

Demystify Security Ltd,
Apollo House Hallam Way,
Whitehills Business Park,
Blackpool,
England,
FY4 5FS

t: 020 4582 5984

e: info@demystifysecurity.com

w: demystifysecurity.com

G-Cloud 15 – Cloud Support Services (CSS)

Service Definitions

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Demystify **Security** Ltd is a UK-based **Cyber Security** consultancy delivering practical, proportionate **Assurance** and advisory services to public sector organisations. We help organisations design, assess and operate secure **Cloud** services aligned to UK government and **NCSC** guidance.

Further information is available at <https://www.demystifysecurity.com>

Pricing

Please refer to the Demystify **Security** Ltd pricing document for applicable rates. Pricing is based on a fixed daily rate aligned to SFIA levels and the scope of the engagement.

Invoicing Process

Invoices will be submitted monthly in arrears subject to our terms and conditions. Payments can be made by BACS or purchase order. Payment is expected within 30 days or as agreed with CCS framework terms.

Customer Responsibilities

Customers will ensure relevant organisational resources are available, and provide timely access to personnel, documentation, systems and environments required to deliver the service.

Services

Service name	GovAssure and NCSC Cyber Assessment Framework (CAF) Support
Service description	Demystify Security Ltd provides specialist support for GovAssure and NCSC Cyber Assessment Framework (CAF) activities,

	helping organisations understand, prepare for and respond to assurance requirements under UK government cyber security policy. We assess organisational and technical controls against CAF objectives and principles, support evidence collection and documentation, and identify gaps affecting assurance outcomes. Customers receive clear guidance, risk-based remediation recommendations and practical support to improve maturity and demonstrate compliance to regulators and oversight bodies.
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Top features

- **CAF** readiness assessment and evidence planning
- Support to map controls to **CAF** objectives and indicators
- Evidence pack preparation and review for assurance activities
- Gap analysis with risk-based prioritisation
- Remediation planning and stakeholder support

Business benefits

- Improved readiness for GovAssure and oversight assessments
- Clear evidence and audit trail for assurance requirements
- Reduced risk of adverse assurance findings
- Prioritised remediation aligned to organisational risk
- Greater confidence for regulators and senior stakeholders