



Cyber Essentials Basic and Plus packages

Whether you're completing Cyber Essentials (CE) for the first time or looking to strengthen your cyber security posture with Cyber Essentials Plus (CE+), our packages offer expert-led guidance tailored to your needs.

Our tiered packages are designed to provide the right level of support you need, in line with your cyber maturity, while giving you confidence that you will meet NCSC and IASME requirements.

Bronze CE Basic

A cost-effective option for clients who are confident in completing and passing Cyber Essentials Basic without any further support.

Includes:

- Initial marking of the assessment
- **One included resubmission** in the event of a 'More Information Required' result (within five business days)
- If a 'Fail' grade is issued, a new submission will be required and charged separately
- Cyber Essentials handbook

Silver CE Basic

For clients who would like additional support from our assessor and an opportunity to resubmit their assessment if a 'Fail' grade is issued.

Includes:

- **One hour of consultancy support**
- Initial marking of the assessment
- **Two included resubmissions**
 - In the event of a 'Fail' result (within five business days)
 - In the event of a 'More Information Required' result (within five business days)
- Discounted rate for additional resubmissions
- Cyber Essentials handbook

Gold CE Basic

For clients who are seeking additional guidance and support, and more flexibility in addressing assessment feedback.

Includes:

- **Two hours of consultancy support**
- Initial assessment marking
- **Two included resubmissions** in the event of 'More Information Required' result (within five business days)
- **One included resubmission** in the event of a 'Fail' result (within the 10-day remediation window)
- Discounted rate for additional resubmissions
- Cyber Essentials handbook



Cyber Essentials Plus

Please note: To achieve Plus you will require a valid Basic certificate passed within the last 90 days.

Cyber Essentials Plus core technical assessments (Included in all CE+ packages)	Description
Pre-engagement consultation	To ensure you're fully prepared ahead of the assessment
Full CE+ Technical Assessment	Conducted by a certified assessor as per NCSC requirements
External interface vulnerability scan (TCP/UDP)	Identifies vulnerabilities on external-facing network infrastructure
Patch management review	Confirms patch levels on sample servers and desktops
Browser & antivirus review	Assesses security configurations on sample devices
Email security assessment	Evaluates email solution's ability to filter malicious content
Mobile device security check	Review of smartphone/tablet security and configuration
Cloud services MFA check	Verifies MFA for all admin and user accounts on cloud platforms

3 / 5

Key Features	Bronze	Silver	Gold	Platinum
Cyber Essentials Plus Guide	✓	✓	✓	✓
Consultancy time	✗	✓ 0.5 day	✓ 1 day	✓ 2 days
One retest included (within testing window)	✗	✓	✓	✓
Additional retests included (within testing window)	✗	✗	✓ (1 additional retest)	✓ (1 additional retest)
Rescans included	✗	✗	✓ (1 rescan)	✓ (2 rescans per day)
Pre-assessment gap analysis with full report	✗	✗	✗	✓
Quarterly vulnerability scans (external & internal)	✗	✗	✗	✓
Vulnerability scans consultancy	✗	✗	✗	✓
30-day remediation and retesting window	✗	✗	✗	✓



Bronze Plus Package Assessment Only

A cost-effective option for organisations confident they meet the Cyber Essentials Plus requirements and only need the official assessment to certify.

Includes:

- Full CE+ technical assessment
- Cyber Essentials Plus guide

Does not include consultancy, remediation advice, or re-testing.

Silver Plus Package Assessment & Limited Support

Designed for organisations that are seeking expert validation of their current security controls and targeted support to ensure a smooth path to successful certification.

Includes:

- Full CE+ technical assessment
- **One retest** to fix identified vulnerabilities during the scheduled CE+ testing window
- **Half a day of expert consultancy**, including pre-assessment preparation or remediation support
- Cyber Essentials Plus guide

Gold Plus Package Full Support & Consultancy

Ideal for organisations seeking expert-led support to strengthen their cyber security posture and additional flexibility to address issues and ensure a smooth path to successful certification.

Includes:

- Full CE+ technical assessment
- **Two retests** to fix identified vulnerabilities during the scheduled CE+ testing window
- **One full day of expert consultancy**, including pre-assessment preparation and remediation support
- Cyber Essentials Plus guide

Platinum Plus Package Premium Support Package

Designed for organisations seeking to build and maintain long-term cyber resilience, with continuous security oversight, strategic guidance, and proactive support to achieve and maintain CE+ compliance..

Includes:

- Full CE+ technical assessment
- Pre-assessment **gap analysis** with full report
- Up to **two rescans per day** and **two retests** to fix identified vulnerabilities during the scheduled CE+ testing window
- **Two days of expert consultancy**, including pre-assessment preparation and remediation support
- **Quarterly vulnerability scans** (external and internal systems), including post-scan consultancy review to discuss findings
- **30-day remediation and retesting period:** In the event you don't meet the criteria to pass your CE+ assessment, you have 30 days to address the issues and undergo retesting. One retest included
- Cyber Essentials Plus guide

Getting started

Once you confirm you wish to go ahead with your chosen package, we'll set up your account and provide everything you need to begin the process. Our team will guide you through each step and be available to support you throughout your certification journey.

For **Cyber Essentials Basic**, you'll complete a simple online questionnaire that our experts will review and provide feedback on.

For **Cyber Essentials Plus**, we'll coordinate the technical assessment, help you prepare, and support any remediation required to achieve certification.

Our goal is to make the process clear and straightforward, helping you implement effective cyber security controls, protect your organisation and gain your Cyber Essentials certifications with confidence.

Glossary

Term	What does it mean?
CE	Cyber Essentials
CE+	Cyber Essentials Plus
Resubmission	Used for CE when submitting a new form for assessment again.
Retest	Includes reassessment of web browser, mobile devices, MFA assessment on cloud services and other assessments, excluding the vulnerability scan.
Rescan	Includes vulnerability scans of the external and/or the authenticated scan elements of CE+.