



Hippo G-Cloud 15 Services



About Hippo

500+
experienced
specialists

Consultants and experts based throughout the UK with experience in Design, Product, Engineering and Delivery.

Combining
design, data and
delivery

Our approach bridges the gap between user-centred design principles and robust engineering, data and cyber practices, allowing our clients to thrive as modern organisations.

Equipped across
Government,
Healthcare and
Private Sectors

We deliver citizen-centric digital services at scale for Government and Healthcare and harness this capability to accelerate the success of customer programmes for the Private sector.

We put people
first

For digital services to be effective they need to be designed for people. We don't lead with technology. Instead we ask how we can solve problems for users from an experience perspective.



Our clients

We work with a growing range of public, private and third sector organisations



Our clients

We work with a wide range of public sector organisations:



Ministry
of Justice



Department
for Education



Department
for Work &
Pensions



Department
for Environment
Food & Rural Affairs



Government
Digital Service



Home Office



Government
Property
Agency



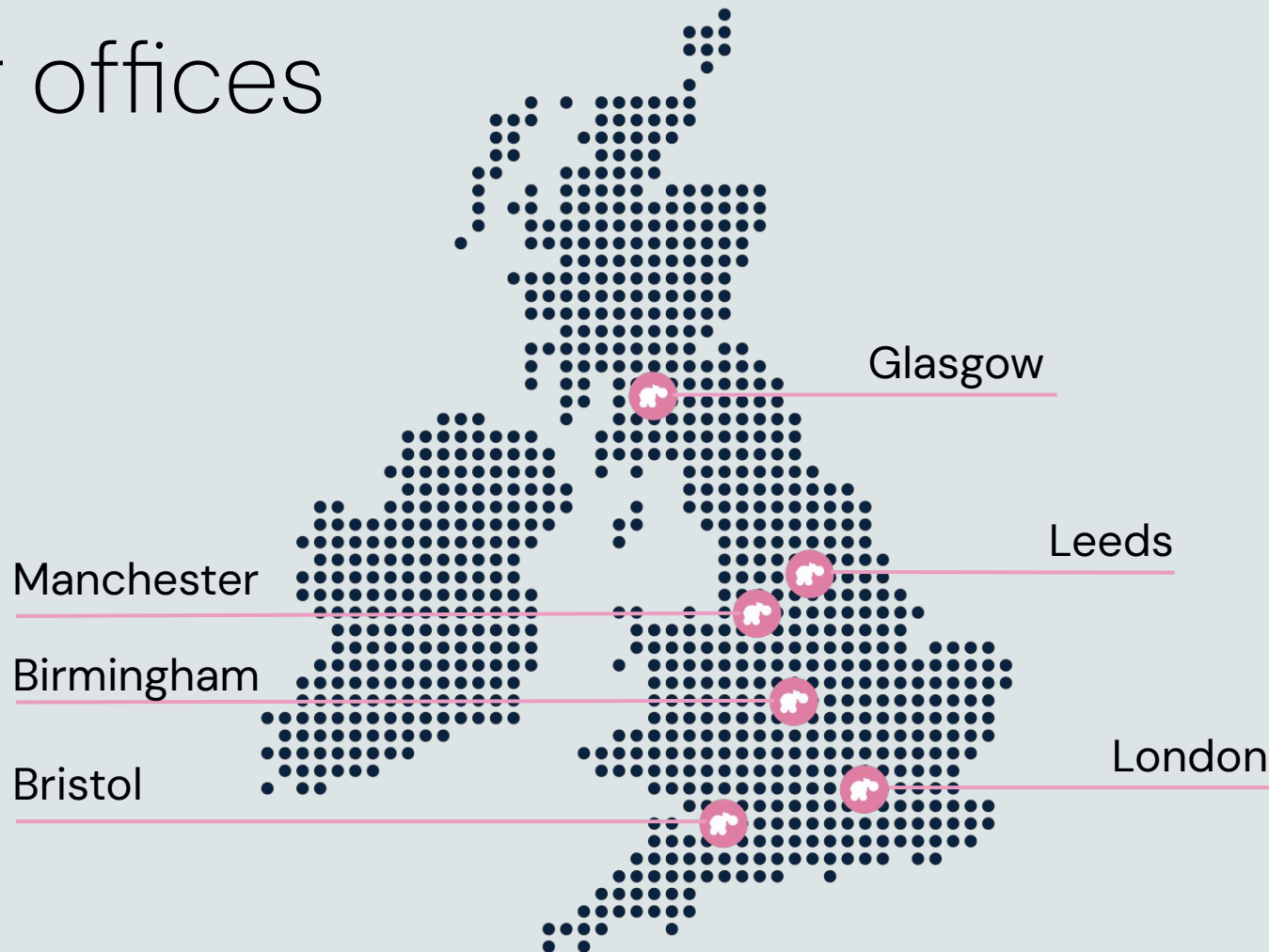
Ministry
of Defence



NHS
Business
Services
Authority



Our offices



Our people

Product & Delivery

A user centred agile approach to defining, building and releasing innovative products & services that make a difference.

- Product Managers/Owners
- Delivery Managers/Scrum Mastery
- Business Architects/Analysts

Engineering & Data

Work with your current technology teams to provide a quality solution with ambition and pragmatism.

- Enterprise/Technical Architects
- Software Engineers (Back/Front/Full Stack)
- Test Engineers
- Data Analysts/Engineers
- Data Scientists
- Security Architects

Design & Research

Helping our clients understand the problems their users face, design the solution and measure its impact.

- User Research
- Content Design
- UX/UI Design
- Service Design



Hippo core values

Our core values guide the way we operate. They help us make decisions, and keep each other on track.

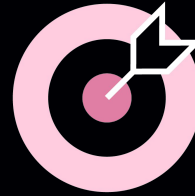
We believe that if we all act in line with these core values, together we can create a great culture.

At the heart of everything we are human, and we have to balance our ambitious and pragmatic qualities in order to succeed.



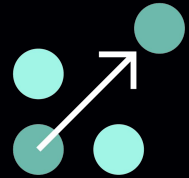
Human

Honest, collaborative
and inclusive



Ambitious

Passionate,
value-driven, and bold



Pragmatic

Realistic, adaptive and
focussed



Flexible delivery models



Full Hippo team

Deploying full Hippo multidisciplinary teams and squads, and fully delivering outcomes on behalf of our sponsors.



Part of the team

Adding our people and experience into client teams; providing coaching and mentoring, filling a capability gap, and/or leading teams.



Rainbow team

Collaborating with various different client and vendor teams to deliver as part of a successful 'rainbow team'.



Our technology partner ecosystem

Hippo's teams are multidisciplinary and have broad technical experience across a wide range of platforms.

Our approach is tech agnostic, meaning we can bring the right solutions to the table to solve complex problems.



Microsoft
Partner

Gold Cloud Platform
Silver Security



Social value



Environmental responsibility

Taking action to reduce climate change and protect the natural environment



Sustainable procurement

Supporting the growth of a diverse and resilient supply chain



Social equity

Creating opportunity and growth for all



Diversity, inclusion and belonging

Driving diversity, opportunities and equal reward in the tech sector



Health and wellbeing

Help our people, clients and communities to thrive



Why we're a different kind of partner

Nobody does scale
and pace like us

Broad capability,
deep specialism

We're a local partner
with national impact

We enhance your
skills and maturity



CIAM Platform Transformation



CIAM Platform Transformation

For those organisations who need a secure, future-proofed, usability-optimised customer identity and access management service, enabling best-in-class identity verification, authentication, authorisation/access management and identity governance / lifecycle capability, and need support in understanding what elements are required to meet the risk profile and needs of the organisation.

The Hippo CIAM transformation delivers end-to-end design, build and launch of a tailored Customer Identity and Access Management (CIAM) service for your organisation, driven by User-Centred Design and Agile principles to build for your user first while maintaining best-in-class security and data privacy principles.



Features

- End-to-end design, build, and launch of tailored CIAM services.
- User-centered design focus optimizing customer journeys and digital experiences.
- Comprehensive assessment of current CIAM ecosystems and reusable components.
- Development of target architecture and future-state target operating models.
- Best-in-class customer identity verification, authentication, and access management.
- Expert selection and integration of specialized third-party CIAM vendors.
- Robust identity lifecycle management ensuring secure customer data handling.
- Agile delivery methodology for rapid, iterative customer service deployment.
- Managed service DevOps option for end-to-end operational service support.
- Adherence to stringent security, GDPR, and data privacy principles.

Benefits

- Reduces business risk through secure, compliant customer identity management.
- Enhances customer trust via robust data privacy and security.
- Improves conversion rates through frictionless, usability-optimised login experiences.
- Lowers operational costs by automating customer identity lifecycle tasks.
- Accelerates time-to-market using agile delivery and proven CIAM frameworks.
- Strengthens regulatory compliance with built-in GDPR and auditing features.
- Scalable architecture supports rapid growth in customer user bases.
- Minimises friction by integrating seamless social and biometric authentication.
- Increases internal efficiency through expert-led managed DevOps support.
- Maximises marketing insights by centralising and securing customer identity.