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G-Cloud 15 – Cloud Support Services (CSS)

Service Definitions

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Demystify **Security** Ltd is a UK-based **Cyber Security** consultancy delivering practical, proportionate **Assurance** and advisory services to public sector organisations. We help organisations design, assess and operate secure **Cloud** services aligned to UK government and **NCSC** guidance.

Further information is available at <https://www.demystifysecurity.com>

Pricing

Please refer to the Demystify **Security** Ltd pricing document for applicable rates. Pricing is based on a fixed daily rate aligned to SFIA levels and the scope of the engagement.

Invoicing Process

Invoices will be submitted monthly in arrears subject to our terms and conditions. Payments can be made by BACS or purchase order. Payment is expected within 30 days or as agreed with CCS framework terms.

Customer Responsibilities

Customers will ensure relevant organisational resources are available, and provide timely access to personnel, documentation, systems and environments required to deliver the service.

Services

Service name	Cloud Compliance Assessment
Service description	Demystify Security Ltd provides independent cloud compliance and assurance assessments aligned to the NCSC Cloud Security Principles and relevant UK

	government policy, standards and guidance, including the Cyber Assessment Framework (CAF), Secure by Design principles and the Government Digital Service Technology Code of Practice. We review cloud architectures, service configurations, operational controls and shared responsibility models across IaaS, PaaS and SaaS environments. Assessments consider governance, risk management, identity and access management, data protection, logging and monitoring, incident response and supplier assurance. Each engagement delivers an evidence-based report setting out where compliance can be demonstrated, identified gaps and risks, and prioritised recommendations to improve assurance and security posture.
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Top features

- Assessment aligned to **NCSC Cloud Security** Principles and UK government guidance
- Review of cloud architecture, configuration and shared responsibility models
- Evidence-based compliance and assurance reporting
- **Risk**-based identification and prioritisation of compliance gaps
- Clear, practical remediation recommendations

Business benefits

- Improved confidence in the secure use of cloud services
- Clear understanding of cloud security and compliance obligations
- Reduced security, operational and regulatory risk
- Audit-ready assurance evidence for stakeholders
- Actionable guidance to improve cloud security posture