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G-Cloud 15 – Cloud Support Services (CSS)

Service Definitions

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Demystify **Security** Ltd is a UK-based **Cyber Security** consultancy delivering practical, proportionate **Assurance** and advisory services to public sector organisations. We help organisations design, assess and operate secure **Cloud** services aligned to UK government and **NCSC** guidance.

Further information is available at <https://www.demystifysecurity.com>

Pricing

Please refer to the Demystify **Security** Ltd pricing document for applicable rates. Pricing is based on a fixed daily rate aligned to SFIA levels and the scope of the engagement.

Invoicing Process

Invoices will be submitted monthly in arrears subject to our terms and conditions. Payments can be made by BACS or purchase order. Payment is expected within 30 days or as agreed with CCS framework terms.

Customer Responsibilities

Customers will ensure relevant organisational resources are available, and provide timely access to personnel, documentation, systems and environments required to deliver the service.

Services

Service name	ITHC Management
Service description	Demystify Security Ltd provides ITHC management services to coordinate independent ITHC's and penetration testing to meet regulatory, assurance and

	governance requirements. We act as a single point of contact for end-to-end ITHC and penetration testing delivery. Services include scope definition, coordination with accredited testing providers, stakeholder management, remediation tracking and assurance reporting. Outputs include clear reporting, prioritised remediation support and validation guidance, enabling customers to demonstrate effective testing, assurance and risk management.
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Top features

- **ITHC** planning and scope definition aligned to risk
- Coordination of accredited penetration testing providers
- Single point of contact for scheduling and stakeholders
- Remediation tracking, prioritisation and validation support
- **Assurance** reporting suitable for audit and governance

Business benefits

- Reduced delivery risk for assurance-driven testing programmes
- Independent validation of security controls and exposure
- Lower internal coordination effort and improved timeliness
- Clear evidence for compliance, audit and governance needs
- Actionable findings to improve security posture