ConnectProtect

Service Description

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ConnectProtect Managed Extended Detection and Response

ConnectProtect is a 24×7 managed cyber security service that strengthens your organisation's defence against advanced threats. It combines continuous monitoring, precise detection, proactive threat hunting, and expert response support to protect your IT environment across cloud, endpoints, networks, and applications.

The service gives you centralised visibility of security alerts from multiple technologies. It reduces false positives and speeds up investigation and mitigation, helping your security team act faster when incidents occur. Dedicated technical account managers work with you to tailor detection and response strategies that meet your risk profile and operational needs.

ConnectProtect is built around proven security operations centre (SOC) and SIEM practices with managed extended, detection and response (MXDR) capabilities. You get round-the-clock monitoring, anomaly detection, and threat hunting, with clear management reporting for assurance and audit.

The platform aligns with government security and compliance requirements, allowing you to keep sensitive data secure within your own environment and improve your cyber posture without overloading internal resources. ConnectProtect is offered as a, fully managed solution on G-Cloud frameworks, enabling straightforward procurement, flexible scaling, and value for money.

ConnectProtect®

Why ConnectProtect?

Cyber threats don't keep office hours, and neither do we. With ConnectProtect, your business is backed by 24/7/365 monitoring from global Security Operations Centres in the UK, South Africa, and the Philippines.

Our Managed XDR platform ingests data from hundreds of security tools, applies AI-driven analytics, and reduces noise so you only see what matters. The result? Faster detection, smarter response, and total visibility across your entire environment.

What We Deliver.

ConnectProtect Managed XDR is more than monitoring. It's a complete cyber defence solution.

- Continuous threat detection across endpoints, networks, cloud, and apps.
- Automated and expert-led incident response.
- Predefined playbooks to rapidly isolate, block, and contain attacks.
- Proactive threat hunting to uncover risks before they escalate.
- Real-time dashboards and monthly reports with actionable insights.

We provide the people, processes, and technology to defend your business at speed and at scale.

Features:

- 24/7/365 coverage
- Per asset billing
- Extended use of AI
- Extended use of automation
- Live dashboard & mobile app
- Enhanced communication via Live chat
- External Attack Surface monitoring
- Early Threat & Risk warning
- Global SOC in multiple time zones
- API access to dashboard data

Your Rights.

Your legal rights under data protection laws remain fully preserved. Our global SOC model never reduces your rights or our obligations. You stay in control, always. Nothing in our contracts removes or limits the rights you have under laws such as GDPR, CCPA, or POPIA. We are committed to ensuring your data is handled lawfully, securely, and transparently at all times.

Ready to Redefine Resilience?

Cybersecurity is no longer optional. With ConnectProtect, you gain an always-on defence force that protects, responds, and evolves with you. Take the next step today:

- Try ConnectProtect free, with no risk
- Request a tailored quote for your business
- Arrange a live demo with our security experts

Act Faster. Stay Secure. Protect Smarter.

The Benefits of Managed XDR.

When you choose ConnectProtect, you get more than a service—you gain a security partner dedicated to your success.

- Reduced Risk: Identify and stop threats before they cause damage.
- Rapid Response: Critical incidents contained in 30 minutes or less.
- Simplicity: A single, unified platform instead of multiple disconnected tools.
- Business Alignment: Risks prioritised by operational and financial impact.
- Scalability: Asset-based pricing grows with you, not against you.

From SMEs to global enterprises, our model makes enterprise-grade security accessible to all.

Your Experience With Us.

We believe security is a partnership. That's why every month you'll meet with our experts to review what's happening in your environment, threats detected, incidents resolved, and ways to strengthen your defences.

With the ConnectProtect mobile app, you're always connected. Receive instant notifications, chat directly with SOC analysts, and take action in real time whether you're in the office or on the go.

Our reporting and dashboards transform complex data into clear, actionable insights, empowering you to make better security decisions every day.

Data Sources

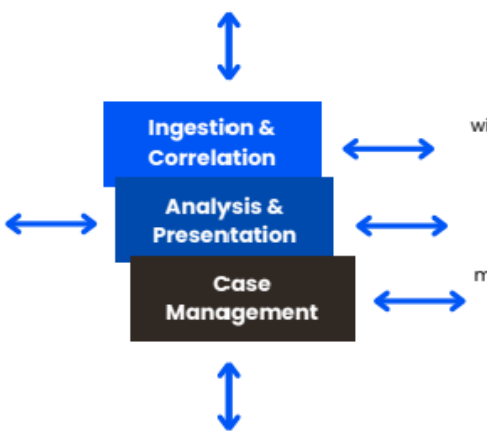
Extended Integration
with customers' infrastructure, without the limitations of ingestion volumes for complete visibility.

Web & Mobile App

Data at Your Fingertips
with our Web and Mobile dashboards

Reports Generated
at any time, for any period, with the user friendly report generator

Direct Communication
via the live chat feature, keeps you updated at all times



AI & Automation

Quicker Response
with automated containment and remediation.

Fast & Safe Updates & Changes
done for you, so no maintenance effort required.

Context Rich Data
provides meaningful information to all levels of your business

SOC Analysts

SOC & Service Delivery Manager: Oversight and escalation management

Threat Hunting: Proactively searching for hidden threats

Security Analysts: SOC Managment with tiered team structure

Incident Responders: Skilled in containment and remediation

Training & Certifications: Ongoing training programs & industry certifications

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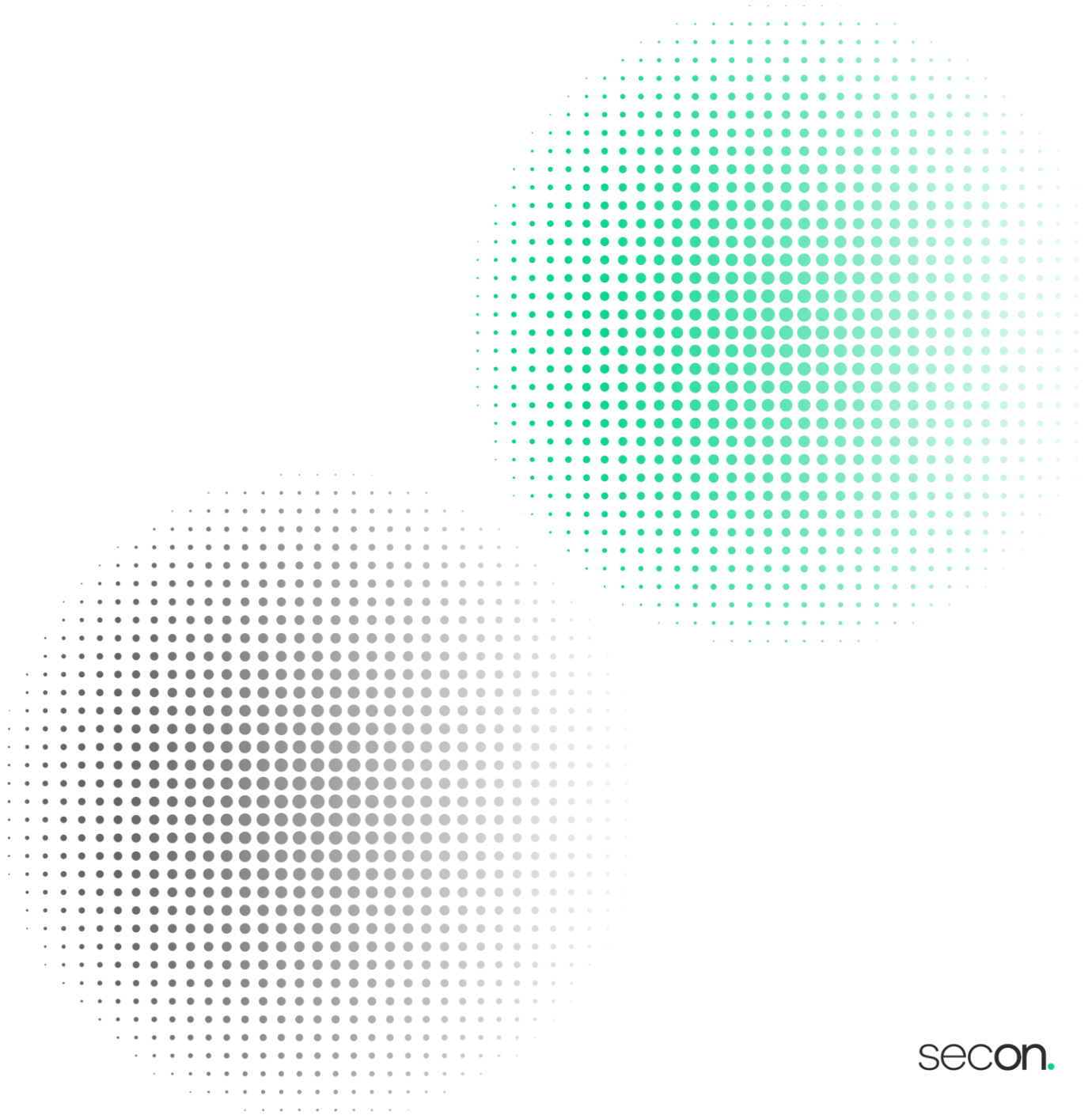
Thank you.



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