP?

- 1** Monitoring your systems, total visibility, keeping your systems up to date with the latest software versions and security fixes
- 2** We'll always aim to resolve your issue on your first call (triage team)
- 3** We align you with one of our three service teams, staffed by industry-specialised engineers, to ensure that your business receives exceptional service.
- 4** Experienced account managers deliver expert advice and recommendations for business plans, with extensive tenure in sales departments.
- 5** Our ISO certifications and internal systems guarantee secure and professional management of your data.

Rated
4.9 ★★★★★
On Google

GOOD BUSINESS GREAT PEOPLE

At ADM, we believe success means more than great IT. This ethos is mirrored in our vision to foster an environment ripe for self-development and sustainable living, ensuring that we thrive professionally and personally without compromising the world around us.

OUR VALUES IN ACTION

- 1** Giving back through staff volunteering, sustainability projects, and local initiatives
- 2** We lead by example as a long-standing business in Kent
- 3** We prioritise transparency, trust, and responsible growth

OUR PLEDGES

ADM supports six of the UN's SDGs (Sustainable Development Goals), committing time and profits to:



THE ADM DIFFERENCE

At ADM, we offer a service-driven approach that puts your needs first, providing expert IT support without restrictive contracts. Whether you're looking for responsive technical assistance, insightful training opportunities, or a partner invested in social responsibility, we're here to help your business thrive.



NO LONG-TERM TIE-INS

At ADM, we retain customers through exceptional service, not contracts. With our flexible, no-contract IT support, your commitment is driven by satisfaction, ensuring your success remains our priority.



COMMITMENT TO TRANSPARENCY

Transparency is at our core, ensuring you always know what to expect. We value open communication and honesty in every interaction. Your trust matters, and we're committed to earning it through transparency and exceptional service.



CUSTOMER SATISFACTION

At ADM, customer satisfaction is our top priority, with over 99.7% positive feedback last year. This reflects our commitment to exceptional service and support. We strive to exceed expectations in every interaction, continuously improving to maintain our high standards.



COMMUNITY ENGAGEMENT

Partnering with us means supporting a business that values social responsibility. We actively give back through charity work, sustainability efforts, and community partnerships with schools and colleges. Together, we can make a lasting impact.

With ADM, you're not just getting IT support, you're gaining a partner committed to your growth, security, and success.

EXTRA VALUE AT NO EXTRA COST



Stay Up to Date

Did you know we regularly host a variety of events for our customers? From engaging seminars and insightful webinars to exclusive premium events in collaboration with our trusted vendors, there's always something valuable to discover. Don't miss out—join us at our next event! Visit www.adm-computing.co.uk/events to learn more.



Extra value at no extra cost

At ADM, we pride ourselves on organising a variety of client-focused events. These include informative seminars, engaging webinars, and exclusive premium days out.

Our events provide excellent networking opportunities. Clients can connect with industry peers, potential partners, and thought leaders, fostering relationships that can lead to new business opportunities and collaborations. The exclusive premium days out offer a more relaxed environment for building these connections, enhancing the overall client experience. Take a look at some pictures from our previous events below...



Seminar at Microsoft Offices, London



ADM's 40 Year Anniversary at Port Lympne



Clay Pigeon Shooting



Annual IT get-together



Buckmore Park Karting



Segway with WatchGuard at Leeds Castle



Safari Day with Sophos



Falconry Day with Orbital



AI Seminar at ADM Offices

WHAT OUR CUSTOMERS SAY

At ADM Computing, our customers are at the heart of everything we do. Ranging from small businesses to larger enterprises, we take pride in delivering expert IT support, tailored solutions, and proactive service that makes a real difference.

Don't just take our word for it – our long-standing customer relationships and glowing feedback speak for themselves.



Jake, Head of Support Services

We highly recommend ADM Computing to any business seeking exceptional customer service, outstanding support, and a secure environment. They truly are an all-round excellent partner.



Asa, IT Co-ordinator

What can I say, ADM always go above and beyond with everything, I couldn't do my job without their dedicated support. One happy customer!



Sarah, Managing Director

They are as essential to our business as any member of our staff. Always there to sort our problems out, to offer advice and support us through the trials and tribulations in this increasingly technical age.



Colin, Managing Director

ADM Computing supported us through gaining Cyber Essentials and Cyber Essentials Plus by robustly assessing gaps to our certification, helping create the roadmap to get us there, and then giving great advice on making the best choices for strong and cost-effective cyber security.

MEET THE TEAM

Senior Leadership Team



Adrian Bryant
Managing Director



Martin Tanner
Project Director



Kailas Bryant
Operations
Director



Jolene Bullock
Service Director

Account Management Team

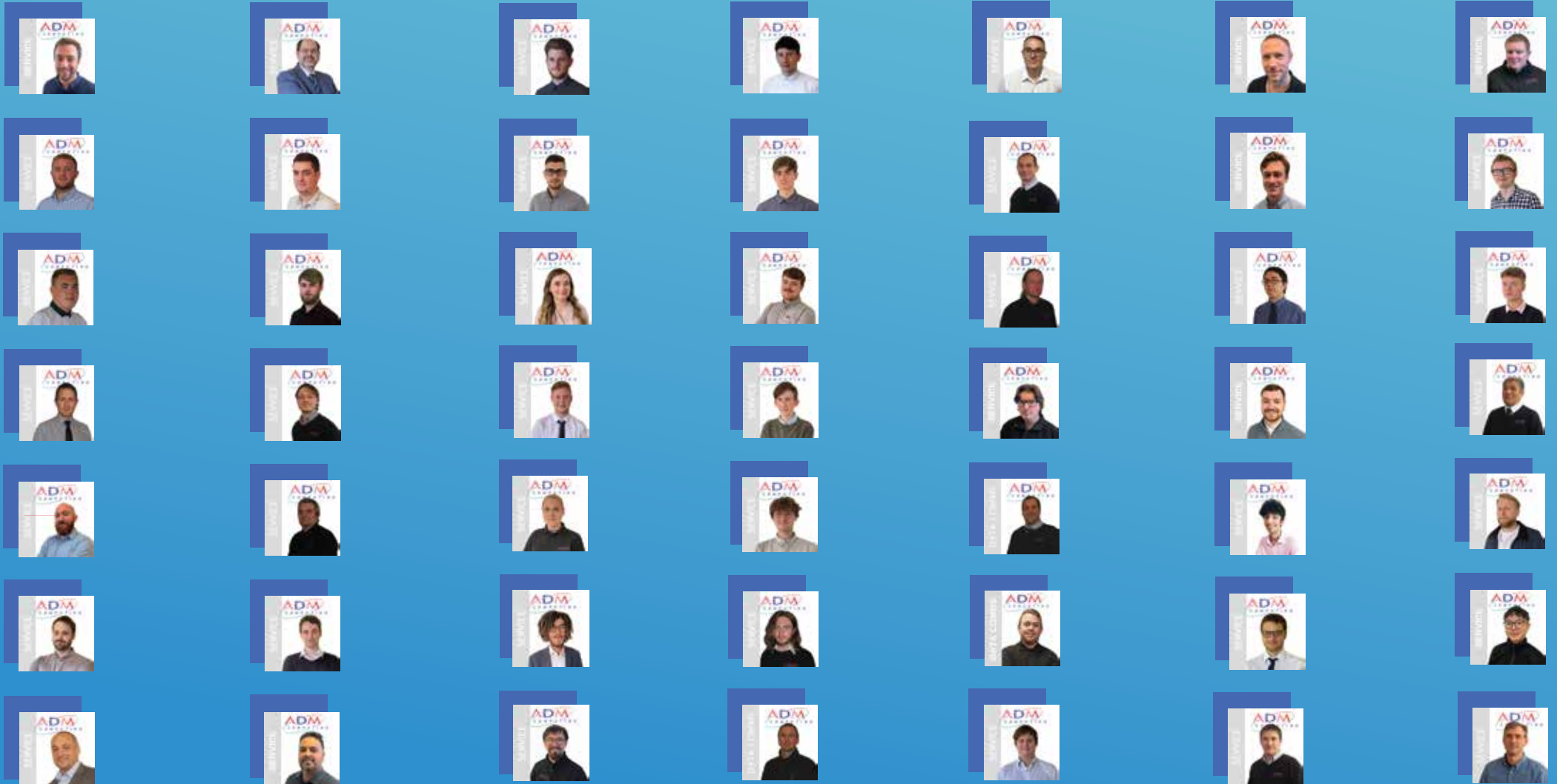


Service Admin & Accounts Team



MEET THE TEAM

Service Delivery Team



INTERESTED IN NEXT STEPS?

HERE'S OUR ONBOARDING PROCEDURE.



DISCOVER

We conduct a series of visits and conversations to gain a deep understanding of your infrastructure, your business priorities, and the direction your business is heading.



PLAN

We will then plan how we will secure your network before our support starts, to limit any disruption and enhance your business security.



DOCUMENT

All information collected will be documented and relayed to our engineers so they can familiarise themselves with your site.



DELIVER

Welcome aboard. You will be assigned to one of ADM's three dedicated service teams to ensure you receive the highest quality of service possible from individuals who understand your business.

THANK YOU



Thank you for considering ADM Computing. We are committed to providing exceptional service, expert support, and innovative technology solutions tailored to your business needs. Our team is here to guide you every step of the way, ensuring a smooth and efficient onboarding experience.

If you ever need assistance, have questions, or want to explore partnering with us, don't hesitate to reach out. Your success is our priority, and we look forward to building a strong, long-term partnership with you.

Adrian & Kailas

HERE WHEN YOU NEED US



Call Us

01227 473500



Email Us

sales@adm-computing.co.uk



Our Website

www.adm-computing.co.uk



Visit Us

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