



NTT DATA Business Solutions ServiceNow Pricing for G-Cloud

# ServiceNow Assessment Services

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# NTT DATA Business Solutions Contact

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|            |                                                                    |
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## Introduction

ServiceNow Elite Partner, NTT DATA Business Solutions delivers end-to-end digital transformation supported by comprehensive assessment services covering the majority of ServiceNow capabilities. NTT DATA Business Solutions Assessment Services provide a technical deep dive into ServiceNow, including CMDB, ITSM and ITOM, evaluating current state, identifying gaps and recommending remediation through a detailed report with actionable insights and strategic roadmap considerations. Founded in 1989, the company operates in over 50 countries with 13,500 employees. The pricing in this document must be read in conjunction with the Service Definition Document and represents a ROM (Rough Order of Magnitude) cost.

**The assessment service costs below illustrate the ROM for each assessment type based primarily on ServiceNow product capabilities.**

Note: Assessment costs for approx. ROM are based on on-shore resources.

| Product Capability                | Typical Resources Aligned                                           | RoM Cost Range    | Typical Implementation Duration |
|-----------------------------------|---------------------------------------------------------------------|-------------------|---------------------------------|
| <b>CMDB &amp; CSDM</b>            | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>IT Service Management</b>      | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>Incident Management</b>        | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>Problem Management</b>         | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>Change Management</b>          | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>Service Request Management</b> | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>ITOM Discovery</b>             | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>Service mapping</b>            | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |
| <b>Event Management</b>           | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks                         |

|                                        |                                                                     |                   |         |
|----------------------------------------|---------------------------------------------------------------------|-------------------|---------|
| <b>Metric Intelligence</b>             | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks |
| <b>Health Log Analytics</b>            | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £40,000 | 4 weeks |
| <b>Platform Readiness – Agentic AI</b> | Project Manager, Solution Architect, Certified ServiceNow developer | £20,000 - £50,000 | 4 weeks |

(all rates are in GBP)