



G-Cloud 15 Service Definition Document

DMOne™ Cloud platform - Legacy Data Archive module for Oracle eBusiness Suite & Others

v1.0

Lot 2b: Software as a Service (SaaS)

Submitted By
eAppSys Ltd
Unit 205, The Mille, 1000 Great West Road,
Brentford, Middlesex, TW8 9DW
Email: info@eAppSys.com
Website: www.eAppSys.com

1 DMOne™ Cloud platform - Legacy Data Archive module for Oracle eBusiness Suite & Others

1.1 Service Summary

DMOne™ Cloud Legacy Data Archive securely archives historical Oracle E-Business Suite data while keeping it accessible for audit, reporting, and compliance purposes.

The service reduces production database size, lowers infrastructure costs, and improves system performance without compromising data integrity or regulatory obligations.

It enables organisations to modernise, migrate, or decommission legacy systems while maintaining business continuity and audit readiness.

1.2 What the Service Does

DMOne™ helps archival of legacy data:

- Securely extracts agreed historical data from Oracle E-Business Suite.
- Stores archived data in a cloud-based, immutable repository.
- Provides read-only, browser-based access for business users and auditors.
- Enables fast search, filtering, and reporting on archived data.
- Applies role-based access controls to protect sensitive information.
- Supports long-term data retention and regulatory compliance.
- Keeps archived data accessible even after the source system is retired.

The platform supports repeatable, auditable, and governed data preparation at scale.

1.3 Buyers Persona

Buyer Role	Objectives	Typical Use Cases
IT Directors / Heads of Applications	Reduce legacy cost, risk, and database size.	Archive Oracle EBS data before upgrades or migration.
Enterprise Architects	Enable upgrades, migration, and system retirement.	Decommission Oracle systems with audit access retained.
Finance, Audit, Compliance Leads	Maintain compliant, read-only access to historical data.	Meet statutory retention without running legacy systems.
Programme Managers	Deliver ERP transformation with minimal legacy dependency.	Support post-migration reconciliation and queries.

1.4 Key Features

The provides a structured, repeatable approach to data archival. Core features include:

- Secure historical data archiving: The service safely removes inactive data from production systems and stores it in an immutable cloud archive.
- Web-based user interface: Users can search, view, and filter archived data using an intuitive browser-based interface.

- Audit-ready access: The service provides controlled, read-only access suitable for internal and external audits.
- Regulatory compliance support: Data retention aligns with statutory and regulatory requirements defined during implementation.
- Read-only integrity protection: Archived data cannot be altered, ensuring accuracy and evidential integrity.
- Role-based access control: Access is restricted by role so users see only the data relevant to their responsibilities.
- Application-independent retention: Archived data remains accessible even after the source system is decommissioned.
- Scalable cloud architecture: The service scales to support large data volumes with high availability.
- Performance improvement: Removing historical data reduces database load and improves Oracle EBS performance.
- Cost reduction: Lower storage, infrastructure, and maintenance costs are achieved by offloading legacy data.

Activities are carried out in line with agreed governance, approval, and audit requirements.

1.5 Benefits for Buyers

The service is designed to deliver measurable improvements in data archival with clear business value, including:

- Improves Oracle E-Business Suite performance by reducing database size.
- Lowers infrastructure and operational costs.
- Preserves compliant, read-only access to historical data.
- Reduces risk during upgrades, migrations, and decommissioning.
- Supports audits without maintaining full legacy environments.
- Strengthens security and governance through role-based access.
- Ensures long-term business continuity and resilience.

1.6 What's In & What's Out

What's In	What's Out
Archive agreed historical Oracle E-Business Suite data to a secure cloud repository.	Modify, correct, or reprocess archived data in any form.
Provide read-only, browser-based access for business users and auditors.	Provide live transactional access or system-of-record functionality.
Apply role-based access controls and audit-ready security.	Assume statutory data ownership or regulatory accountability.
Support long-term data retention in line with agreed requirements.	Support data outside agreed Oracle E-Business Suite modules or objects.
Enable search, filtering, and reporting on archived data.	Deliver bespoke reports or integrations without additional configuration.

What's In	What's Out
Provide secure data export in standard formats for exit or migration.	Guarantee performance beyond underlying cloud and network dependencies.

1.7 Key Deliverables

- **Archived Legacy Data Repository** – A secure, cloud-based archive containing agreed historical Oracle E-Business Suite data, retained in read-only form.
- **Web-Based Access Interface** – A browser-based user interface that allows authorised users and auditors to search, filter, and view archived data.
- **Role-Based Security Configuration** – Configured user roles and permissions that enforce controlled, audit-ready access to archived information.
- **Data Validation and Assurance Output** – Evidence that archived data is complete, accurate, and logically consistent with the agreed scope.
- **Operational Runbook and User Documentation** – Documentation that explains day-to-day operation, access management, and standard user tasks.
- **Exit Data Export Package** – A secure export of archived data and configuration in standard formats to support transition or contract exit.

1.8 Service Usage Metrics

The platform provides built-in operational and governance metrics, including:

- **Archive metrics:** volumes of data archived, record counts, storage growth, and archive completion status
- **Access metrics:** user logins, role-based access patterns, and data viewing activity
- **Search and retrieval metrics:** search frequency, query volumes, and retrieval response trends
- **Audit metrics:** audit user access, data access traceability, and compliance review activity
- **Availability metrics:** service uptime, interface availability, and access continuity
- **Export metrics:** data export requests, completion status, formats, and volumes

1.9 Deployment & Architecture

- **Cloud Deployment Models:** The service supports both public cloud and private cloud deployments.
- **Multi-Cloud Support:** The platform can operate across different cloud environments as required.
- **Browser Access:** Users access the service via Microsoft Edge, Google Chrome, or Mozilla Firefox.

1.10 Delivery /Engagement Model

Phase	Scope	Outputs
Phase	Scope	Output

Phase	Scope	Outputs
Phase 1 – Planning & Scope Definition	Agree data objects, modules, retention rules, and the security model.	Approved archive scope and implementation plan.
Phase 2 – Deployment & Configuration	Deploy DMOne in the buyer's cloud tenancy and apply baseline configuration.	Live, secured DMOne archive environment.
Phase 3 – Data Archiving & Validation	Extract, archive, and validate historical Oracle E-Business Suite data.	Verified, audit-ready archived data set.
Phase 4 – User Enablement & Go-Live	Configure user access, deliver training, and confirm operational readiness.	Business users accessing archived data.

Typical Engagement Timelines

Activity	Indicative Timeline
Planning and scoping	1–2 weeks
Deployment and configuration	1–2 weeks
Data archival and validation	2–8 weeks (depending on data volume)
Training and go-live	Week 1 of steady state

Timelines vary based on data volume, complexity, and buyer readiness.

1.11 Service Constraints

- The service supports only agreed Oracle E-Business Suite versions, modules, and data objects.
- Archived data is read-only and cannot be updated or reprocessed.
- Performance depends on network connectivity and cloud infrastructure.
- Custom reporting or integrations may require additional configuration.
- Statutory data responsibility remains with the buyer throughout the data lifecycle.

1.12 Onboarding

Key Onboarding include and not limited to the following activities:

- Deploy DMOne in the buyer's cloud tenancy with baseline configuration.
- Configure user access, roles, and permissions.
- Validate deployment with health checks and end-to-end tests.
- Deliver user training and confirm readiness for live use.

1.13 Exit Management

- Provide full export of archived data and configurations in standard formats.
- Validate data completeness and transfer securely to the buyer.
- Disable user access and remove service components.

- Archive or securely delete buyer data per contract and retention rules.

1.14 Commercial Flexibility

- Priced as SaaS with optional implementation support
- Scales by number of modules, environments, and data volume
- Suitable for short-term programmes or long-running estates
- Supports SME buyers and phased adoption

1.15 Security and Data Protection

- Alignment with UK GDPR and Data Protection Act 2018
- Advisory-only access to buyer environments
- No data ownership transfer
- Compliance with ISO 27001 and ISO 9001 principles
- Alignment to Oracle Cloud shared responsibility model

1.16 Accessibility and Inclusivity

The service is delivered in a manner that supports inclusive participation. This includes:

- Provision of documentation in accessible digital formats on request
- Use of clear, plain language suitable for mixed technical and non-technical audiences
- Flexible engagement approaches to support diverse stakeholder needs

1.17 Risks, Limitations and Mitigations

As an advisory service, successful outcomes depend on the accuracy and completeness of information provided by the buyer and on subsequent implementation by the buyer or third parties.

Identified risks include:

- Changes in scope or priorities during delivery
- Dependency on third-party delivery partners

Mitigations include:

- Clear assumptions and constraints documented at the outset
- Regular validation of findings with stakeholders
- Transparent documentation of recommendations and trade-offs

1.18 Service Management and Governance

Each engagement is managed using an agreed delivery plan and governance structure. This includes:

- Defined roles and responsibilities
- Quality assurance of deliverables
- Risk and issue management
- Continuous improvement informed by buyer feedback