



Bedrock

Turnkey's Managed Services

Service Overview

turnkeyconsulting.com





Turnkey's Managed Service Pricing

Our managed service offers flexible, cost-effective support tailored to your needs, maximising value through proactive solutions with a blend of implementation and advisory.

- Standard service model balances cost efficiency with service quality, primarily leveraging offshore resourcing.
- Offering a tiered approach to allow flexibility based on service needs.
- Baseline model operates on a blend of offshore and onshore split, adjustable as required.
- Option to use Dedicated Resource support model for services requiring consistent, full-time coverage and deeper system familiarity.
- Our tiered model includes increasing levels of service management, with higher tiers benefiting from enhanced support, strategic guidance, and long-term account oversight.
- Quarterly service days are allocated and expire unless carryover is pre-approved.
- Supports one primary timezone, with optional out-of-hours support available.
- Pricing for our Dedicated Resource support model is based on service requirements.

	Bronze		Silver		Gold		Platinum		Dedicated Resource
Support Days per month	3		6		9		15		Subject to requirement details
Service Management Fee	12.5%								
Discount Provided	0%		3%		5%		10%		
Monthly Fee	£	2,917	£	5,500	£	8,083	£	12,833	
Total Fee	£	35,000	£	66,000	£	97,000	£	154,000	

Our baseline pricing blends offshore and onshore resources for an optimal balance of efficiency and quality. Multi-year contracts are available and lock in current rates, avoiding annual inflation-based increases.