

Service Definition

Solution Overview

CCube Cloud is a Software-as-a-Service (SaaS) Electronic Document Management (EDM) platform, designed to meet the needs of NHS Trusts and Health and Social Care providers. The CCube Cloud service is robust and secure and is provided under certification to ISO/IEC 27001:2022 (Information Security Management) and ISO/IEC 27701 (Privacy Information Management). It is also certified to Cyber Essentials Plus and meets the requirements of the NHS Data Security and Protection Toolkit. It is BS 10008 certified.

CCube Cloud can be implemented as a standalone EDMS or integrated with the EPR to manage active and semi-active records and provide secure storage for scanned legacy patient records. CCube Cloud is also suitable for smaller, departmental document management applications, for example within teams processing DSARs and FOI requests.

Examples of applications of CCube Cloud include records management within NHS Trusts, typically providing:

- In-context access from the EPR, enabling one-click opening of the relevant patient record.
- Day-forward scanning capture and management, keeping current records accessible at the point of care.
- Centralised repository for scanned legacy and migrated records, providing a single version of the truth.
- Support for multiple content objects, including documents, images, audio and video.
- Secure remote access for authorised users (including home working).
- Management of corporate and non-clinical records alongside patient records.

Secure, Robust and Highly Scalable Cloud Platform

High Availability

CCube Cloud is delivered as a secure, high-availability SaaS service on Microsoft Azure, using fully managed PaaS components for resilience. Services are monitored continuously, with replication and geographically separate backups in place to support service continuity and recovery.

Your Data Is Secure

Patient data is fully segregated, with access controlled through RBAC and least-privilege permissions. All access is audit-logged under an ISO 27001-certified Information Security Management System, supporting confidentiality, accountability and GDPR compliance.

System Functionality

Standard Features

- GDPR compliant.
- Role-based access control (RBAC) and granular permissions.
- Full audit trail and reporting.
- Support for NHS Records Management Code of Practice.
- Compliant with the requirements of DCB0129.
- Metadata-driven classification and powerful search for fast retrieval.
- Secure export of document and data packages for external sharing.
- Intuitive, configurable web-based user interface.
- Single repository supporting multiple content objects (documents, images, audio, video).

Optional Features and Capability

- OCR, handwriting recognition, and intelligent forms recognition.
- Import services to ingest documents and associated metadata.
- Back-end integration capabilities via APIs.
- In-patient context access within an EPR, enabling users to open scanned patient records directly from the patient record view.

About Noveva Software Group

For over 25 years, the CCube platform has supported NHS Trusts with secure document and records management. Building on that heritage, CCube Cloud provides a modern, cloud-based EDMS that streamlines document processes and improves efficiency. As part of Noveva Software Group, CCube continues to evolve while keeping the depth of experience behind the platform.