Pricing – Cloud Software Development, Hosting and Support Services

1. Pricing Overview

Pricing for cloud software development, hosting and support services is agreed at Call-Off stage and depends on the scope, complexity, duration, delivery approach, hosting model, and support requirements.

2. Pricing Models

The following pricing models may be used, depending on buyer requirements: - Time and materials (day rates) - Fixed price for clearly defined scopes - Blended or phased pricing models

3. Indicative Rates

Indicative day rates may be provided during Call-Off discussions for guidance only. Final pricing is confirmed as part of the Call-Off Contract and is subject to agreement.

4. What Pricing Covers

Pricing may include service activities such as solution design, development, integration, testing, deployment, documentation, handover, agreed support services, and where agreed at Call-Off stage, cloud hosting setup, configuration, and ongoing management.

5. Exclusions

Pricing does not typically include third-party software licences, cloud infrastructure consumption charges, buyer-specific tools or subscriptions, or services outside the agreed scope.

6. VAT and Invoicing

All prices are exclusive of VAT unless stated otherwise. Invoicing and payment terms are as set out in the G-Cloud Framework Agreement and the Call-Off Contract.