

Cyber Maturity Assessment Service

G-Cloud 15 Service Definition

Version 1.0

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1 Introduction

This document provides the service definition for the Cyber Maturity Assessment Service offered by Leading Resolutions under the G-Cloud 15 framework. It reflects the latest requirements of the Procurement Act 2023, G-Cloud 15 guidance, and incorporates current trends in AI-enabled operations, cloud technology, security, sustainability, and public sector digital transformation.

The service provides a comprehensive, outcome-focused assessment of an organisation's cyber resilience across people, process, technology, data, governance, and culture, enabling strategic, proportionate investment in cyber improvement.

The document covers service features, benefits, deliverables, onboarding and commercial arrangements, and associated services, ensuring alignment with the latest Cabinet Office and GDS policies.

1.1. Overview of services

Leading Resolutions' Public Sector Cloud and Digital Transformation Practice provides outcome-focused consulting services delivered by experienced consultants, leveraging 25 years of experience. Our methodology accelerates time to value through a flexible, best-practice, and systemised approach. We guide clients through their transformation journey, supporting:

Our Cyber Maturity Assessment forms part of a broader set of G-Cloud 15 services including:

- Transformation through data, AI and core systems replacement
- Data governance design and implementation
- Data strategy
- Cloud readiness and strategic assessment
- Cloud, digital and data strategy development
- Digital service modernisation and service re-design
- Target operating model and organisational design
- Sourcing and procurement
- Sustainable cloud adoption aligned with Greening Government ICT targets
- Migration planning and execution
- Ongoing assurance, ROI tracking, and horizon scanning for new technology adoption
- Cyber maturity assessment and improvement
- AI readiness assessment
- AI opportunity evaluation and proof of concept (PoC) mobilisation
- Portfolio, programme and project delivery

1.2. Point of contact

For all enquiries, contact our team:

- Phone: +44 1793 488000
- Email: info@leadingresolutions.com

2 Service Description

2.1. Service overview

The Cyber Maturity Assessment examines an organisation's ability to anticipate, withstand, detect, respond to, and recover from cyber threats. It evaluates the organisation's cyber resilience, security posture and operational readiness, analysing people, processes, technology and culture, and includes:

- A maturity baselining aligned with NCSC Cyber Assessment Framework, ISO27001, Zero Trust principles, and sector-specific compliance
- AI-enabled posture analysis and risk modelling
- Threat-informed insights (e.g., MITRE ATT&CK mapping)
- Alignment to Zero Trust and NCSC Cyber Assessment Framework
- Multicloud and SaaS security considerations
- Supply-chain and third-party risk analysis
- Maturity scoring aligned to industry and UK government standards
- Cost-benefit analysis to support investment decisions
- Clear, actionable recommendations and a tailored future-state roadmap

The assessment provides baseline insight, reduces uncertainty in the cybersecurity roadmap, and supports business-case development for organisational cyber uplift.

2.2. Features

- Structured approach to discovery via interviews, workshops, artefact reviews and system access
- Comprehensive "as-is" and future-state cyber maturity analysis
- Holistic evaluation across people, process, technology, governance and culture (to include legacy applications, identity & access management, network and data security, cloud and hybrid architectures, cyber culture, training and incident readiness, supplier and third-party risk)
- Threat-profile and risk assessment including AI-assisted analytics
- RAG-rated risk prioritisation with strategic, tactical and quick-win remediation recommendations
- Security architecture review aligned with current business requirements and Zero Trust principles
- Fully costed recommendations to support investment planning

- Alignment to HMG and wider industry standards, including NCSC and ISO 27001
- Clear communication of outcomes via reports and stakeholder presentations to explain the organisation's cyber maturity with strategic and tactical recommendations to address issues and risks
- UK-based consultants holding SC clearance where required

2.3. Benefits

- Establishes a clear and evidenced baseline of cyber resilience and a clear pathway to cyber improvement
- Enables proportionate, risk-based investment decisions
- Identifies vulnerabilities before exploitation
- Supports operational risk reduction and regulatory compliance
- Strengthens organisational alignment to cyber security architecture best practice
- Enhances detection, response and recovery capability across cloud and legacy environments
- Increases protection of information assets and critical services with improved resilience against ransomware, insider threats, and emerging AI-driven attacks
- Supports preparedness for AI-driven threats and automation-enabled attacks
- Provides improved visibility into third-party, SaaS and multicloud risk
- Reinforces organisational cyber culture, awareness and leadership buy-in
- Provides independent, unbiased insight into organisational security challenges

2.4. Deliverables

You will receive a tailored Cyber Maturity Assessment Report including:

- Baseline and target future-state maturity positions
- Prioritised recommendations with cost-benefit analysis
- Cyber risk and resilience heatmaps
- Target-state security architecture considerations
- Zero Trust & data protection alignment
- Remediation and improvement roadmap covering short, medium, and long-term actions
- Optional stakeholder-specific briefing packs

A formal presentation of findings is included.

2.5. Our Approach

Our flexible engagement model supports clients from initial scoping to delivery and results measurement. We partner as independent, trusted advisors, delivering meaningful change and ensuring investments deliver optimal value.

We offer both long-term, multi-person projects and shorter termed, fractional assignments, delivered on-site or from our offices. Engagements typically follow four stages: pre-engagement, start-up, delivery and closure.

Pre-engagement: requirements discovery and proposal development (no charge)

Our engagement begins with a collaborative pre-sales phase, where we work closely with clients to understand their business context, objectives, and desired outcomes through discussions and workshops, providing early insights and developing a detailed, iterative Statement of Work at no charge, in line with the G-Cloud clarification process.

Start-up: SoW agreement, resource mobilisation, and stakeholder alignment

Once the Statement of Work and commercial terms are agreed, we quickly mobilise the project team, led by an experienced consultant. We initiate the engagement with a kick-off meeting involving the client sponsor and key stakeholders to confirm the scope, activities, milestones, and roles. Throughout the project, we implement robust governance, clear communication protocols, and transparent reporting to ensure accountability. This early alignment helps clarify expectations and address any differences, setting the foundation for a successful partnership.

Delivery: Close client collaboration, workshops, governance, and reporting

During delivery, we work collaboratively with client teams, either on-site or remotely, integrating smoothly with existing structures. Our approach combines stakeholder interviews, workshops, “art of the possible” sessions, and feedback forums to foster consensus, innovation, and actionable results. Supported by our business support function and PMO, we ensure robust governance and oversight, keeping delivery aligned with objectives. Progress is monitored through regular reporting, milestone reviews, and client feedback, with the flexibility to adapt as requirements change.

Closure: Deliverable acceptance, skills transfer, data deletion, and recommendations for future work

At closure, we ensure all deliverables are presented, reviewed, and formally accepted by the client. We prioritise knowledge and skills transfer, enabling client teams to maintain improvements and operate independently after the engagement. All client data is securely deleted in line with data protection policies, and we provide recommendations for future work and ongoing improvement to support continued digital and cloud transformation.

3 Service Information

3.1. Information Assurance

All engagements support services of any classification, with security-cleared personnel operating under the Government Security Classification (GSC) scheme. We ensure that all information is handled in accordance with relevant government and client-specific security policies. Enhanced assurance includes support for sovereign cloud, zero trust, and compliance automation helping clients meet stringent regulatory and data protection requirements.

3.2. On-boarding and Off-boarding

We operate a standard mobilisation approach, ensuring a smooth transition into and out of engagements. On-boarding includes resource mobilisation, stakeholder alignment, and project initiation, while off-boarding ensures all deliverables are accepted, skills are transferred to client teams, and all client data is securely deleted in line with policy and contractual obligations.

3.3. Quality Assurance, Project Control and Reporting

Our services are delivered to ISO9001-aligned standards, using industry-recognised methodologies such as Agile, ITIL, PRINCE2, MSP, TOGAF, and DSDM. We maintain robust governance through regular client engagement, feedback sessions, and transparent reporting. Quality assurance processes include checks for AI/ML integration, sustainability objectives, and compliance with G-Cloud 15 standards, ensuring that all deliverables meet or exceed client expectations.

3.4. Service Levels and Constraints

We operate during standard working hours: Monday to Friday, 09:00–17:30 (excluding public holidays). However, we can flex these hours to accommodate specific client needs or project demands. Strong governance is applied to all projects, with regular assurance reviews and active customer involvement to ensure successful delivery and early identification of any risks or issues.

3.5. Data Backup and Recovery

Our consultants adhere to client policies for infrastructure and information management. Where Leading Resolutions' systems are used, regular backups are performed and robust business continuity plans are in place to ensure service resilience. We are equipped to handle information up to OFFICIAL classification and have facilities for higher classifications if required, ensuring data integrity and availability throughout the engagement.

3.6. Training

Training is provided as appropriate to the engagement, with a focus on upskilling client teams and building internal capability. During cloud migration and transformation projects, we offer tailored training sessions across cloud platforms and software services, ensuring knowledge transfer and supporting long-term client autonomy.

3.7. Trial Service

While we do not offer a formal trial version of the Cyber Maturity Assessment Service, our comprehensive pre-sales engagement ensures that client requirements are fully understood and addressed before any commitment is made. This approach minimises risk and ensures that the proposed solution is the right fit for the client's needs.

4 Commercial Arrangements

4.1. Pricing

Services are available via resource-based or fixed-price models. Pricing is transparent and aligned with G-Cloud 15 requirements, including social value and sustainability reporting. Discounts may apply for volume or work combination. Full payment terms and milestones are defined in the SoW.

4.2. Ordering process

Services are provided on a project or ad-hoc basis. The process includes pre-sales engagement, SoW agreement, and registration via the Central Digital Platform. Clients must link their CDP and Digital Marketplace accounts as per G-Cloud 15 guidance.

4.3. Change management

Scope is defined by this document and the SoW. Change requests are assessed for impact, cost, and schedule, with written agreement required before work commences.

4.4. Customer responsibilities

Clients must provide timely access to relevant systems, stakeholders, architects, decision makers and up-to-date resources and artefacts that cover the current business, IT and cyber context, strategies and plans, the service portfolio, current architectures and operating models.

A dedicated workspace and strong sponsorship are required for engagement success.

5 Associated Services

- Cloud Readiness Assessment
- Cloud Strategy & Roadmap Development.
- Cloud Design Service
- Cloud Migration Service
- Microsoft 365 Readiness Assessment
- AI Readiness Assessment
- AI Opportunity Evaluation

6 About Leading Resolutions

Leading Resolutions helps public sector organisations deliver better services at reduced cost through digital and cloud-first transformation. As trusted advisors, we focus on benefit realisation, cost efficiency, and unbiased advice. Our expertise includes:

- Cloud and digital transformation strategy
- Service re-design and operating models
- Sourcing and procurement
- Migration planning and implementation
- Ongoing assurance and horizon scanning
- Cyber maturity assessment

We are a preferred supplier to the Public Sector, with services available via Digital Marketplace frameworks including G-Cloud and Digital Outcomes and Specialists.