

PROGRAMME MANAGEMENT

SERVICE DEFINITION
G-CLOUD 15



TALAN



SERVICE OVERVIEW

TALAN

PROGRAMMES THAT WORK FOR EVERYONE

We provide professional services enabling the transformation of industries. Using our insight we work collaboratively with stakeholders to ensure that complex markets work for everyone's benefit.

DELIVERING PROGRAMMES THAT WORK FOR EVERYONE

In an increasingly complex and demanding world, drawing on specialist expertise helps deliver projects and manage programmes effectively. We carry out programmes across sectors for government, regulators, industry bodies and businesses.

That experience gives us insight into the latest trends, technology and challenges to shape how projects are designed and executed to achieve maximum positive impact. Working in collaboration with clients we develop operational processes and procedures to ensure the right framework is in place for a programme, how best to implement change and to successfully engage everyone involved. We have a proven track record in delivering services for complex, multi-dimensional programmes, working with clients to ensure they meet operational and business requirements and with appropriate performance controls in place.

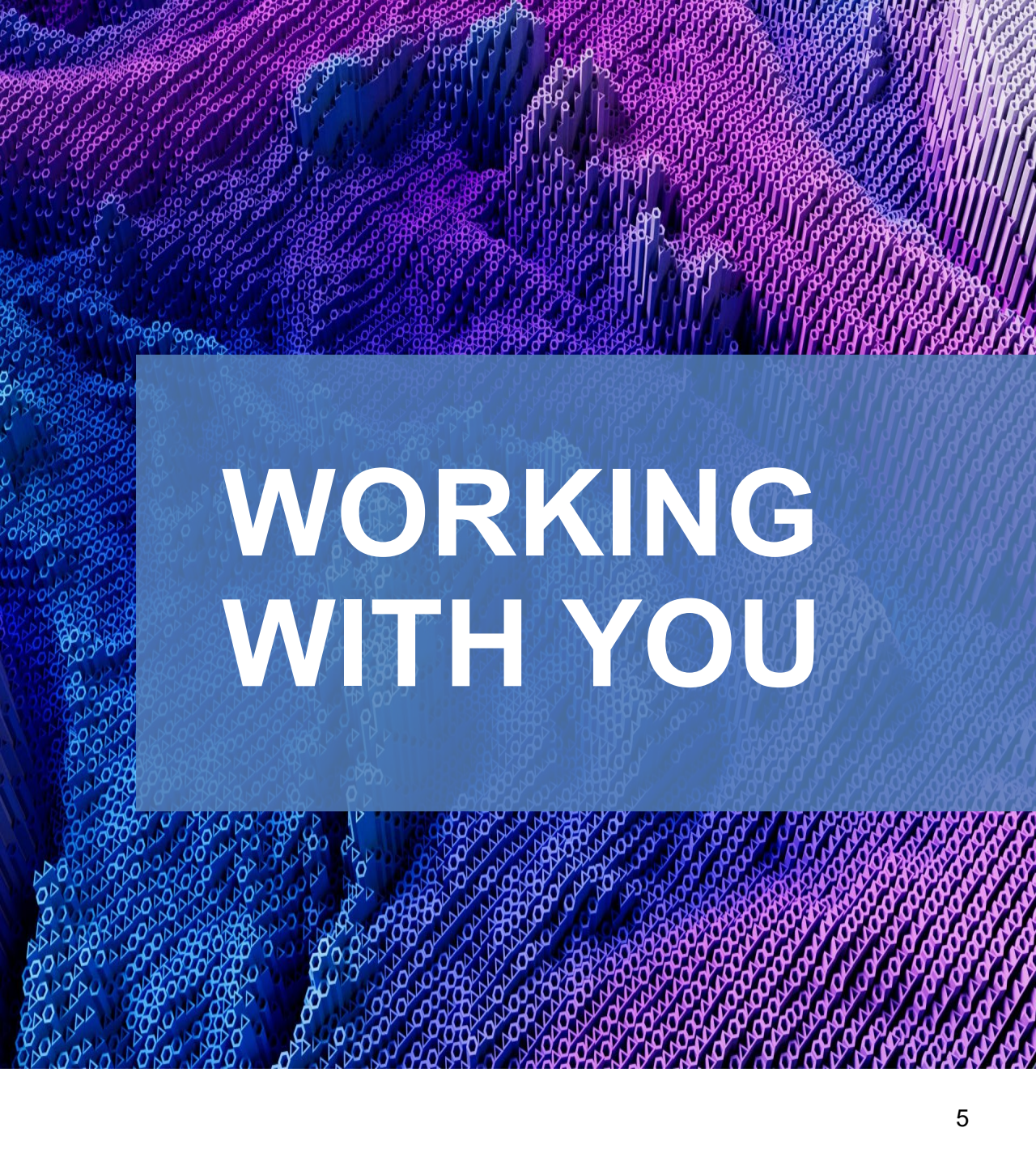
**WE KNOW
EVERY CLIENT
IS UNIQUE**



TALAN

OUR PROGRAMME MANAGEMENT SERVICE:

- Our services span every stage of programme management. From the outset, we work with you to agree what needs to be achieved and how it will be approached.
- We recognise the importance of stakeholder management and communications, ensuring the good relationships needed to ensure programmes deliver on their aims.
- Our experience of working with stakeholders right across an industry enables us to provide insight on the issues which may arise and how to best tackle them.
- We also help you identify and implement the best tools and technology for a particular programme.
- Our services also include monitoring the performance and benefits of programmes to identify where and how improvements can be made.
- We specialise in advising on change initiatives which are increasingly inspired by the digital revolution. We ensure you can transform your vision into action, focusing on the right choices, making the right deals, to deliver the right results.



**WORKING
WITH YOU**

SERVICE FEATURES

TALAN

SERVICE FEATURES

- Tailorable full lifecycle programme definition and management capability
- Establishes full business justification using best-of-breed business case approach
- Clear scope definition alongside tolerance control and robust reporting
- Robust programme governance to optimise executive engagement and stakeholder involvement
- Embeds strong management methods with supporting and proportionate governance
- Establishes delivery-focussed teams through programme mentorship and team motivation
- Close PMO engagement to enable progress reporting
- Regular business case revalidation ensures continued business justification
- Full risk management, issue outlining, and change implementation
- Comprehensive business change focussed implementation approach



SERVICE BENEFITS

TAIAN

SERVICE BENEFITS

- Proven experience delivering complex public sector business change, programme success
- Plans based on robust business justification and defined expected benefits
- Methodology driven delivery approach, influenced by management best practice
- Organisational engagement through active stakeholder management
- Expert programme managers implement flexible processes to meet business goals
- Programme best practice methods application, e.g. PRINCE2, MSP, PMP, P3O
- Knowledge library access to expedite delivery, utilising existing tools, templates
- Embed expertise through knowledge transfer, staff mentoring and staff upskilling

A woman with dark hair tied back, wearing glasses and a dark jacket, is looking upwards and to the right. She is in a server room, with rows of server racks visible in the background. The racks are filled with blue and white lights, creating a bokeh effect. A semi-transparent purple rectangle is overlaid on the left side of the image, containing the text 'WHY TALAN?'.

**WHY
TALAN?**

TALAN

Who we are

We **accelerate** the transformative impact of **Data & AI** through integrated business consulting and technology

Consulting

Shaping business ambition, from strategic vision to transformation agenda

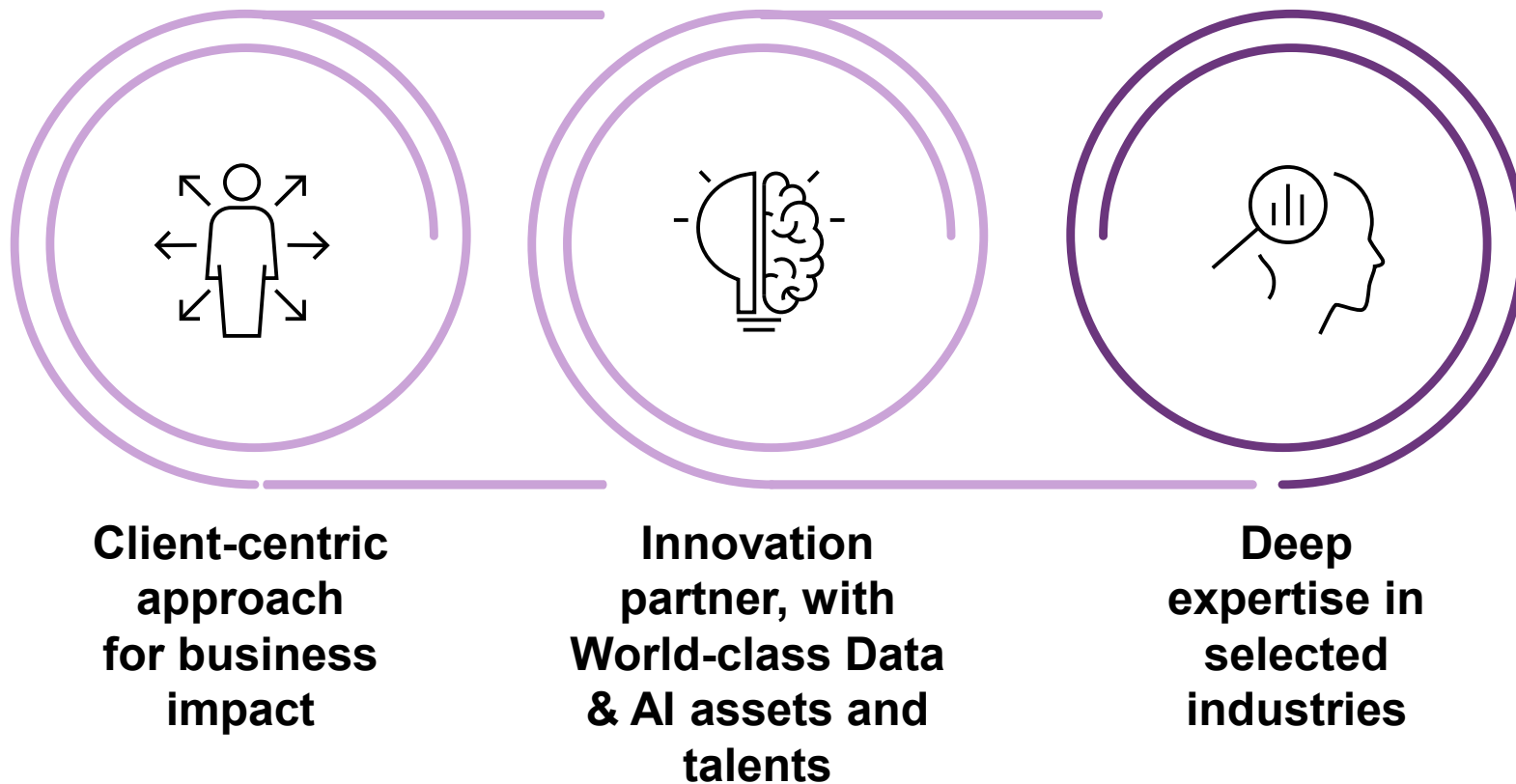
Data & AI

Enabling business models by turning data into intelligence

Technology

Building the foundations to scale solutions & processes

Why we're different



Why we're different

We adopt a client-centric approach, always prioritizing measurable business impact

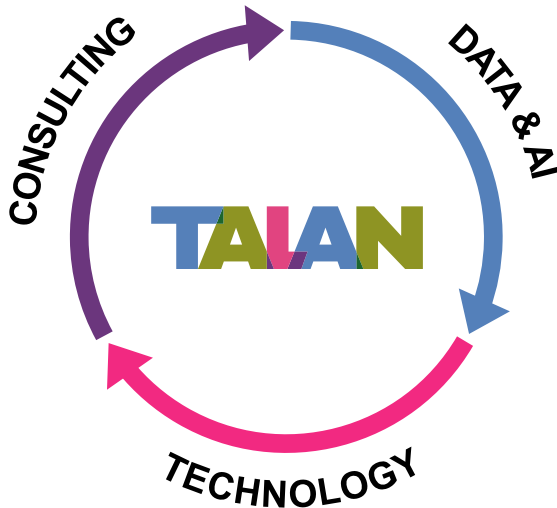
Our commitments to our clients

Acceleration you can measure

From strategic consulting to transformation and technology, we commit to deliver impact at scale

The right experts for every discussion

Your Talan project team combines industry experts, data scientists and technologists from across our global teams



We lead with innovation

100+ million	1 st
Smart meters installed in 5 countries	Crypto-trading platforms deployed in France
10,000 hours	+18%
# of hours saved through Agentic AI in a large food company	customer retention via AI-powered churn prediction in Insurance company

Deep industry expertise built on our client partnerships

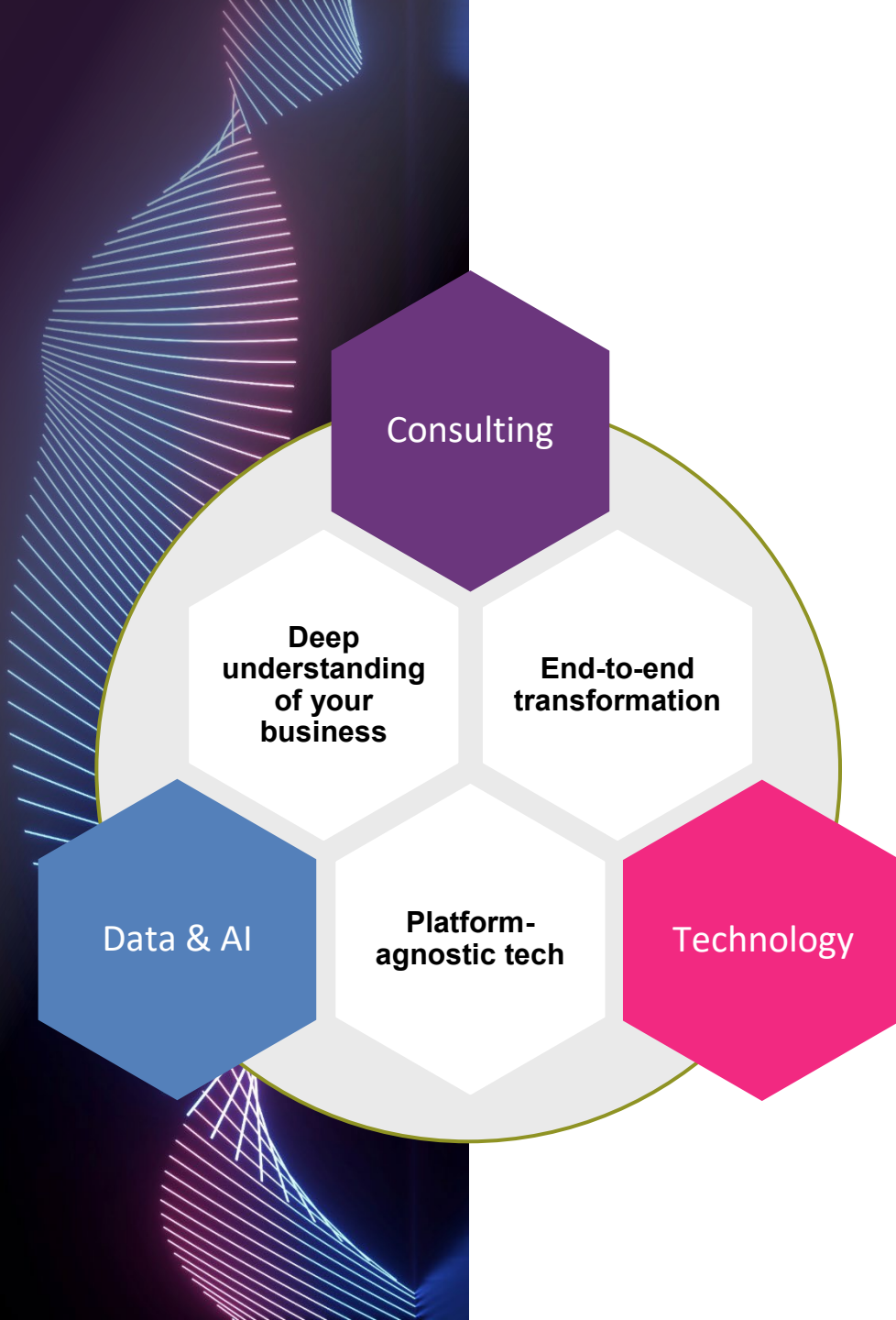
Financial Services	Transport & Logistics	Energy & Utilities	Public Sector
 NatWest BNP PARIBAS BARCLAYS Santander	 SNCF RATP NetworkRail ABP KEEPING BRITAIN TRADING	 Northern Ireland Electricity Networks SEC Smart Energy Code recco EDF	 National Cyber Security Centre a part of GCHQ Department for Energy Security & Net Zero Department for Transport CRU

+10	91%
years relationships with our top clients	satisfaction



The Talan way

We combine our end-to-end capabilities to accelerate your transformation



Consulting

Strategy consulting

Data-driven marketing & sales strategy

Corporate finance performance
& capital efficiency

Process performance in critical **operations**

Complex transformation acceleration

Transformation governance (PMO)
and org alignment

Low-carbon strategy & execution

Data & AI

AI transformation acceleration for enterprise-scale impact (pilot-to-scale)

- Data & AI strategy, governance, observability and infrastructure
- Agentic AI architecture & orchestration
- Data & AI platforms design & integration

Data & AI applications

- Analytics & business intelligence, incl. location intelligence
- Data pipeline & open data
- Content, Knowledge, and IP management

Technology

AI-powered business solutions

- ERP, CRM and other platform integration

Cloud

- Cloud re-platforming
- IT/Cloud spend optimization

Digital application services

- CIO advisory and E2E program support
- Micro-applications factories
- AI-based digital factory
- AI-accelerated legacy code modernization

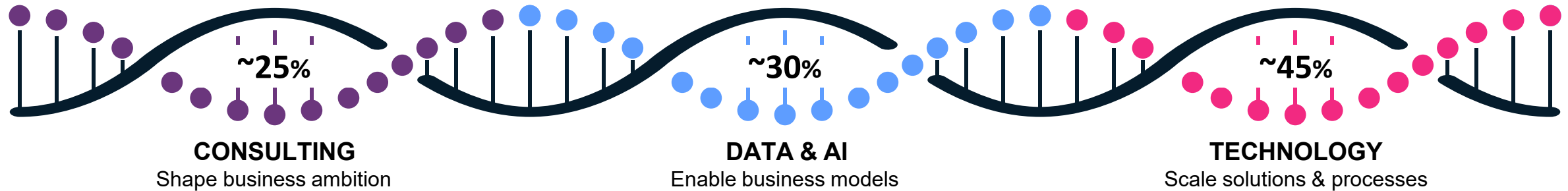
We are tech-agnostic and can leverage any of our AI, Cloud and Technology partners

AI & DATA	zeenea databricks snowflake Collibra Palantir DataGalaxy dbt dataiku OpenAI MISTRAL AI deepseek InstaDeep™ CURSOR			
CLOUD & INFRA	Microsoft Azure OVHcloud Google Cloud aws ORACLE Cloud Infrastructure	TAIAN	ERP, CRM & BUSINESS PLATFORMS	salesforce SAP ORACLE Cloud ERP IFS
PROCESS AUTOMATION & RPA	UiPath nintex tervene		CYBERSECURITY	yubico Red Hat
DEVOPS & COLLABORATION	GitHub GitLab ATLASSIAN Powell 365			

We combine Consulting, Data & AI, and Technology expertise for end-to-end delivery

We accelerate the transformative impact of Data & AI through integrated business consulting and technology

End-to-end capabilities



Unique differentiators

Pragmatic approach for business impact

- All Top 20 customers with Talan for 3+ years and served across all Business Lines
- 91% of clients satisfied with performance of delivered solutions
- Project teams combining global experts across service lines ; senior management directly involved and accountable for project success

World-class AI & Data assets and talents

- 2,500+ data / IA experts developing client projects and Talan IP
- R&I lab dedicated to fundamental and applied research
- 40 peer-reviewed research papers published
- 10+ productized IP-backed assets

Deep industry expertise and specialist focus

- 60% of revenue in 4 priority industries: Financial Services, Energy & Utilities, Transport & Logistics, and Retail & Luxury
- 20+ years average experience of our 3,000 industry and functional experts
- 100% of our IP-backed assets dedicated to a single industry or function



Thank You

TALAN

FOR MORE INFORMATION
PLEASE CONTACT
BD_UK@TALAN.COM