

Social Housing – Housing Management Systems - Gravitas Consultancy Solutions

Service Definition Document



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Gravitas Consultancy Solutions
serious about solutions

www.gravitasgroup.com

Respect | Integrity | Passion | Excellence

Overview

Service Definition

Gravitas provides consultancy services to – Social Housing, Arm's Length (ALMO) & Local Government Organisations.

For the Planning & Discovery, Implementation, Integration & Migration, QA & Testing, Support and Enhancement of their:

- Housing Management System
- Asset Management System
- Repairs System
- Mobile Working System
- Scheduling System

Overview

Service Definition

The Systems which our consultants specialise in include (but not limited to):

- Aaeron QL
- MRI Orchard
- Civica Cx
- NEC
- MIS Active H
- Capita OpenHousing/ One Housing
- Keystone
- Total Mobile, Total Repairs, Total Connect, Service Connect, Cloud Dialogues
- Rubixx
- Pyramid
- Homemaster
- SDM
- Cx Contractor/ Servitor
- Open Contractor

Overview

Service Definition – Cont.

The Systems which our consultants specialise in include (but not limited to):

- Total Assets
- Pimms
- Asprey
- APEX
- Cx Assets
- MRI Asset One
- Promaster
- Codeman
- Abritas (Choice based lettings)
- CX Mobile
- NEC Go Mobile
- Versaa
- Kirona
- DRS
- Fast Lean Smart
- More IQ

Services

Gravitas work with Social Housing, Almo and Local Council customers to ensure a successful end to end implementation of their chosen Housing Management (HMS), Asset Management (AMS), Repairs, Mobile working OR Scheduling Systems. This also includes working with the Customer and their wider workforce to ensure adoption and use of the new system.

We will work with you to ensure the system is implemented into the cloud, integrates with both internal and external systems and work with your teams to ensure the migration of data into the new system.

After implementation, we are also able to continue to support, with any ongoing upgrades to ensure the system remains up to date and fit for purpose.

| Service overview

01

Features

- Specialists in a diverse range of systems
- Specialists in Integration & Implementations
- Track record of delivering consultancy to 50+ organisations
- Technical Consultant pools
- Project Consultant pools
- Flexible delivery model

02

Benefits

- Cost effective approach
- Rapidly deploy specialist consultants
- In-depth knowledge of systems
- SOW delivery model prevents scope creep
- Time & Materials delivery model means you maintain control
- Outcome/milestone-based delivery model provides additional security

Specialist Consultants

Our network & Community are highly skilled and experienced within the Industry

- Project Management
- Business Analysis
- Systems Consultants
- Developers – covering SQL
- Transformation & Change Management
- Data Analysis
- Migration
- Integration
- Implementation
- Configuration
- Support
- Testing

CONTACT US

PLEASE REACH OUT!



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