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G-Cloud 15 – Cloud Support Services (CSS)

Service Definitions

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Demystify **Security** Ltd is a UK-based **Cyber Security** consultancy delivering practical, proportionate **Assurance** and advisory services to public sector organisations. We help organisations design, assess and operate secure **Cloud** services aligned to UK government and **NCSC** guidance.

Further information is available at <https://www.demystifysecurity.com>

Pricing

Please refer to the Demystify **Security** Ltd pricing document for applicable rates. Pricing is based on a fixed daily rate aligned to SFIA levels and the scope of the engagement.

Invoicing Process

Invoices will be submitted monthly in arrears subject to our terms and conditions. Payments can be made by BACS or purchase order. Payment is expected within 30 days or as agreed with CCS framework terms.

Customer Responsibilities

Customers will ensure relevant organisational resources are available, and provide timely access to personnel, documentation, systems and environments required to deliver the service.

Services

Service name	Cyber Essentials Support and Certification
Service description	Demystify Security Ltd provides end-to-end support for Cyber Essentials and Cyber Essentials Plus to help organisations achieve and maintain certification. Services are

	aligned to the NCSC Cyber Essentials scheme requirements and UK government guidance. We support scoping, gap analysis and remediation across the five Cyber Essentials control areas, including secure configuration, access control, malware protection, patch management and boundary firewalls. Our approach is practical and proportionate, ensuring controls are achievable and sustainable. We guide customers through self-assessment and/or independent certification processes, providing evidence, documentation support and readiness checks to improve the likelihood of first-time pass and support renewals. Demystify Security Limited is a Cyber Essentials Certification body.
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Top features

- **Cyber Essentials** and **Cyber Essentials Plus** scoping support
- Gap analysis across the five **Cyber Essentials** control areas
- Remediation guidance tailored to organisational size and risk
- Support through self-assessment and certification stages
- Renewal support to maintain ongoing certification

Business benefits

- Achieve certification with reduced risk of non-compliance
- Improved baseline cyber hygiene against common attacks
- Demonstrable compliance for procurement and assurance
- Reduced internal effort through expert guidance
- Clear remediation actions and prioritised improvements