



FuturePaths

G-Cloud 15 Service Definition

Service Line 15

Artificial Intelligence and
GenAI Delivery, Integration
and Operationalisation

Copyright Notice:

The content of this document is protected by copyright © 2026 FuturePaths. All rights reserved.

This document remains the intellectual property of FuturePaths. It may be shared, downloaded and used by public sector buyers and their representatives for the purposes of procurement and service evaluation under the G-Cloud framework.

If you want further copies of this document, please make a request to the author shown on this page.

Any questions regarding this document should be directed to:

Name	FuturePaths
Website	www.FuturePaths.co.uk
Email	Info@FuturePaths.co.uk

Service Definition Document:

Any questions regarding this document should be directed to:

Supplier	FuturePaths
Framework	G-Cloud 15
Lot	Lot 3 – Cloud Support
Service Type	Professional Advisory Services
Version	v1.0
Date	January 2026

1. Introduction

FuturePaths provides Artificial Intelligence and GenAI Delivery, Integration and Operationalisation to help organisations move AI from concept into live, trusted and value delivering services. This service is designed for organisations seeking to deploy AI safely and effectively across digital and cloud environments while ensuring governance, security and adoption are addressed.

2. Service Overview

The Artificial Intelligence and GenAI Delivery, Integration and Operationalisation service provides hands on delivery to embed AI capabilities into live services and operational processes. FuturePaths works alongside client teams to design, integrate and operationalise AI solutions that are scalable, secure and aligned to business outcomes.

The service focuses on making AI real, usable and sustainable rather than experimental or isolated.

3. What the Service Does

FuturePaths provides structured AI delivery and operationalisation support including:

- Design and delivery of production ready AI and GenAI solutions
- Integration of AI capabilities into existing cloud and digital services
- AI architecture, data pipelines and information structure design
- Governance, risk, ethics and security controls for AI use
- Model deployment, monitoring and lifecycle management
- Operational handover into live service environments
- Adoption support and value realisation tracking

The service ensures AI solutions are embedded into day to day operations with clear ownership and measurable outcomes.

4. Benefits

This service enables organisations to:

- Move AI from proof of concept into live services
- Deliver measurable value from AI investments
- Reduce delivery, operational and governance risk
- Improve efficiency, insight and decision making
- Ensure AI is secure, compliant and well governed
- Enable scalable and sustainable AI capability
- Build trust and confidence in AI enabled services

5. How the Service is Delivered

FuturePaths delivers this service through experienced, vendor-independent consultants with strong AI, digital and service delivery expertise. Delivery is pragmatic, outcome focused and integrated with existing services, typically following a structured approach:

- AI use case and readiness assessment
- Architecture and integration design
- Controlled deployment into production
- Governance, security and assurance alignment
- Operational handover and adoption support

Delivery is led by a Senior Consultant, Principal Consultant or Executive Consultant depending on complexity and risk.

6. Service Scope

In Scope

- AI and GenAI solution delivery and integration
- Data and information structure design
- AI governance, risk and control frameworks
- Model deployment and operationalisation
- Adoption and value realisation support
- Integration into live service environments

Out of Scope

- Ongoing managed AI services
- Bespoke AI research or model training at scale
- Long term operational ownership
- Commodity tooling resale or licensing

7. Service Levels

Service levels, milestones and reporting arrangements are agreed at the start of each engagement and typically include:

- Agreed assurance objectives and scope
- Defined performance and risk reporting cadence
- Clear findings and recommendations
- Regular assurance updates where applicable
- Senior consultant oversight throughout delivery

8. Security and Compliance

FuturePaths delivers this service in line with UK government security, confidentiality and data protection requirements. Secure working practices are applied throughout delivery, making the service suitable for regulated, sensitive and safety-critical environments.

9. Pricing

Services are delivered by Executive Consultants, Principal Consultants, Senior Consultants or Consultants in line with the FuturePaths SFIA-aligned rate card.

Typical engagements range from 10 to 120 days, depending on scope, complexity and organisational context. Travel and subsistence are charged at department rates where applicable.

10. Onboarding and Offboarding

Onboarding

- Initial AI objectives and readiness discussion
- Agreement of scope, use cases and governance approach
- Identification of stakeholders, data and dependencies
- Confirmation of delivery and assurance arrangements

Offboarding

- Handover of AI solutions and operational artefacts
- Final review of outcomes and value delivered
- Recommendations for ongoing optimisation and governance
- Formal engagement close out

11. Service Constraints

- Delivery is advisory and implementation focused, not managed service provision
- Effectiveness depends on data quality and organisational readiness
- AI outcomes depend on responsible use and governance adoption
- Access to systems, data and stakeholders is required
- Ongoing optimisation requires client ownership

12. Further Information

Further details, clarification and engagement planning are available through the Digital Marketplace.



FuturePaths

www.FuturePaths.co.uk

The Future Path for Your Technology Services