

# AZURE MANAGED SERVICES

**Staying informed and in control of your Azure environment is essential to deliver business value and growth through the benefits of your cloud infrastructure.**

Managing your environment can be time consuming and divert your team's time and resources away from other priorities. Our Azure Managed Services allow you to easily optimise your cloud infrastructure to ensure you're getting the best return on investment from your Microsoft Azure service. Our Azure Managed Services give you the control and support you need to be confident that your Azure environment is working the best way it can for you.

We work in partnership with you to provide the support and guidance you need to optimise your cloud environment to meet business goals within budget.

Our managed service removes the complexity of managing a cloud environment and frees up time so you can focus on other objectives. Our Cloud Management Portal (CMP) is flexible to your needs and extremely easy to use. Instantly gain an accurate picture of your current security, sustainability and financial status, then make any necessary improvements along the way, in partnership with our proactive management team.

## PACKAGES TO SUIT YOUR ORGANISATION'S NEEDS

### ESSENTIALS

- Business hours Azure and Microsoft 365 platform support
- Optional chargeable 24/7 platform support
- Billing and Licensing Self-Service
- Cloud Management Platform
- Transparency Control Centre
- Reserved instance and savings plans purchasing
- CSP subscription management

### ADVANCED

- Everything in Essentials
- 24/7 Incident response
- Proactive resource monitoring
- 2 Well Architected reviews per year
- Azure virtual machine patching
- SSL monitoring and management
- Azure backup management
- FinOps recommendations
- Service requests
- Aligned customer success architect
- Aligned service delivery manager with monthly service reviews

# Why choose Transparency?

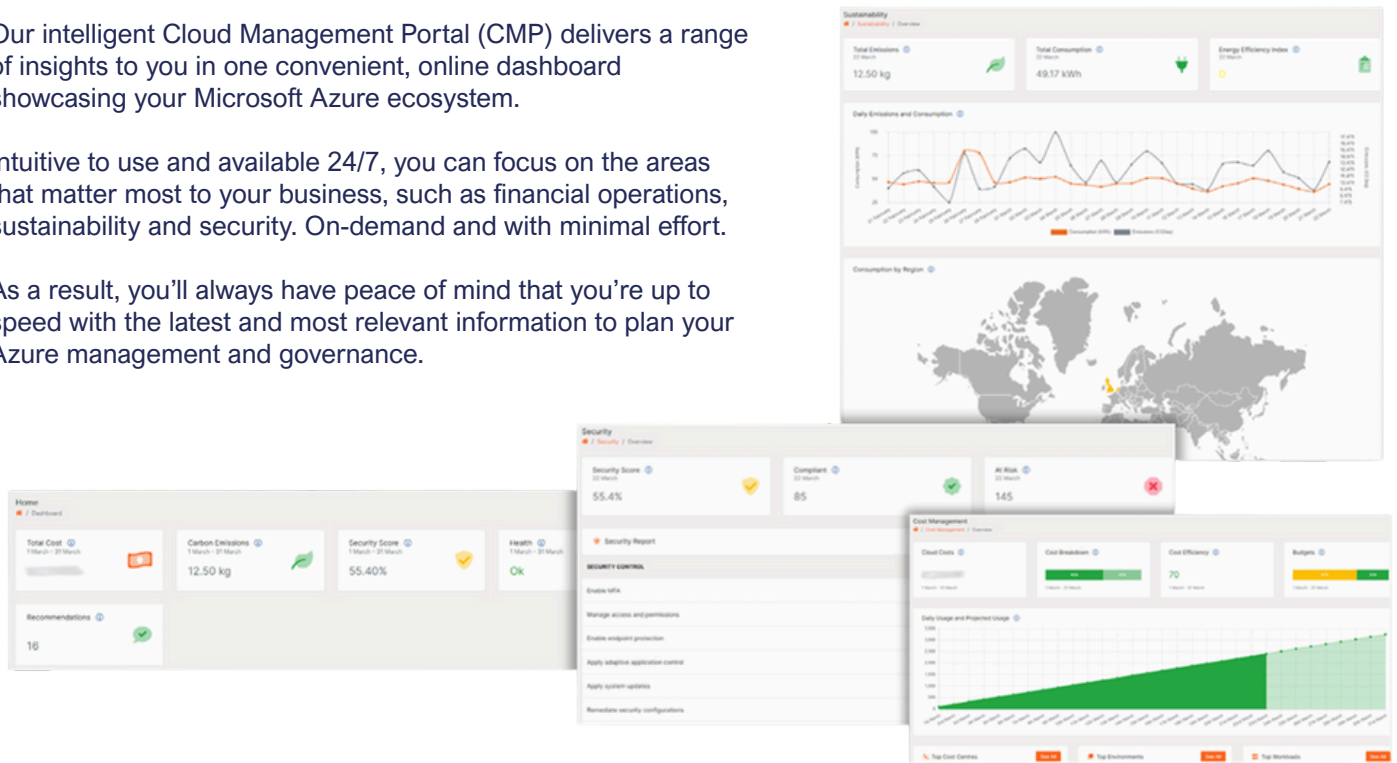
We're the UK's most accredited pureplay Microsoft Partner, including our Azure Expert MSP status. Azure Expert MSP is an elite award presented to only the world's top Azure experts. This means that you can be confident in the knowledge and experience of our experts to deliver the best in Azure for your organisation. We've heavily invested in and substantially grown our industry-leading Azure practice to offer end-to-end services and support, so you can trust our team to take your Azure environment to the next level.

## Cloud Management Portal: All your insights in one place

Our intelligent Cloud Management Portal (CMP) delivers a range of insights to you in one convenient, online dashboard showcasing your Microsoft Azure ecosystem.

Intuitive to use and available 24/7, you can focus on the areas that matter most to your business, such as financial operations, sustainability and security. On-demand and with minimal effort.

As a result, you'll always have peace of mind that you're up to speed with the latest and most relevant information to plan your Azure management and governance.



## CORE BENEFITS DELIVERED BY OUR CMP INCLUDE:

### FINOPS ANALYTICS

Take charge of your cloud costs with our spend insights, budget controls and alerting, tailored to your business DNA enabling you set accountability and govern with confidence.

### SECURITY ANALYTICS

Assess your current security position and track it to ensure you stay protected. Identify specific areas of strength and weakness in order to make necessary improvements according to priority.

### SUSTAINABILITY ANALYTICS

Gain a clear, accurate view of your Azure carbon value. Define specific Azure emissions targets, then track them in real-time to monitor progress.

### OPTIMISATION INSIGHTS

Benefit from expert recommendations, provided in real-time and accessible 24/7 for you to constantly improve your Azure services to ensure optimal performance and value for money. This can be reviewed at regular intervals.