



GCloud15 – Pricing Document

myVCU – Victim Services Case Management System

Connektivity

Pricing Overview

This document sets out the pricing for the myVCU Victim Care Case Management Platform, provided by Connectivity Limited. Pricing is transparent, fixed, and suitable for direct award or further competition under the G-Cloud 15 framework.

Price Structure

Pricing is based on a per-tenant, per-annum licence, with unlimited agencies and users within the licensed area. Licensing is aligned to population size and operational geography to ensure scalability and value for money. There are no per-user charges.

Core Software Pricing

The myVCU Case management platform pricing is as follows;

SKU	Licence Band	Coverage Definition	Price (per annum)
MRJ-CORE-S	Small Area	Up to 500,000 population	£15,999
MRJ-CORE-M	Medium Area	500,001 – 1,000,000 population	£39,999
MRJ-CORE-L	Large / Metropolitan Area	Over 1,000,000 population or multiple hubs	£59,999

Licence Notes

- One licence provides a single secure tenant.
- Unlimited users and participating organisations are included.
- Large metropolitan or multi-policing-area regions are licensed using multiple licences at a reduced rate.
- All prices are exclusive of VAT.

What's Included in the Licence Price

The annual licence fee includes:

- Secure UK-based cloud hosting
- Unlimited users and Agencies (organisations) within the tenant
- No case limits
- System maintenance and upgrades
- Security patching and monitoring
- Encrypted data storage and backups
- Standard reporting and data export tools
- Standard support service during core hours
- Data limits may apply for video storage

Assumptions

Pricing is based on the following assumptions:

- The buyer requires a single tenant unless otherwise specified
- Users access the service via standard web browsers
- Internet connectivity and end-user devices are provided by the buyer

Training and configuration services are optional

Optional Services and Additional Charges

The following optional services are available to support implementation, adoption, and ongoing use of the myVCU platform. These services are not mandatory and are provided only where required by the buyer. All optional services are charged transparently on a fixed day-rate or clearly defined unit basis, in line with G-Cloud 15 pricing principles.

Implementation, Consultancy & Training

The following professional services are available

SKU	Description	Unit	Price (ex VAT)
MRJ-TRN-DAY	Training session (up to 10 attendees)	Per day	£800
MRJ-CONS-DAY	Consultancy and integration development services	Per day	£800
MRJ-IMPL-DAY	Implementation and onboarding assistance (onboarding typically 3–20 days depending on requirements)	Per day	£800

Notes

- Training can be delivered remotely or on-site.
- All training materials are included.
- Travel and accommodation (if required) are charged at cost.
- All prices are exclusive of VAT.

Additional Components

The following additional components and services are available

Service	Charging Basis
Dedicated tenant	Per tenant, per annum
Additional tenant	Per tenant, per annum (25% discount applied)
Bespoke configuration	Time and materials @ Consultancy day rates
Custom reporting	Time and materials @ Consultancy day rates
On-site support	Time and materials @ Consultancy day rates

Pricing Validity and Duration

This section confirms the validity, duration, and commercial terms under which the published pricing applies. It is intended to give buyers clarity and assurance that pricing is fixed, transparent, and consistent for the duration of their call-off contract in accordance with G-Cloud 15 requirements.

Validity and Duration

The following applies to the pricing

- Pricing is based on a minimum 12-month contract term, paid in advance.
- Prices are valid for the duration of the G-Cloud 15 framework, unless otherwise agreed.
- Pricing is fixed for the term of the buyer's call-off contract.
- Volume-based or multi-licence discounts are agreed upfront and fixed for the contract duration.

Transparency and Publication

Pricing is published in accordance with Crown Commercial Service G-Cloud 15 Digital Marketplace requirements.

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