

Marvell Consulting

Lot 2b: Casework management platform

Pricing & SFIA Rate Card

G-Cloud 15



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Subscription pricing (includes Standard support)

Each Environment includes hosting, monitoring, patching, and Standard support.

Tier A: Standard casework environment

Price: £8,500 per month per Environment

Includes:

- Up to 50 internal user accounts (caseworkers/admins)
- Up to 2,000 external participant identities (if enabled)
- Up to 2 TB stored case documents and attachments
- API access (rate-limited per Environment)

Tier B: Enhanced capacity casework environment

Price: £14,000 per month per Environment

Includes:

- Up to 200 internal user accounts
- Up to 10,000 external participant identities
- Up to 5 TB stored case documents and attachments
- Higher API throughput limits than Tier A

Tier C: High capacity casework environment

Price: £23,000 per month per Environment

Includes:

- Up to 500 internal user accounts
- Up to 50,000 external participant identities
- Up to 20 TB stored case documents and attachments
- Higher API throughput limits than Tier B



Subscription pricing (includes Standard support)

Volume discounts (multiple Environments)

Discounts apply where a buyer purchases multiple Environments concurrently:

- 1st Environment: 0% discount (full price)
- 2nd Environment: 10% discount on that Environment's monthly price
- 3rd and subsequent Environments: 20% discount on each additional Environment's monthly price

Support add-ons (optional)

Standard support is included. Buyers may add:

- Enhanced Support: £1,500 per month per Environment (extended hours and named operational point of contact)
- Premium Support: £3,500 per month per Environment (24/7 P1 on-call and enhanced operational assurance)

Additional usage (optional)

If usage exceeds included allowances, the buyer can purchase additional capacity:

- Additional internal users: £10 per user per month
- Additional external participant identities: £0.25 per identity per month
- Additional storage: £200 per additional 100 GB per month
- Increased API throughput pack: £1,250 per month per pack (adds additional rate-limit capacity)

Onboarding and migration services (optional)

- Onboarding (remote enablement and pilot release support): £3,000 per Environment (one-off)
- Data migration / onboarding assistance: £850 per person-day



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Integrations and customisation (optional)

- Identity federation (SAML/OIDC) configuration support: £1,700 (one-off per Environment)
- Custom validation/workflow development: £850 per person-day
- Custom reporting pack: £850 per person-day

Data extraction and exit support

Included at no additional cost:

- One standard export run of published datasets and metadata via UI/API as part of normal offboarding.

Chargeable (if required):

- Additional export run (repeat extraction): £850 per person-day
- Bespoke export format or data mapping/transformation: £850 per person-day
- Secure transfer setup to buyer-managed location (where needed): £850 per person-day

Training (optional)

Remote training session (up to 2 hours): £850 per session

Onsite training day: £1900 per day (plus buyer's agreed travel and subsistence at cost)

End of contract

Following a minimum term of 6 months, one month's notice is required to terminate the contract.

Billing

Subscription charges are invoiced monthly in arrears, unless otherwise agreed in the Call-Off Contract.

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SFIA rate card

SFIA rate card

The following table lists the daily rates for Marvell Consulting consultants based on the Skills for the Information Age (SFIA) matrix.

- Working day: 8 hours exclusive of travel or lunch
- Working week: Monday to Friday, excluding national holidays
- Office hours: 9am to 5pm, Monday to Friday
- Professional indemnity insurance: included in day rates

Discount

Marvell Consulting is committed to providing government with value for money. Discounts are available on a case by case basis.



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SFIA Rate card

SFIA Level	Strategy & Architecture	Business Change	Solution Development & Implementation	Service Management	Procurement & Management Support	Client Interface
1 Follow	£500	£500	£550	£500	£500	£500
2 Assist	£550	£550	£600	£550	£550	£550
3 Apply	£600	£600	£700	£600	£600	£600
4 Enable	£700	£700	£800	£700	£700	£700
5 Ensure/Advise	£800	£800	£900	£800	£800	£800
6 Initiate/Influence	£900	£900	£1000	£900	£900	£900
7 Set Strategy, Inspire, Mobilise	£1,000	£1,000	£1,100	£1,000	£1,000	£1,000



Marvell Consulting

Corporate information

Marvell Consulting Limited

2 Claridge Court,
Lower Kings Road,
Berkhamsted,
Herts,
HP4 2AF

Company number: 06223331

VAT number: 917666490

DUNS number: 846916724

Contact

Ben Marvell
gov@marvell-consulting.com
020 3886 0115



Talk to us

We're always here to answer questions or to discuss the needs of your project.

gov@marvell-consulting.com

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www.marvell-consulting.com



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