



Definition of Services

Hosting and Infrastructure.



Apps · Software · Websites

Company Overview

Since our founding in 2005, we have built a reputation for designing and developing high-quality, innovative software for startups and established brands that offer their end-users the best possible experience.

With clients across the globe, from the US, Europe, Asia and Australasia, working in multiple sectors including Built Environment, Education, Healthcare and Social Services. With a team of 18, we work hard to ensure we're an integral part of our client's workforce. Our experienced team can support you on a range of services across web, mobile, and back-office.

Our Approach

We adopt a hands-on approach. Our aim is to fully understand the needs and requirements of our clients and to work together with them to develop an appropriate web strategy. When speaking to our clients we do not use complex technical jargon, always ensuring that they fully understand all aspects of our service and are completely satisfied with the end result.

We are contactable, and approachable and most importantly we work hard to make sure the clients get what they want.

Hosting and Infrastructure

We're trusted to host our client's websites on our secure, self-maintained servers. Our hosting packages are designed to give you peace of mind, and take away the stress of managing web and app hosting yourself, allowing you to focus on what you do best, running a great business.

We have solutions available in multiple Points of Presence (POPs) around the world, including UK, France, Germany, USA and Australia. Each package is custom-tailored to your project and requirements, we can also bring flexible cloud instances online upon request or where it suits the project.

Our Data Centres

All of our POPs are housed within T3 data centres and boast ISO9001 and ISO27001 accreditation. Each data centre has redundancy at every level to increase resilience and ensure your service remains online. For our UK based clients, we typically advise the use of our London-based data centre(s), owing to their close proximity to major economic centres, and diversified security procedures.

Security

We continually work to maintain the highest levels of security for all aspects of our development, launch and hosting services. That's why we've undertaken the UK Government-backed Cyber Essentials Plus accreditation at an organisational level and boast ISO9001 and ISO27001 accreditation from a datacenter level.

Cyber Essentials Plus is a recommendation from the UK government regarding IT protection industry standards. It demonstrates to our clients that we adhere to the highest IT security practices. An independent evaluation of security controls is necessary to achieve Cyber Essentials Plus status, ensuring that the required technological security controls have been successfully enforced.

In order to mitigate common internet-borne cyber-attacks such as hacking, phishing, and password guessing, Cyber Essentials allows an organisation to have a variety of technological and operational controls in place. We take cyber security very seriously, and it is part of our overall risk management strategy to protect the confidentiality, integrity, and availability of data stored on Internet-connected devices.

Key Points

Guaranteed availability with a 24-hour check to ensure that your website is up and running. This also keeps an eye on the SSL/TLS certificates to make sure they're still valid.

We continually keep track of how long it takes your web application to react to a visitor and investigate the source of any unnecessary delays.

With staff security 24 hours a day, 7 days a week, our enterprise data facilities offer the greatest levels of security

We monitor your platform and ensure performance metrics are being met, and outlining any conspicuous cases of increased bounce rate, helping you make informed decisions about platform evolution.

We conduct daily encrypted backups that support the security of you and your users' data.

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