

Cloud Systems & Services- Gravitas Consultancy Solutions

Service Definition Document



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Gravitas Consultancy Solutions
serious about solutions

www.gravitasgroup.com

Respect | Integrity | Passion | Excellence

Overview

Service Definition

Gravitas provides consultancy services supporting Public Sector & Not For Profit Customers with their Implementation, Migration and Maintenance of systems in the cloud, by carrying out the following:

- Strategy
- Design
- Development
- Implementation
- Support
- Testing

We support (but not limited too)

- ERP systems (Finance, Payroll & HR)
- CRM systems
- ITSM systems
- Robotic Process Automation (RPA) and other relevant systems
- Data Analytics

Services

The key services Gravitass offer, but are not limited to:

- Planning
- Analysis
- Data migration
- Forms design
- System configuration
- Support
- Testing
- Training
- Software development
- Integration development/Architecture
- Project management/ project/programme governance, project assurance
- Cutover management
- Post go live support and handover to business as usual

As part of this service, we can provide the following:

1. Consultants with strong strategy, design and Business Analysis skills who can facilitate the planning of these projects.
2. Consultants who offer discovery services to help clients identify business requirements, conduct gap/risk analysis, and support with the process of tendering for a new solution/technology.

Service overview

01

Features

- Extensive experience delivering on Cloud projects
- Experience in tech such as AI & Machine learning
- Track Record of delivering to 60+ organisations
- Fast deployment
- Technical Consultant pool
- Project Consultant pools
- Flexible delivery model

02

Benefits

- Rapidly deploy specialist consultants
- Cost effective approach
- In-depth knowledge the transport sector
- SOW delivery model prevents scope creep
- Time & Materials delivery model means you maintain control
- Outcome/Milestone based delivery model provides additional security

Specialist Consultants

Highly skilled and experienced within the Industry

Cloud Systems and Services

- Programme Management
- Project Management
- Business Analysis
- Migration
- Architecture
- Development
- Integration
- Configuration
- Testing
- Support

CONTACT US

PLEASE REACH OUT!



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