



Pink Elephant EMEA Consultancy Services Price Sheet

2026

Pink Elephant EMEA provides expert ITSM (IT Service Management) Consultancy Services to help organisations optimise their IT service delivery, implement best practice frameworks, and improve operational efficiency.

Our consultancy services include:

- ITSM strategy and implementation
- IT project management and delivery
- Process design and optimisation
- Service improvement programmes
- Tool implementation and configuration
- Technical support and Service Desk operations

All services are delivered by qualified professionals with proven expertise in their respective domains, working either independently or as part of your team to deliver measurable business value.

Remote Delivery

Resource Grade	Definition	Daily Rate - Duration		
		1 month	3 months	6 months
ITSM Principal Consultant	Develops high-level business relations and high-impact projects. A principal is capable of leading large teams and also generates new business ideas.	£925	£875	£845
ITSM Senior Consultant / IT Project Manager	Has a specialisation and is capable of working independently as well as in teams. Often responsible for the completion of a part of a project or activities for which he/she leads a small team.	£875	£845	£795
ITSM Consultant	Is 'learning the trade' within a specific domain of expertise. A consultant is developing in most competency dimensions and work in different roles on different projects in a specific domain.	£845	£795	£745
Service Desk Manager / Team Leader	Responsible for leading the technical support team to provide excellent customer service and resolve all technical issues.	£395	£375	£345

Service Desk Analyst 2nd Line Support	Performs technical support tasks and resolves more complex problems.	£275	£255	£235
Service Desk Analyst 1st Line Support	Performs technical support tasks and resolves less complex problems immediately, while more complex issues are transferred to a higher level of support.	£255	£235	£215

All prices exclude VAT.

Onsite Delivery

Resource Grade	Definition	Daily Rate - Duration		
		1 month	3 months	6 months
ITSM Principal Consultant	Develops high-level business relations and high-impact projects. A principal is capable of leading large teams and also generates new business ideas.	£1,050	£995	£975
ITSM Senior Consultant / IT Project Manager	Has a specialisation and is capable of working independently as well as in teams. Often responsible for the completion of a part of a project or activities for which he/she leads a small team.	£995	£975	£945
ITSM Consultant	Is 'learning the trade' within a specific domain of expertise. A consultant is developing in most competency dimensions and work in different roles on different projects in a specific domain.	£975	£945	£895
Service Desk Manager / Team Leader	Responsible for leading the technical support team to provide excellent customer service and resolve all technical issues.	£525	£495	£475
Service Desk Analyst 2nd Line Support	Performs technical support tasks and resolves more complex problems.	£395	£375	£355
Service Desk Analyst 1st Line Support	Performs technical support tasks and resolves less complex problems immediately, while more complex issues are transferred to a higher level of support.	£375	£355	£335

All prices exclude VAT.