

Lot 3 Services: Terms & Conditions G-Cloud 15

Standard T&Cs

Costs and timescales are valid for 30 days from the date of issue of any proposal document

All prices exclude VAT

Start Dates are dependent on PO being issued

Invoicing will commence upon receipt of PO

Payment of invoices upon receipt

Changes of scope or delays beyond our control may result in further costs via change request process

Normal activities are conducted from the Nine Software Office or remote UK locations

In line with G-Cloud 15 framework T&Cs, travel & expenses to client sites charged back at cost with prior agreement

Sundry technical expenses incurred (such as the procurement of any Domain Names or third-party software etc) will be charged back to the client with prior agreement

Prices include standard consultant equipment such as laptops etc. Any specific hardware required will be charged back to the client with prior agreement

Standard working day rates and hours of work for consultancy and support is in line with our stated G-Cloud 15 rate card

Costs for activities outside of the Standard Working Day will be agreed in advance of work being conducted