

AGILE TRANSFORMATION

SERVICE DEFINITION
G-CLOUD 15

The logo for TALAN, featuring the word in a bold, sans-serif font. The letters are colored in a sequence: 'T' is blue, 'A' is green, 'L' is pink, 'A' is blue, and 'N' is green. The letters are slightly overlapping and have a modern, geometric feel.

TALAN



SERVICE OVERVIEW

TALAN

In today's rapidly evolving public sector environment, agility is essential for delivering effective services and meeting the needs of customers. Our Agile Transformation service is designed specifically for public sector organisations, enabling you to adapt confidently to continuous change while maintaining focus on outcomes and value.

- **Agile Mindset for Public Service:** We embed Agile principles that promote adaptability, transparency, and cross-team collaboration, ensuring your teams are equipped to respond to complex challenges.
- **Cultural Change for Lasting Impact:** Our approach fosters a culture of openness and experimentation, encouraging innovation and resilience within your organisation.
- **Tailored Agile Practices:** We customise Agile methods to align with your strategic objectives and the unique demands of the public sector, driving improvements in efficiency, quality, and customer satisfaction.
- **Success Measurement:** Robust tools and metrics track the progress and impact of your Agile journey, ensuring alignment with policy goals and public value.
- **Continuous Improvement:** We help establish a sustainable foundation for ongoing learning and responsiveness, so your organisation remains agile and future-ready.

Partner with us to unlock your organisation's full potential, delivering innovation and value at pace for the communities you serve.

**WE KNOW
EVERY CLIENT
IS UNIQUE**

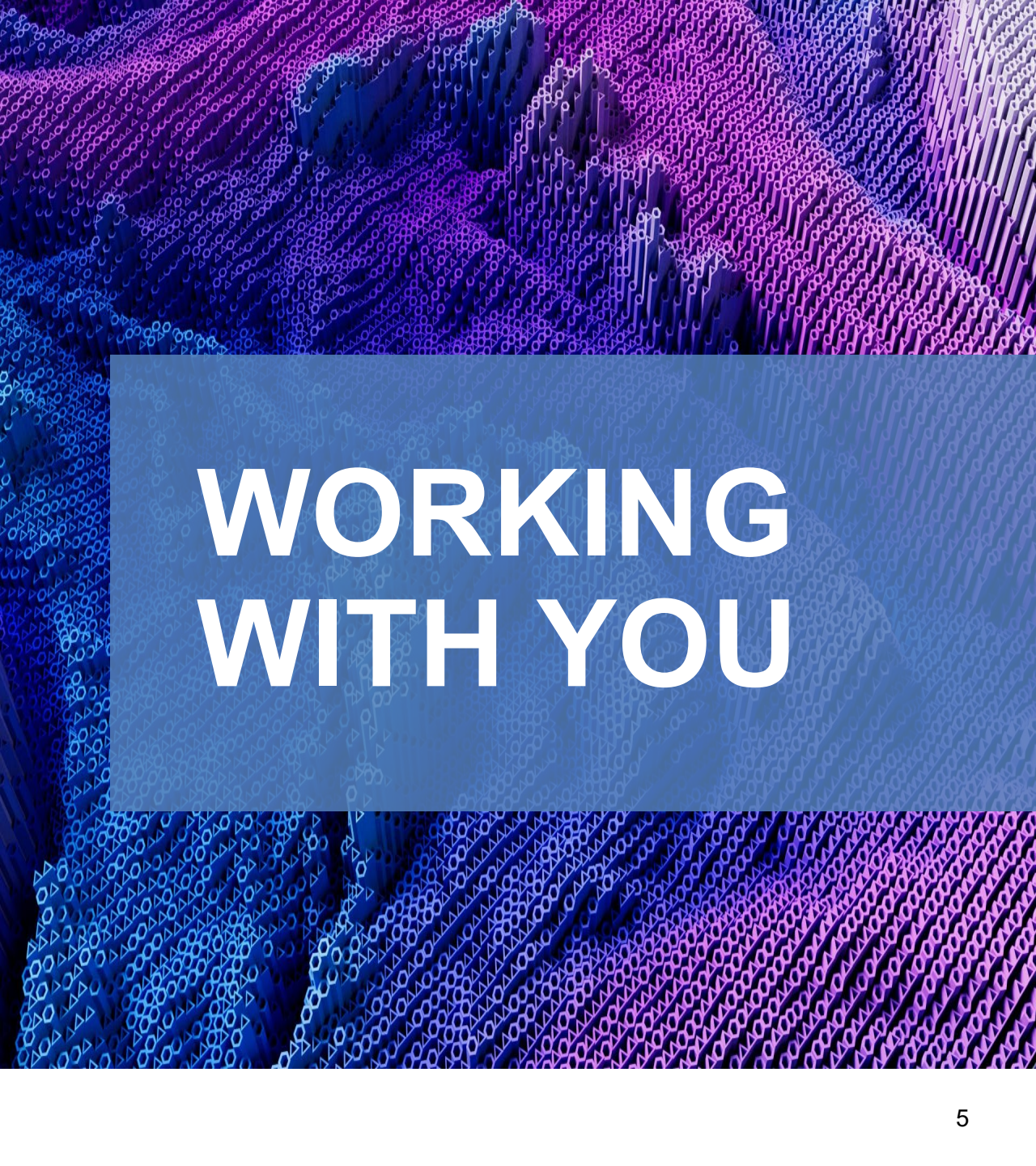


TALAN

Building on our commitment to fostering agility and continuous improvement in the public sector, Talan recognises that true Agile transformation goes far beyond process adoption, it thrives on partnership, transparency, and active engagement throughout your transformation journey.

- **Bespoke Agile Roadmap:** We co-create tailored roadmaps addressing your organisation's specific context and strategic priorities.
- **Expert Coaching & Training:** Our hands-on guidance develops Agile capabilities and mindsets, enabling teams to respond confidently to evolving challenges.
- **Cross-Department Collaboration:** We promote collaboration and knowledge-sharing across teams using facilitated workshops and proven collaborative tools.
- **Iterative Feedback Mechanisms:** Continuous stakeholder feedback ensures that improvements are embedded, and outcomes remain aligned with public value goals.
- **Open Communication & Reporting:** Transparent communication channels keep all stakeholders informed and engaged throughout the transformation.
- **Cultivating a Culture of Continuous Improvement:** We embed innovation and adaptability as core principles, sustaining long-term organisational agility.

With Talan as your trusted partner, your Agile transformation will be tailored, collaborative, and deeply linked to achieving meaningful outcomes for the communities you serve.



WORKING WITH YOU

SERVICE FEATURES

TALAN

SERVICE FEATURES

- Custom Agile roadmap aligned to your strategy
- Expert-led Agile coaching and hands-on training
- Facilitated cross-team collaboration workshops
- Continuous feedback integrated for rapid improvement
- Clear, transparent communication for all stakeholders
- Culture of ongoing innovation and adaptability
- Scrum and Kanban frameworks tailored for you
- Interactive stakeholder engagement sessions and activities
- Agile tools implemented and supported throughout
- Dedicated Agile experts guiding every transformation step



SERVICE BENEFITS

TALAN

SERVICE BENEFITS

- Bespoke strategies ensure your business objectives remain at the forefront
- Equips teams with vital Agile expertise and practical know-how
- Removes departmental barriers and encourages collaborative work
- Facilitates swift responses to evolving needs and shifting priorities
- Maintains open lines of communication and involvement for all stakeholders
- Promotes an environment that values creativity and continuous improvement
- Applies established Agile methods for streamlined, effective project delivery
- Boosts stakeholder engagement and secures commitment to achieving outcomes
- Optimises processes to improve efficiency across the organisation
- Fosters long-term growth and strengthens competitiveness through Agile mastery

A woman with dark hair tied back, wearing glasses and a dark jacket, is looking upwards and to the right. She is in a server room, with rows of server racks visible in the background. The racks are filled with blue and white lights, creating a bokeh effect. A semi-transparent purple rectangle is overlaid on the left side of the image, containing the text 'WHY TALAN?'.

**WHY
TALAN?**

TALAN

Who we are

We **accelerate** the transformative impact of **Data & AI** through integrated business consulting and technology

Consulting

Shaping business ambition, from strategic vision to transformation agenda

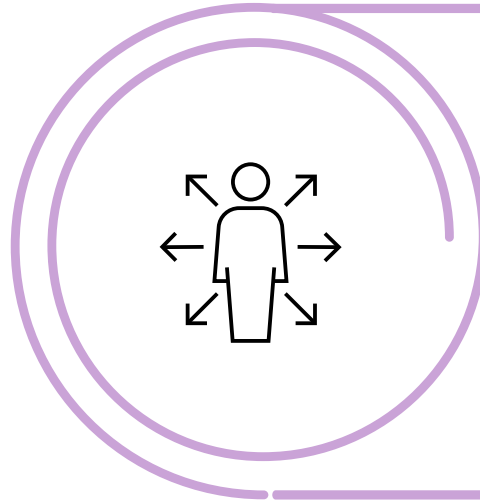
Data & AI

Enabling business models by turning data into intelligence

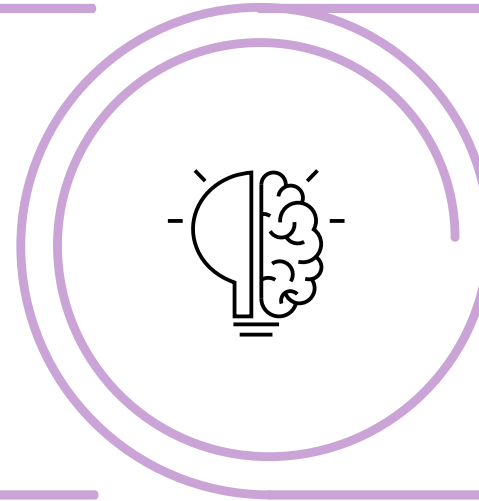
Technology

Building the foundations to scale solutions & processes

Why we're different



**Client-centric
approach
for business
impact**



**Innovation
partner, with
World-class Data
& AI assets and
talents**



**Deep
expertise in
selected
industries**

Why we're different

We adopt a client-centric approach, always prioritizing measurable business impact

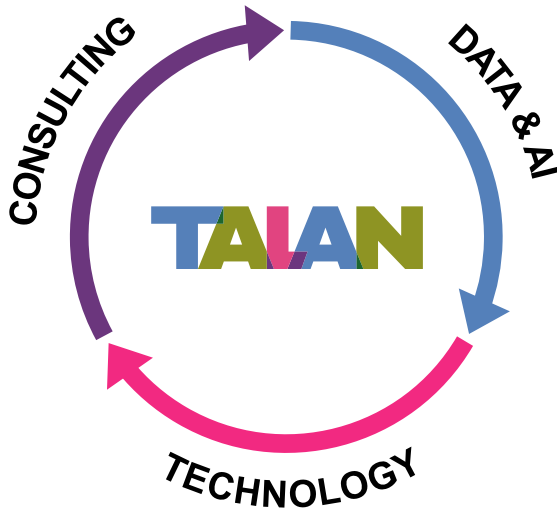
Our commitments to our clients

Acceleration you can measure

From strategic consulting to transformation and technology, we commit to deliver impact at scale

The right experts for every discussion

Your Talan project team combines industry experts, data scientists and technologists from across our global teams



We lead with innovation

100+ million	1st
Smart meters installed in 5 countries	Crypto-trading platforms deployed in France
10,000 hours	+18%
# of hours saved through Agentic AI in a large food company	customer retention via AI-powered churn prediction in Insurance company

Deep industry expertise built on our client partnerships

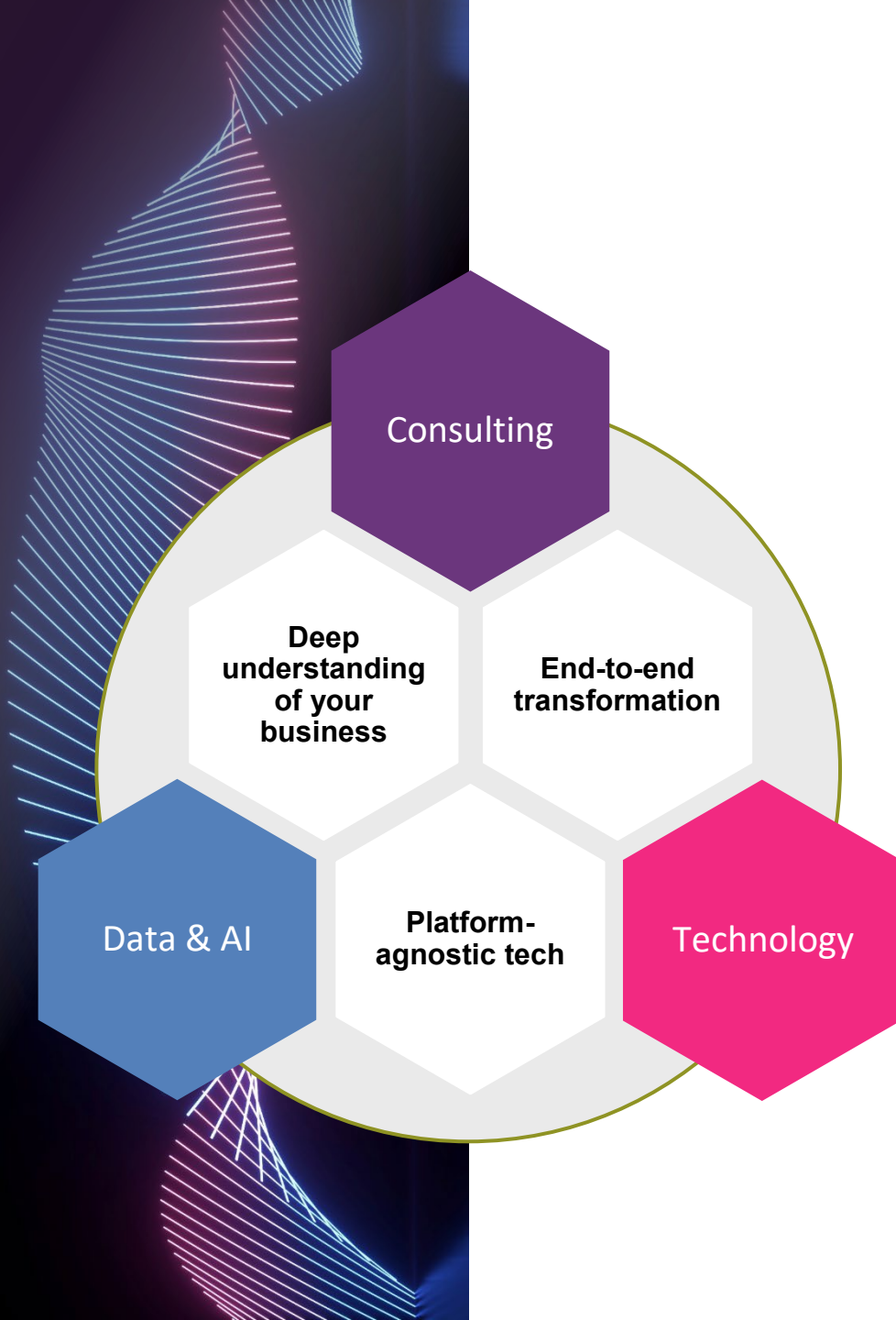
Financial Services	Transport & Logistics	Energy & Utilities	Public Sector
 NatWest BNP PARIBAS BARCLAYS Santander	 SNCF RATP NetworkRail ABP KEEPING BRITAIN TRADING	 Northern Ireland Electricity Networks SEC Smart Energy Code recco EDF	 National Cyber Security Centre a part of GCHQ Department for Energy Security & Net Zero CRU Department for Transport

+10	91%
years relationships with our top clients	satisfaction



The Talan way

We combine our end-to-end capabilities to accelerate your transformation



Consulting

Strategy consulting

Data-driven marketing & sales strategy

Corporate finance performance
& capital efficiency

Process performance in critical **operations**

Complex transformation acceleration

Transformation governance (PMO)
and org alignment

Low-carbon strategy & execution

Data & AI

AI transformation acceleration for enterprise-scale impact (pilot-to-scale)

- Data & AI strategy, governance, observability and infrastructure
- Agentic AI architecture & orchestration
- Data & AI platforms design & integration

Data & AI applications

- Analytics & business intelligence, incl. location intelligence
- Data pipeline & open data
- Content, Knowledge, and IP management

Technology

AI-powered business solutions

- ERP, CRM and other platform integration

Cloud

- Cloud re-platforming
- IT/Cloud spend optimization

Digital application services

- CIO advisory and E2E program support
- Micro-applications factories
- AI-based digital factory
- AI-accelerated legacy code modernization

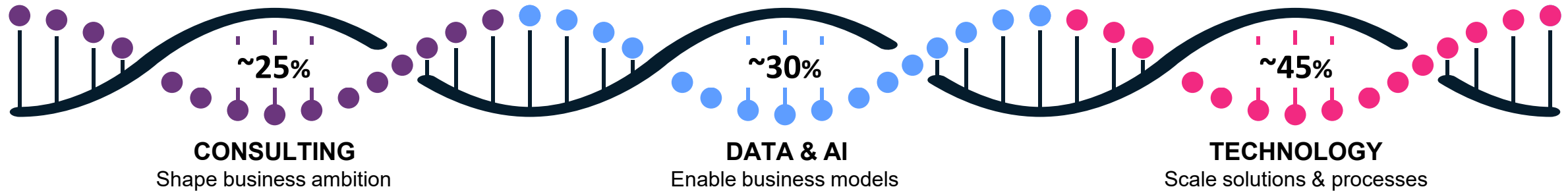
We are tech-agnostic and can leverage any of our AI, Cloud and Technology partners

AI & DATA	zeenea databricks snowflake Collibra Palantir DataGalaxy dbt dataiku OpenAI MISTRAL AI deepseek InstaDeep™ CURSOR			
CLOUD & INFRA	Microsoft Azure OVHcloud Google Cloud aws ORACLE Cloud Infrastructure	TAIAN	ERP, CRM & BUSINESS PLATFORMS	salesforce SAP ORACLE Cloud ERP IFS
PROCESS AUTOMATION & RPA	UiPath nintex tervene		CYBERSECURITY	yubico Red Hat
DEVOPS & COLLABORATION	GitHub GitLab ATLASSIAN Powell 365			

We combine Consulting, Data & AI, and Technology expertise for end-to-end delivery

We accelerate the transformative impact of Data & AI through integrated business consulting and technology

End-to-end capabilities



Unique differentiators

Pragmatic approach for business impact

- All Top 20 customers with Talan for 3+ years and served across all Business Lines
- 91% of clients satisfied with performance of delivered solutions
- Project teams combining global experts across service lines ; senior management directly involved and accountable for project success

World-class AI & Data assets and talents

- 2,500+ data / IA experts developing client projects and Talan IP
- R&I lab dedicated to fundamental and applied research
- 40 peer-reviewed research papers published
- 10+ productized IP-backed assets

Deep industry expertise and specialist focus

- 60% of revenue in 4 priority industries: Financial Services, Energy & Utilities, Transport & Logistics, and Retail & Luxury
- 20+ years average experience of our 3,000 industry and functional experts
- 100% of our IP-backed assets dedicated to a single industry or function



Thank You

TALAN

FOR MORE INFORMATION
PLEASE CONTACT
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