Trapeze®

Novus Journey



Real time information and
Journey Planning for passengers

January 2026

Live Travel Information

Passengers today expect clear, accurate, and timely information when planning their travel. They want to understand their options, compare routes, anticipate delays, and make confident decisions about their journey. For public transport to remain a compelling choice, Local Authorities must be able to provide high-quality journey planning information that is reliable, consistent, and available across multiple channels.

Novus Journey is Trapeze's Journey Planner solution designed specifically for Local Authorities. It brings together validated schedule data from Novus Data Manager and live operational information from Novus Realtime to deliver accurate, up-to-date journey planning results to the public. By combining planned and real-time data in a single integrated platform, Novus Journey ensures that passengers receive trustworthy information that reflects the network as it is operating today—not just as it was scheduled.

Authorities retain full control over the data and messaging presented to end users, enabling them to manage disruptions, service changes, and local conditions with confidence. Real-time updates, clear routing options, and intuitive presentation help passengers navigate their journeys more effectively, improving satisfaction and supporting greater use of sustainable transport.

Designed for accessibility, flexibility and scalability, Novus Journey can be deployed across websites, mobile apps, kiosks, and other digital channels—ensuring consistent, authoritative information wherever passengers need it. By equipping Authorities with the ability to provide reliable journey planning tools, Novus Journey plays a key role in building trust in public transport and encouraging modal shift.

For Authorities wishing to provide a more complete end-to-end travel experience, Novus Journey can also be extended with Trapeze's optional ticketing capabilities. Delivered through a dedicated set of APIs, this add-on supports account-based ticketing—allowing passengers to view fares, purchase tickets, and receive digital tickets directly to their app for validation during travel. This integration enables a seamless transition from journey planning to ticket purchase, enhancing convenience for users and supporting greater adoption of public transport.

Novus Journey (web & mobile app)

Pricing for the Novus-Journey system is based on data storage and system usage. The set-up price does not include data feed integrations as this will be scoped and agreed during discovery. Set up price covers implementation and yearly maintenance includes support, hosting, and annual licenses for up to 5 users. See the banding below for pricing:

Standard	Set up	Year 1 Maintenance	Year 2 Maintenance
Novus Data Manager	£63,000	£158,000	£165,900
Novus Realtime	£36,000	£75,000	£78,750
Novus Journey	£81,000	£58,000	£60,900
Optional: Ticketing	£29,000	£126,000	£132,300

Premium	Set up	Year 1 Maintenance	Year 2 Maintenance
Novus Data Manager	£84,000	£297,000	£311,850

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Novus Realtime	£58,000	£93,000	£97,650
Novus Journey	£83,000	£83,000	£87,150
Optional: Ticketing	£36,000	£160,000	£168,000

Enterprise	Set up	Year 1 Maintenance	Year 2 Maintenance
Novus Data Manager	£120,000	£450,000	£472,500
Novus Realtime	£86,000	£130,000	£136,500
Novus Journey	£91,000	£122,000	£128,100
Optional: Ticketing	£48,000	£194,000	£203,700

- Data Migration is available – Charges based on the G-Cloud Rate Card.
- Pricing is based on 5 user licenses.
- Additional user license is £2,500 per year.
- Additional band for 5 users is £10,000 per year
- Pricing includes adapting the web and mobile app with your corporate logo and colours.
- Pricing for ticketing is per operator.
- Additional customization is available – pricing available on request.
- Additional implementation or consultancy may be required, pricing on request
- Pricing assumes local authority management of own data
- Live data within the web and mobile app requires Novus RT (Realtime) or a feed from another Realtime system.

Other things you may need to know:

- Terms and Conditions http://trapezegroup.co.uk/t&cs
- Prices exclude VAT
- AWE (average weekly earnings) to be applied to extension years on Maintenance and Daily Rate Charges.

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