

Pricing

Secure Conversational AI (SCAI)

Set-up and Configuration			
	Capex	Opex	Notes
Consultation	FOC		
Set-up	£10,000.00		Price includes 10 days Professional Services / training days. Additional PS days may be required dependant on requirements.
Custom integrations (day rate)	£900.00		
Training (day rate)	£900.00		
Additional Professional Services (day rate)	£900.00		

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Platform Costs			
per Month	Capex	Opex	Notes
Voice Virtual Assistant		£2,500.00	
Digital Chat Virtual Assistant		£2,500.00	
Additional testing environments and specific functions can be purchased to meet customer requirements.			

Conversation Costs			
per Month	Capex	Opex	Notes
Up to 50,000 voice minutes		£0.12	Price is per min, includes speech recognition and text to speech. Minimum annual commitment of 240,000 mins.
Up to 20,000 digital chat conversations		£0.44	Price is per digital chat. Minimum annual commitment of 120,000 chats.
Higher monthly volumes of either minutes or chats have associated discounts. Large Language Model Tokens are priced at third party cost plus 20% when purchased through Eckoh. Automation of payments in SCAI requires Secure Payment Platform Licences from Eckoh.			