

NINE SOFTWARE.

G-Cloud 15: Transition Services

Commercial in confidence

NINE SOFTWARE.

Nine Software are an award-winning software house located in the heart of Newcastle. We provide innovative software development and consultancy services.

Since 2011 we have been helping customers streamline their business processes by bringing our passion for effortless digital transformation.

We are privately owned, profitable and have no debt or external shareholders to answer to, which means we can make decisions and move fast.

Our software and expertise is used across public and private sector including major oil and gas corporations as well as UK government such as policing and the NHS. Accordingly, our workforce is cleared up to NPPv3 SC (National).

Our organisation is filled with permanent members of staff, so you can be sure of the pride in our work and the professionalism you will receive.

We are ISO9001, ISO27001 and Cyber Essentials Certified



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Our culture is one of true partnership; we build trust and relationships that last and we do this by understanding our clients' businesses and the opportunities and challenges that those businesses are facing.

Above and beyond that, we like to get to know our clients personally too, so we can fit in with their preferred ways of working.

Understanding the challenges our clients are personally facing helps us to keep sight of how we help deliver the ultimate objective. We believe our clients like their partners to act as a "critical friend".

In our culture, we call this "Respectfully Challenging" and it runs through our culture like the lettering in a stick of rock. We know when to provide alternate views and we know when you've made your decision. Because of this, we only hire consultants who can talk directly to clients, and they're all here, in the UK.



OUR SERVICES

Software Building

We solve problems for clients by designing, building and implementing innovative software solutions. No matter on the internal capabilities you may or may not have, we're with you every step of the way, respectfully challenging your thoughts and ideas to ensure the end solution is exactly what the business needs.

Consultancy

We take existing processes, systems and solutions, analyse them and provide recommendations. We know some people worry about change, so we work closely with you to ensure your people are all on-board. We're results focused, meaning you'll see findings and recommendations in a matter of weeks to work with, providing immediate business benefits without waiting for bloated reports.

Resource Augmentation

Our UK based experts can complement your in-house project teams, filling in skills gaps or to bring extra capacity when you need it for short- or longer-term engagements. Our people will blend seamlessly into your teams, working with your staff to share knowledge and techniques & ensuring your project delivery while upskilling your own team.

Digital Fostering

Digital Fostering is the name we give to the process of transitioning software or mobile applications from previous development teams (internal or external). We establish the background and purpose of the application, and we then undertake an architectural and code review, following our standard FaAST transition process to move the application into our support and maintenance service to give it the care and attention it deserves.

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CLIENT PROFILE



TRANSITION SERVICES

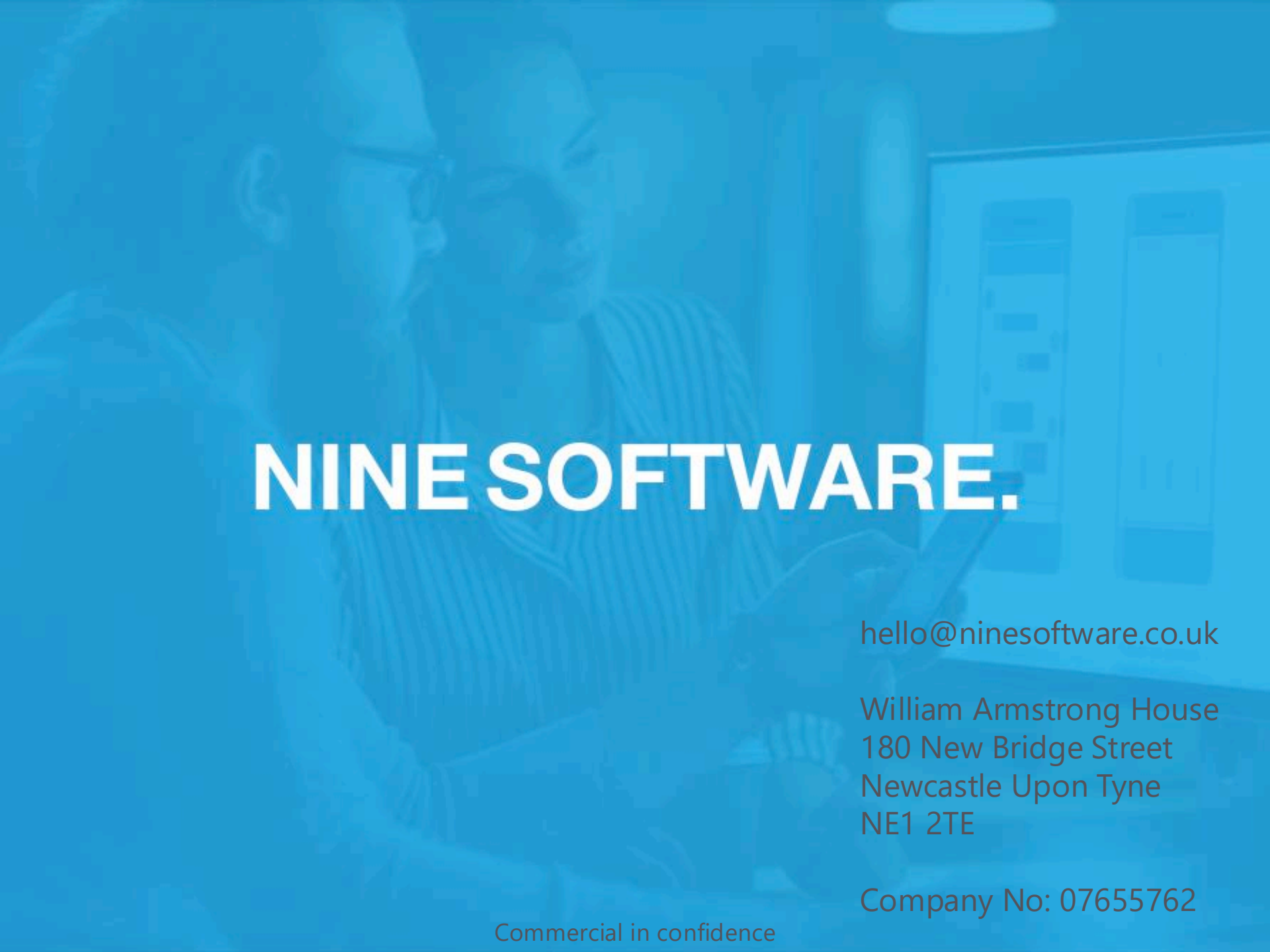
Service Features for cloud platforms and applications

- Structured, methodological handover from in-house or incumbent service provider
- Industry proven Fostering and Application Service Transition (FaAST) nine step process
- Technology agnostic
- Executed by experienced industry professionals
- Full knowledge capture & transfer (documentation, processes, credentials)
- Phased approach with progress RAGs
- Proactive risk identification & mitigation
- Seamless handover for ongoing business continuity
- Supplementary, dedicated and team resourcing models
- 9-5 business day coverage with extended hours options
- All UK-based experts

We specialise in flawless IT transitions – whether you're moving to managed services, switching providers, migrating to cloud, or retiring outdated systems.



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