

Avoira (Xdroid) Speech & Text Analytics by ArvatoConnect

G-Cloud 15 (RM1557.15)

Pricing - ArvatoConnect

Pricing Overview

While we have provided a rate card for our products and services, we are also able to offer commercial models that best suit your business drivers and volume requirements, for example transaction-based pricing aligned to business outcomes.

Enterprise Speech Analytics (Named Agent Model)	
Up to 100 Agents	£43.00 per agent per month
101-500 Agents	£37.00 per agent per month
501-1000 Agents	£32.00 per agent per month

Real-Time Agent Assist Including Enterprise Speech Analytics (Named Agent):	
Up to 100 Agents	£62.00 per agent per month
101-500 Agents	£54.00 per agent per month
501-1000 Agents	£46.00 per agent per month

- Also available, concurrency and consumption models, depending on the specific call profiles and requirements of the client.
- Installation cost £15,000

Rate Card

The Skills for the Information Age (SFIA) Definitions and rate card will be used to determine the project cost based on its agreed scope. The SFIA Definitions and rate card document is set out below. The rates set out below are for UK-based resource

	Strategy and architecture	Change & Transformation	Development & Implementation	People & Skills	Delivery & Operation	Relationships & Engagement
1. Follow	£500.00	£300.00	£400.00	£500.00	£500.00	£300.00
2. Assist	£550.00	£325.00	£450.00	£550.00	£550.00	£350.00
3. Apply	£600.00	£350.00	£500.00	£600.00	£600.00	£400.00
4. Enable	£700.00	£450.00	£700.00	£700.00	£700.00	£450.00
5. Ensure, advise	£800.00	£550.00	£900.00	£800.00	£800.00	£550.00

6. Initiate, Influence	£900.00	£650.00	£1,100.00	£900.00	£900.00	£650.00
7. Set Strategy, Inspire, mobilise	£1,000.00	£750.00	£1,500.00	£1,000.00	£1,000.00	£750.00

Notes:

- Consultants are onshore (i.e. UK-based)
- Consultant's Working Day: 8 hours exclusive of travel and lunch
- Working Week: Monday to Friday, excluding UK Public Holidays
- Office Hours: 09:00 – 17:00 Monday to Friday
- Travel and Subsistence: Payable at customer standard T&S rates
- Professional Indemnity Insurance: Included in day rate
- All rates exclude VAT

Further Information

For further information about this or any of our G-Cloud services, please contact us as follows:

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