

D365- Gravitas Consultancy Solutions

Service Definition Document



Contents

Overview

Services

Overview of Sectors & Services

Specialist Consultants

Industry experts we can provide

Contact

Overview of sectors

01 Social Housing, Local Authorities, Government, Transport & Combined Authorities

02 Higher & Further Education

03 NHS & Healthcare

04 Charities/ NPO

Overview

Service Definition

Gravitas provides consultancy D365 services to the Public & Not for profit Sector for the:

- Implementation
- Upgrade
- Support & Enhancement

Of their D365 programmes across:

- CRM
- CE
- AX
- Power Platform
- F&O (Finance and Operations)
- NAV
- Business Central
- Copilot
- Field Services
- Omnichannel
- Commerce/ Retail

Services

Gravitas provide a variety of services to enable the Adoption, Implementation and Integration of D365, across all the below in the cloud.

- CRM
- CE
- AX
- Power Platform
- F&O (Finance and Operations)
- NAV
- Business Central
- Copilot
- Field Services
- Omnichannel
- Commerce/ Retail

Not only are our services to enable the successful adoption of D365, but also enables Customers to integrate other key systems. After implementation, we are also able to continue to support, with any ongoing upgrades to ensure the platform remains up to date and fit for purpose.

Service overview

01

Features

- Specialists in Dynamics 365 CRM, CE, AX, Power Platform F&O, Nav, Business Central +others
- Specialists in Integrations within existing systems to Dynamics 365
- Track record of delivering consultancy to 40+ Public Sector organisations
- Technical Consultant pools
- Project Consultant pools
- Flexible delivery model

02

Benefits

- Cost effective approach
- Ability to rapidly deploy specialist Dynamics Consultants
- In-depth knowledge of the Dynamics platform
- SOW delivery model prevents scope creep
- Time & Materials delivery model
- Outcome/milestone-based delivery model

Specialist Consultants

Our network & Community are highly skilled and experienced within the Industry

D365

(CRM,CE,AX,F&O, Power platform NAV, BusinessCentral, Copilot, FieldServices, Omnichannel, Commerce/ Retail)

- Development
- Consultants
- Architecture
- Business Analysis
- Project & Programme Management
- Testing
- Migration
- Support
- Environment and Release Management

CONTACT US

PLEASE REACH OUT!



Liz Ellis

Associate Director

 01616670700

 l.ellis@gravitasgroup.com

 www.gravitasgroup.com

