

Rimini Street and ServiceNow

Modernizing SAP ERP Customizations with Rimini Consult™

“It is imperative that enterprises accelerate AI innovation, digital transformation and workflow automation without being slowed by the complexity and cost burden of upgrading or migrating existing enterprise software.”

– **Ray Wang**

*Principal Analyst at
Constellation Research*

Rimini Consult empowers SAP platform owners to transform their current SAP ERP customizations into new digital services by leveraging the ServiceNow® App Engine for ERP. We guide and advise clients, working with them to identify and prioritize customizations that are a best fit to convert to a modern digital workflow. This approach helps ensure you preserve valuable customizations while creating new experiences, introducing automation, and helping teams optimize processes for increased productivity.

Utilizing the ServiceNow platform’s ERP Customization Mining capabilities, we scan and score candidates for migration and modernization, extending the value of your existing ERP investment. ERP Customization Mining extracts log data from your ERP systems to pinpoint high-value customization targets, preserving both the data and business-specific requirements.

This process liberates organizations from the time constraints of managing existing systems and the expertise required. By moving selected applications and use cases to the Now Platform®, organizations can innovate freely while maintaining essential connections to their systems of record. This approach relieves ERP system administrators and developers from routine maintenance tasks, allowing them to focus on strategic initiatives and modernization projects.



KEY BENEFITS

- Modernized UX
- Innovation in weeks, not years
- Seamless ERP integration
- Customization preservation
- Greater agility
- Faster time to value
- Smarter resource allocation

Building a Modern User Experience UX

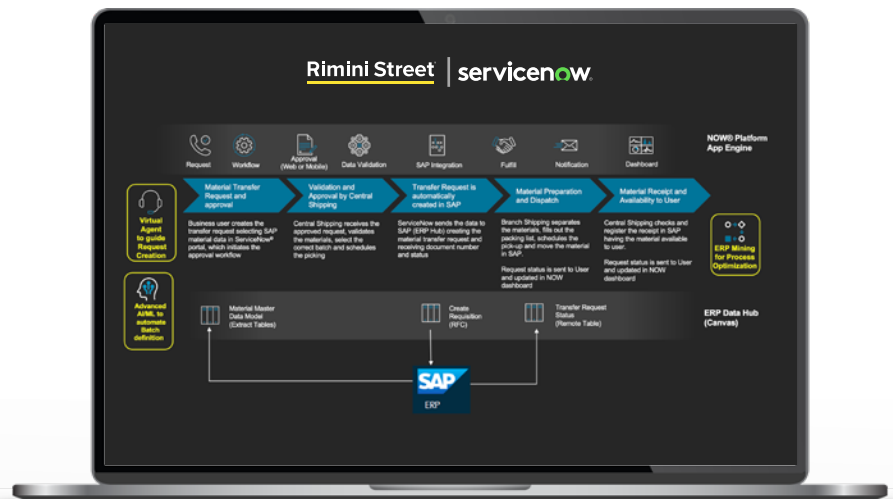
Workflows connect disparate teams and systems and facilitate engagement with key stakeholders through one unified interface, creating an enterprise wide UX and service catalog. Evolve from outdated and analog, email-based interactions to intelligent digital workflows and modern responsive workspaces with all the information you need to complete tasks, submit approvals, make key decisions, or provide updates.

A rich integration layer connects disparate teams and additional systems to enable efficient processes, resulting in actionable insights and improved UX without having to undergo a major replatforming of your ERP.

Achieving Transformation Through Digital Workflows

With the Rimini Smart Path™ methodology, Rimini Consult's enterprise assessments, automation strategies and phased implementation plans ensure successful outcomes tailored to your business needs.

Rimini Consult helps businesses like your support, optimize and transform existing ERP investments. The result is enhanced efficiency, faster processes and seamless ERP integration that drives business agility and operational excellence.



TAKE THE FIRST STEP ON YOUR TRANSFORMATION SMART PATH

Get started today to achieve greater agility, faster time to value and smarter resource allocation.

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