

Microsoft Power App & Platform Consultancy

Microsoft Power Platform is a collection of interconnected applications, which also connect with other Microsoft technologies (such as Dynamics 365, Teams, Copilot, Azure and Microsoft 365) and a wide range of third-party apps. Xpedition Power Platform consultancy services enable us to provide our customers with create no / low code business solutions, featuring intuitive user interfaces, automation, analytics, artificial intelligence, customer self-service and more. The Microsoft Power Platform includes the following:

- Microsoft Power Apps – of which there are two types:
 - Model Driven Apps: Create multi-faceted business applications, connected to
 - Canvas Apps: Create intuitive user interfaces for execution of specific tasks, including on mobile devices. Canvas Apps are connected to the Common Data Service and can even be embedded with Model Driven Apps, including Dynamics 365.
- Microsoft Power Automate: Sophisticated workflow and robotic process automation capabilities, connected across Microsoft apps and Dataverse.
- Microsoft Power BI: Microsoft's powerful, flexible and intuitive business intelligence and analysis

tool.

- Copilot Studio: Including Artificial intelligence chat bots, which can be configured to handle customer interactions, embedded in web pages and integrated with your applications (such as Dynamics 365 Customer Service) via Power Automate connectors.
- Microsoft Power Pages: Web portal components that are integrated with Dataverse and Dynamics 365 to provide both employee and customer self-service.

Power Platform integrates with key Microsoft technologies - such as Dynamics 365 Customer Engagement CRM, Dynamics 365 Business Central, Teams, Azure and Microsoft Office 365 – all of which Xpedition has expertise in. The Xpedition consultancy services for delivering these solutions include:

- Requirements analysis and business case creation – working with customers to:
 - Identify, define and quantify requirements.
 - Envision the solution.
 - Understand value and return on investment.
- Discovery workshops to analyse requirements and share best practice:
 - Facilitate discovery workshops with customer 'subject matter experts'.
 - Explore, analyse and challenge

requirements.

- Provide beset practice input from experience of delivering hundreds of digital transformation projects.
- No / low code solution design approach utilising Power Platform:
 - Solution design based on findings from Discovery.
 - Designing sustainable solutions by prioritising a no / low code approach.
 - Integration design, utilising a range of technologies and approaches.
- Configuration of Power Platform apps / components:
 - Configuration and development by Microsoft certified professionals.
 - Utilisation of the full range of Microsoft Power Platform and related technologies.
- Training, including:
 - Super-user training and 'train the trainer', which we find to be the most effective, sustainable and cost-effective means of training end-users.
 - Administration and configuration training, enabling you to take ownership of your solution.

Get in touch to book a demo – email info@xpediton.co.uk