



NTT DATA Business Solutions

SAP Service Description Document for G-Cloud for:

Analytics add-on for SAP Fieldglass solutions

24 January 2026 | Document Version 1.00

NTT DATA Business Solutions is a Global Value-Added Reseller of SAP and provides all SAP products in the same form as if they had been purchased directly from SAP.

NTT DATA Business Solutions

We Transform. SAP® Solutions into Value

We understand the business of our clients and know what it takes to transform it into the future. At NTT DATA Business Solutions, we drive innovation - from advisory and implementation, to managed services and beyond, we continuously improve SAP solutions and technology to make them work for companies - and for their people.

Aiming to transform, grow and become more successful? We provide you with more than in-depth expertise for SAP solutions: As your passionate partner, we connect your business opportunities with the latest technologies – and offer you a unique approach to get the job done as smoothly as possible. Our close ties to SAP and other partners give you access to innovative solutions and developments. Being part of the global NTT DATA group enables us to master any scope of project.

With operations in more than 30 countries, we have enabled thousands of companies become more efficient and effective during the last three decades. Our more than 14,000 experts around the world will also accompany you on your journey toward a truly intelligent enterprise – wherever you want to start! We have specialised in making SAP solutions work for companies – and for their people: We Transform. SAP® solutions into Value.

We are proud to be consistently recognised within the SAP ecosystem, having won multiple SAP accolades over the years. We are also delighted to announce our recent achievement of four SAP Pinnacle Awards in the categories of GROW with SAP, SAP Business AI Customer Adoption, Business Transformation Management, and Cross-Portfolio Success. These awards celebrate the exceptional performance of the world's foremost SAP partners, underscoring our commitment to excellence and innovation. With four wins and five finalist positions, we stood out as the leading winner in 2025. Additionally, our greatest asset and our most significant differentiator is our people. In 2025, the NTT DATA Group was named a Global Top Employer in 33 countries by the Top Employers Institute. This award highlights our dedication to creating a thriving work environment and confirms our status as a choice destination for IT professionals.

.

Analytics add-on for SAP Fieldglass solutions

Service Overview

Analytics add-on for SAP Fieldglass solutions is a sophisticated business intelligence layer designed to sit atop your Fieldglass transactional environment. For organisations, this moves beyond simple list-reporting into the realm of advanced data storytelling and predictive insights.

It transforms complex rows of SOW and contingent workforce data into interactive, executive-ready storyboards. By consolidating data across all Fieldglass modules, it enables procurement and HR leaders to forecast spend, evaluate supplier quality objectively, and benchmark internal pay rates against global industry standards.

Service Description

The Analytics Add-on serves as the "brain" of the external workforce program. It provides a visual framework for data discovery, allowing users to perform complex queries directly within the tool without the need for manual Excel exports.

Key outcomes include the identification of budget overruns before they occur, the detection of non-compliant hiring patterns through geo-mapping, and the automated distribution of critical insights to stakeholders' inboxes.

Platform Capabilities

- **Interactive Storyboards:** Real-time visual dashboards with deep drill-down capabilities into specific business units or regions.
- **Predictive Analytics:** Advanced forecasting tools to identify potential budget variances and future cost trajectories.
- **Market Benchmarking:** Integrated data sets to compare your current pay rates against real-world industry standards.
- **Supplier Scorecards:** Objective, data-driven ranking of vendor performance to drive accountability and quality.
- **Geo-Mapping & Trend Analysis:** Visualisation of workforce distribution and spend by location to spot regional compliance issues.
- **Cross-Module Consolidation:** A single view of truth across SOW, Contingent, and Worker Profile Management modules.
- **Automated Distribution:** Schedule-based delivery of boardroom-ready reports directly to executive email addresses.

Commercial Model

A critical characteristic of Analytics add-on for SAP Fieldglass solutions in G-Cloud 15 is that it is provided on a true consumption-based pricing model.

- **Metric Definition: % of Net Recurring Fee.** (The price is calculated as a percentage of the total net recurring fee of the underlying SAP Fieldglass core subscription).
- **Minimum Order:** 1 unit.
- **Contract Duration:** Minimum 1 year; Maximum 5 years.
- **Renewal Type:** Auto-renewal.
- **Deployment Type:** Public Cloud – non S/4HANA.
- **Educational Discount:** Not available.

Not Included

- **Implementation Services:** Functional configuration is delivered via separate project engagements.

All consumption metrics (for example service units, messages, API calls, or runtime) are clearly detailed in the separate G-Cloud pricing document.

Security, Audit, and Governance

- **Authentication:** Supports SSO with MFA, User ID/Password, and Public Key authentication (TLS client certificates).
- **Audit Transparency:** Real-time access to application-layer logs for all internal and supplier user actions, governed by role-based permissions.
- **Log Retention: User-defined** storage periods for system logs. Customers define the audit data lifecycle to meet internal UK compliance standards.
- **Testing Frequency:** Access restrictions and security protocols are tested at least every 6 months.