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G-Cloud 15 – Cloud Support Services (CSS)

Service Definitions

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Demystify Security Ltd is a UK-based **Cyber Security** consultancy delivering practical, proportionate **Assurance** and advisory services to public sector organisations. We help organisations design, assess and operate secure **Cloud** services aligned to UK government and **NCSC** guidance.

Further information is available at <https://www.demystifysecurity.com>

Pricing

Please refer to the Demystify Security Ltd pricing document for applicable rates. Pricing is based on a fixed daily rate aligned to SFIA levels and the scope of the engagement.

Invoicing Process

Invoices will be submitted monthly in arrears subject to our terms and conditions. Payments can be made by BACS or purchase order. Payment is expected within 30 days or as agreed with CCS framework terms.

Customer Responsibilities

Customers will ensure relevant organisational resources are available, and provide timely access to personnel, documentation, systems and environments required to deliver the service.

Services

Service name	Security Management
Service description	Demystify Security Ltd provides security management services supporting governance, risk management and operational security oversight. Services are

	tailored to organisational maturity, delivery context and risk appetite. We support policy development, risk assessment and treatment, security reporting, assurance planning and continuous improvement activities across cloud services and supporting functions. This service enables customers to maintain effective security management aligned to UK government expectations and regulatory and assurance requirements.
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Top features

- **Security** governance and reporting support for stakeholders
- **Risk** assessment, treatment planning and tracking
- **Security** policy and standards development and review
- Operational security oversight and continuous improvement
- Supplier assurance and control monitoring support

Business benefits

- Improved governance and visibility of security risks
- More consistent and auditable security management practices
- Reduced operational and compliance risk exposure
- Clear prioritisation to focus resources effectively
- Greater confidence for auditors and senior stakeholders