

Cloud Support Services Pricing

This pricing document applies to cloud support and professional services supplied by Goldstone through the Digital Outcomes and Specialists (DOS) framework. All prices are exclusive of VAT and expenses.

1. Pricing approach

Pricing is provided on an indicative day-rate basis by role. Final pricing, team composition and duration are agreed at call-off and depend on the scope, complexity and delivery approach for each engagement.

This pricing schedule applies across all Goldstone Lot 3 cloud support service offers.

2. Indicative day rates

Role	Indicative day rate range (GBP)
Application Operations Engineer	£450 – £700
Business Analyst	£450 – £700
Business Relationship Manager	£450 – £700

Change and Release Manager	£450 – £700
Command and Control Centre Manager	£450 – £700
Content Designer	£500 – £875
Content Strategist	£675 – £975
Cyber Security Specialist	£450 – £850
Data Analyst	£450 – £700
Data Architect	£450 – £850
Data Engineer	£450 – £850
Data Scientist	£450 – £950
Delivery Manager	£450 – £875
DevOps Engineer	£450 – £850
End User Computing Engineer	£450 – £700

Frontend Developer	£450 – £750
Graphic Designer	£450 – £700
Incident Manager	£450 – £700
Infrastructure Engineer	£450 – £750
Infrastructure Operations Engineer	£450 – £875
Interaction Designer	£300 – £850
IT Service Manager	£350 – £750
Network Architect	£450 – £875
Performance Analyst	£350 – £700
Problem Manager	£450 – £775
Product Manager	£450 – £950
Programme Delivery Manager	£450 – £975

Quality Assurance Analyst	£350 – £775
Security Architect	£450 – £875
Service Designer	£450 – £975
Service Desk Manager	£250 – £575
Service Owner	£500 – £1,000
Service Transition Manager	£450 – £850
Software Developer	£450 – £850
Specialist Infrastructure Engineer	£450 – £1,000
Technical Architect	£450 – £1,200
Technical Specialist Architect	£450 – £1,200
Technical Writer	£450 – £875
Test Engineer	£300 – £650

Test Manager	£300 – £775
User Researcher	£450 – £875

3. Pricing notes

- Day rates represent typical minimum and maximum rates depending on seniority, experience and role requirements.
- Rates exclude VAT.
- Travel and subsistence costs are excluded and charged only where agreed in advance.
- Services are typically delivered remotely unless otherwise agreed.
- Final pricing is confirmed through the DOS call-off contract and statement of work.