

Pricing

There are three annual subscription plans to OpenConsult: Base, Plus and Premium. All features of OpenConsult are provided at all plan levels. Plans vary primarily on the number of consultation administrator licences. The Base Plan is available only for a six-month trial.

Base Plan:

- Available as a six-month trial
- 3 administrators
- Unlimited consultations
- Unlimited responses
- Enterprise GIS integration
- Analysis & Reporting
- 2 Training workshops

Plus Plan:

- 9 administrators
- Unlimited consultations
- Unlimited responses
- Enterprise GIS integration
- Analysis & Reporting
- 2 Training workshops

Premium Plan:

- Unlimited administrators
- Unlimited consultations
- Unlimited responses
- Enterprise GIS integration
- Analysis & Reporting
- 3 training workshops
- Organisation Administrator role

The pricing below is applicable to Local Government, Central Government, Utilities as well as the NHS.

OpenConsult			
Annual Licence Fee			
Residents	Base	Plus	Premium
<100,000	£7000	£12,500	£14,500
<300,000	£7000	£14,500	£19,500
<500,000	£7000	£18,500	£22,500
>1 000 000	£7000	£21,500	£28,500

Notes to table:

Prices are not subject to VAT.

Initial one-off cost of £1,200 for set-up of the platform.

For a five-year contract – a discount rate of 7% applies.

OPTIONAL SERVICES

Technical Development e.g. new feature request	£120 per hour
Styling / structuring of consultation content	£95 per hour
Implementing Consultation Content on the portal	£85 per hour
Consultancy Services	£1200 per day
Accessibility toolbar (third-party)	£1,400 per year
Optional training modules: • Introduction to creating and managing surveys • Introduction to creating and managing consultations • Processing Submissions • Working with maps • Advanced Consultations • Advanced Surveys • Portal Administration • Other product training • Custom training	£75 per participant per module (min 5 participants)

Note to table: Ancillary Professional Services

The customer may elect from time-to-time to obtain Professional Services relating to the Consultation Portal that are in addition to the SaaS Services. These may include customized user training, specialized support, content publication, integration, enhancements, new platform features and development pursuant to a Statement of Work (SoW). Each SOW will describe the fees, costs and expenses payable by the customer and any assumptions or dependencies relating to the Services.

Optional AI Processing Submissions Module

CiviQ provides an AI module for supporting the categorisation and summarisation of submissions. It is power by IBM's watsonx and provides governance tools for complying with AI regulations.

Annual subscription to AI module. Includes AI credit bundle of 360 credits (credits include AI tokens, RAG, governance, OCR, operational overhead).	£4,990
Additional AI credit bundles	£150 per bundle of 100 credits.