

DATA PROTECTION AND SERVICES

SERVICE DEFINITION
G-CLOUD 15



TALAN



SERVICE OVERVIEW

TALAN

While data protection and cyber security fall primarily within the **security services** category of services, they touch on all categories as shown in the graphic opposite. Privacy by Design is relevant at all stages of a project, from planning to business as usual, and is essential to ensure that projects are lawful and digital service users have trust and confidence in them.

Talan is part of the Talan group of companies, and as such our data protection and cyber security specialists can draw upon a wealth of technical specialisms across the digital spectrum. Whatever your project needs, we can draw upon experienced team members to augment our advice, ensure we remain at the leading edge and give you the benefit of experience from a wide range of practical implementations. This means we can bring the regulatory and compliance insights you would expect from data protection professionals together with practical experience of using digital technologies to create workable and creative recommendations.

Our approach to Privacy by Design

Our service covers project preparedness, target state definition and implementation. We will:

- work with you **to establish your As-Is state and readiness** for your project, looking at information governance and risk management in the round, including ensuring there is a clear legal basis.
- Help you **define the target state** you want to achieve with the project, including **scope and maturity**.
- Create a **clear, prioritised and risk-informed action plan** aligned to the other project deliverables. This typically includes supporting you to define functional and non-functional requirements related to data protection and information governance, and translating these into risk controls including policies, procedures, effective staff training and targeted audit plans.
- Provide **ongoing ad hoc subject matter expertise**, including assistance with handling breaches and incidents as they may arise.

**WE KNOW
EVERY CLIENT
IS UNIQUE**



TALAN

Talan believes in user-centred privacy and risk-informed decision making. That means we put people at the heart of everything we do. We want you to enjoy working with us, and we recognise the complexity of making things happen in government. You will get an assigned Lead Consultant who will be responsible for defining the approach, managing relationships and assuring quality of delivery at every step. This person will be supported by an experienced team who will get to know you and provide continuity of delivery throughout the project.

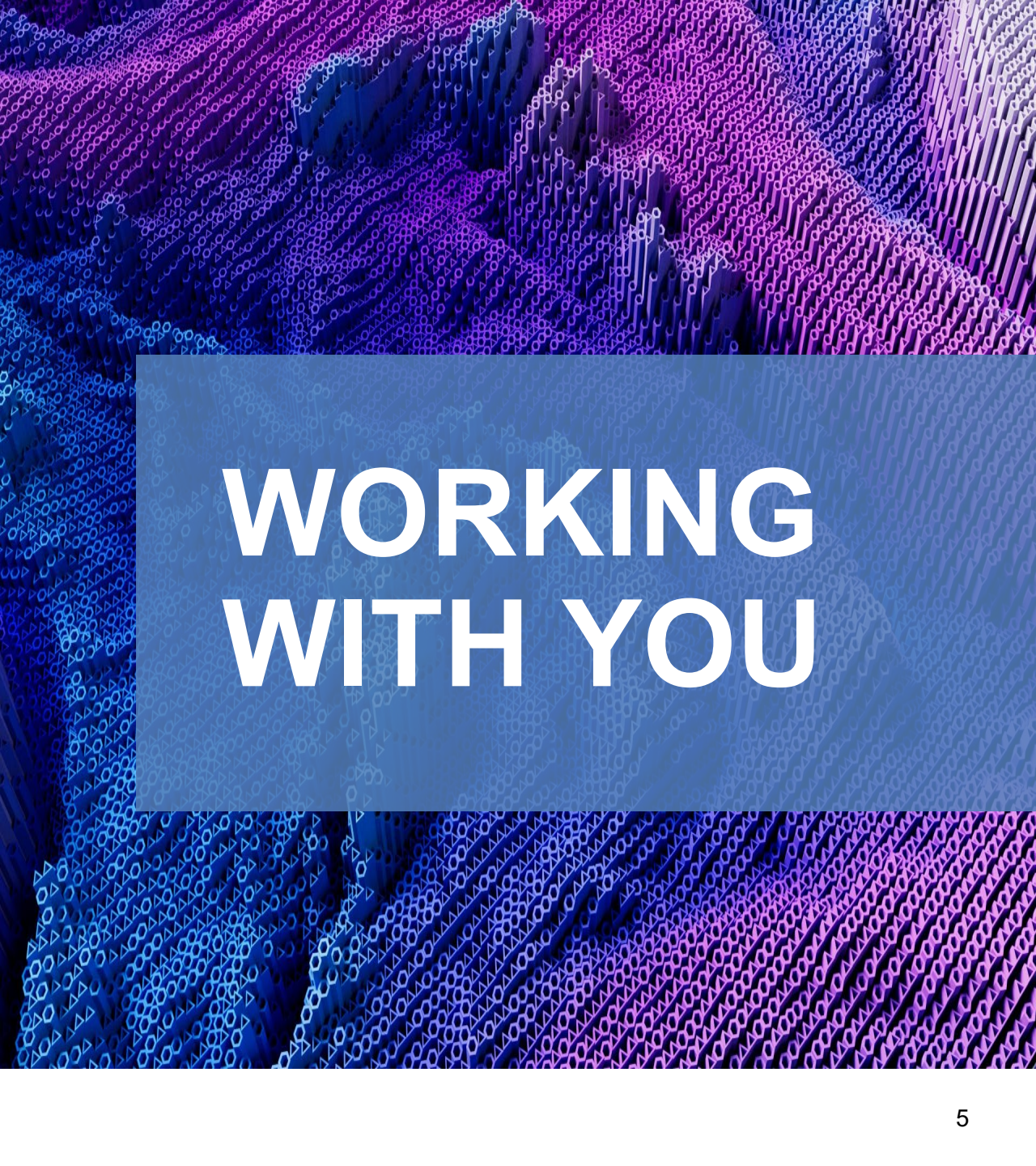
Our data protection consultants work with you to build confidence in your project. We start by getting to know all the stakeholders for the project and listening to their concerns and challenges. Typically, this includes having confidence that there is a properly documented legal basis that encompasses the change programme, plus specific technical and organisational concerns. We use this to develop a matrix setting out all the issues that need to be addressed and identifying the high authority sources we can use to give confidence that they have been appropriately managed.

We then confirm the scope of the project and the As-Is position, so that we understand exactly how much change will be needed and who will be affected. This allows us to understand and start to socialise the changes and change rationale.

We then carry out a gap analysis and risk assessments comparing current practices with the best practices set out in the high authority sources we have identified. This allows us to make recommendations about the target state for the project and how it should develop over time. If it is not practical to implement all the best practices during the project – and it often isn't – we can use the risk assessments to prioritise the order and extent to which they should be phased in, taking account of operational realities.

Once the target state is agreed, we then work with you to define the policies, procedures and controls that will govern the To-Be position and create a change management plan to implement them. This will include defining functional and non-functional requirements for the development teams, as well as training and other organisational measures for other stakeholders. This plan will be fully integrated with the overall project plan to ensure that Privacy by Design measures are in place when needed.

Most importantly, we will ensure that we transfer our knowledge to you so that the project succeeds into the future. This will typically be through documentation and training, including project deliverables.



WORKING WITH YOU

SERVICE FEATURES

TALAN

SERVICE FEATURES

- Named lead consultant to oversee relationship management and quality
- Consistent team of consultants who know you and your project
- Ability to call upon technology-agnostic digital specialist expertise as required
- Qualified and experienced data protection consultants
- Qualified and experienced cyber security consultants
- Working at the intersection of data protection and other laws
- User-centred, risk informed service model
- Full service covering data protection, information security and records management
- Privacy office support/ liaison, design and review of requirements



SERVICE BENEFITS

TALAN

SERVICE BENEFITS

- Our team approach assures continuity and quality of delivery
- We provide specific technical recommendations for complex implementation challenges
- Highly qualified team provides assurance over the quality of work
- Our experience assures a pragmatic, rounded and fully informed approach
- We build a deep understanding your project and project stakeholders
- Comprehensive service results in integrated solutions with no gaps
- Experience assessing and addressing risks likely to affect your project

A woman with dark hair tied back, wearing glasses and a dark jacket, is looking intently at a server rack in a data center. The background is filled with rows of server racks and glowing blue lights, creating a bokeh effect. A semi-transparent purple rectangle is overlaid on the left side of the image.

**WHY
TALAN?**

TALAN

Who we are

We **accelerate** the transformative impact of **Data & AI** through integrated business consulting and technology

Consulting

Shaping business ambition, from strategic vision to transformation agenda

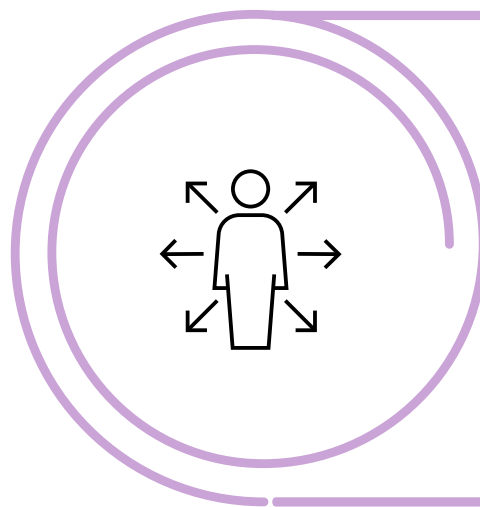
Data & AI

Enabling business models by turning data into intelligence

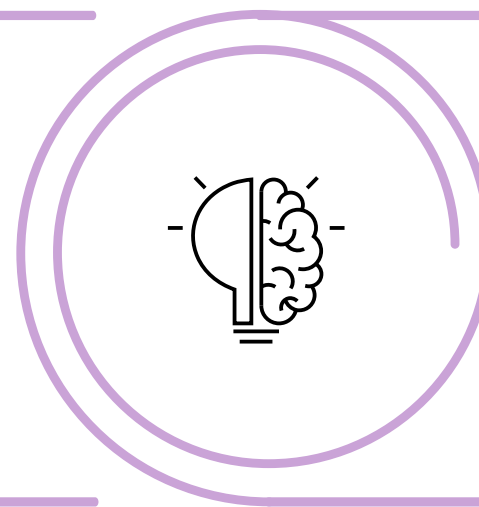
Technology

Building the foundations to scale solutions & processes

Why we're different



**Client-centric
approach
for business
impact**



**Innovation
partner, with
World-class Data
& AI assets and
talents**



**Deep
expertise in
selected
industries**

Why we're different

We adopt a client-centric approach,
always prioritizing measurable business impact

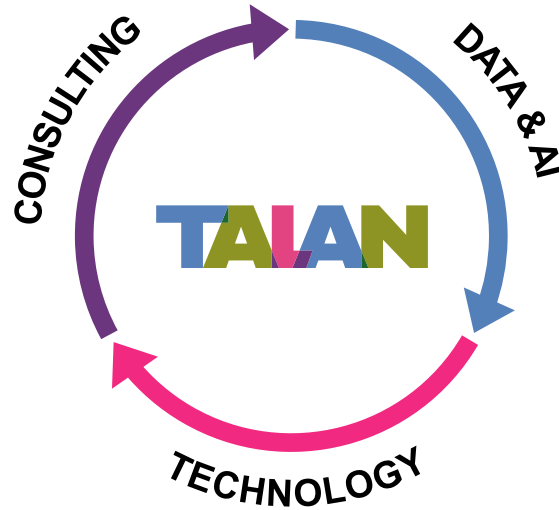
Our commitments to our clients

Acceleration you can measure

From strategic consulting to transformation and technology,
we commit to deliver impact at scale

The right experts for every discussion

Your Talan project team combines industry experts, data
scientists and technologists from across
our global teams



We lead with innovation

100+ million

Smart meters installed in
5 countries

1st

Crypto-trading platforms
deployed in France

10,000 hours

of hours saved through
Agentic AI in a large food
company

+18%

customer retention via AI-
powered churn prediction
in Insurance company

Deep industry expertise built on our client partnerships

Financial Services



Transport & Logistics



Energy & Utilities



Public Sector



+10

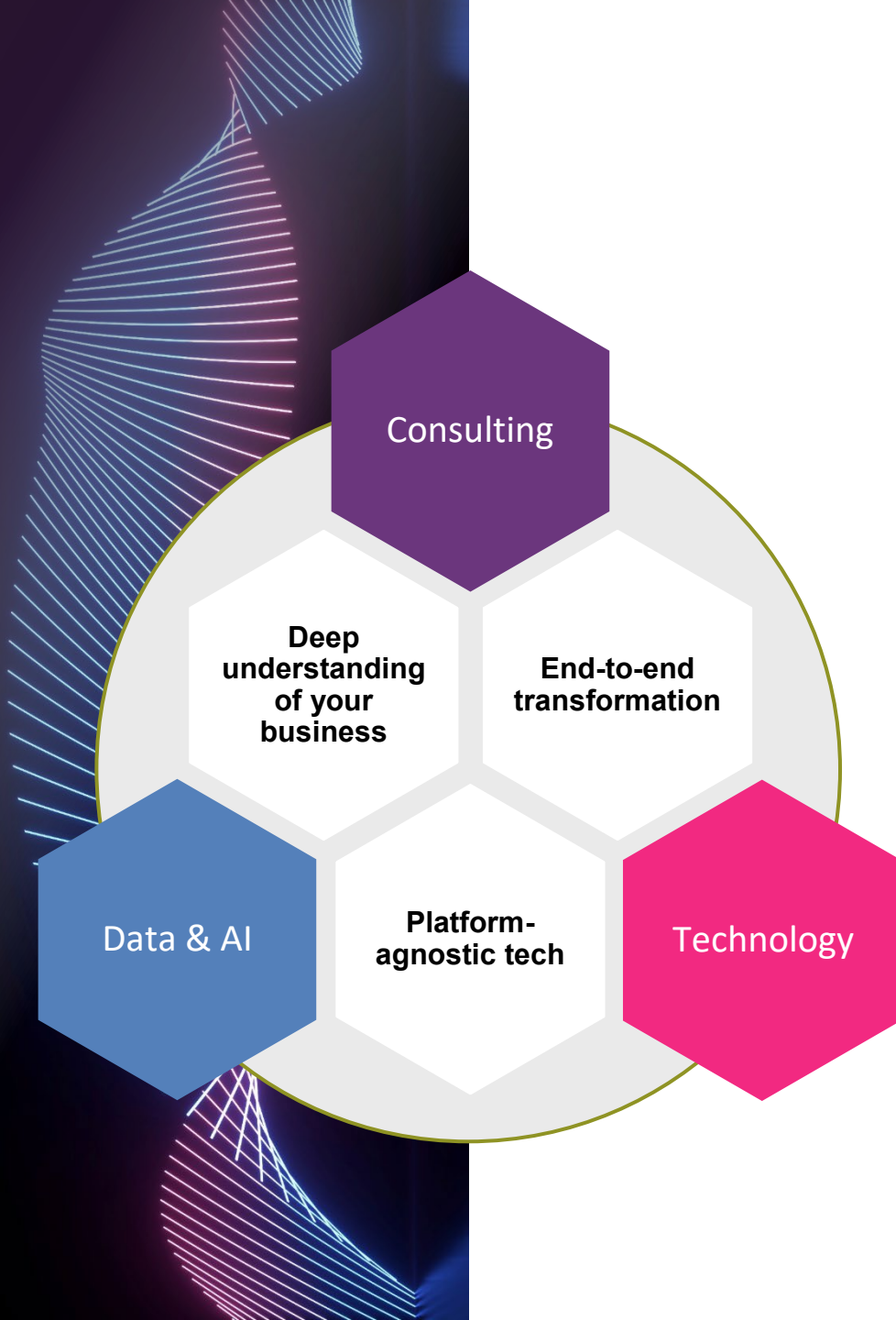
years relationships
with our top clients

91%

satisfaction

The Talan way

We combine our end-to-end capabilities to accelerate your transformation



Consulting

Strategy consulting

Data-driven marketing & sales strategy

Corporate finance performance
& capital efficiency

Process performance in critical **operations**

Complex transformation acceleration

Transformation governance (PMO)
and org alignment

Low-carbon strategy & execution

Data & AI

AI transformation acceleration for enterprise-scale impact (pilot-to-scale)

- Data & AI strategy, governance, observability and infrastructure
- Agentic AI architecture & orchestration
- Data & AI platforms design & integration

Data & AI applications

- Analytics & business intelligence, incl. location intelligence
- Data pipeline & open data
- Content, Knowledge, and IP management

Technology

AI-powered business solutions

- ERP, CRM and other platform integration

Cloud

- Cloud re-platforming
- IT/Cloud spend optimization

Digital application services

- CIO advisory and E2E program support
- Micro-applications factories
- AI-based digital factory
- AI-accelerated legacy code modernization

We are tech-agnostic and can leverage any of our AI, Cloud and Technology partners

AI & DATA



CLOUD & INFRA



TAIAN

ERP, CRM & BUSINESS PLATFORMS



PROCESS AUTOMATION & RPA



CYBERSECURITY



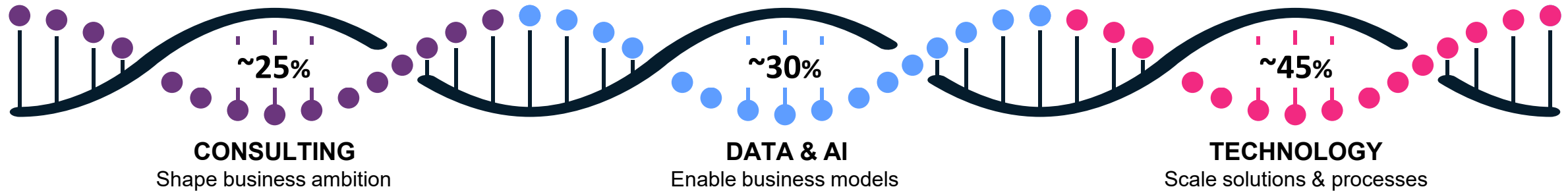
DEVOPS & COLLABORATION



We combine Consulting, Data & AI, and Technology expertise for end-to-end delivery

We accelerate the transformative impact of Data & AI through integrated business consulting and technology

End-to-end capabilities



Unique differentiators

Pragmatic approach for business impact

- All Top 20 customers with Talan for 3+ years and served across all Business Lines
- 91% of clients satisfied with performance of delivered solutions
- Project teams combining global experts across service lines ; senior management directly involved and accountable for project success

World-class AI & Data assets and talents

- 2,500+ data / IA experts developing client projects and Talan IP
- R&I lab dedicated to fundamental and applied research
- 40 peer-reviewed research papers published
- 10+ productized IP-backed assets

Deep industry expertise and specialist focus

- 60% of revenue in 4 priority industries: Financial Services, Energy & Utilities, Transport & Logistics, and Retail & Luxury
- 20+ years average experience of our 3,000 industry and functional experts
- 100% of our IP-backed assets dedicated to a single industry or function



Thank You

TALAN

FOR MORE INFORMATION
PLEASE CONTACT

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