

web labs

RA

recycling centre
appointment booking

RECYCLING
CENTRE
APPOINTMENT
BOOKING

Recycling Centre Appointment Booking

The recycling centre appointment booking solution gives the client the ability to manage many recycling centres they control, and the ability to configure the number of slots and appointments that are allowed for each day including the opening and closing times, the slot lengths and more.

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Barrowell Green Recycling Centre Appointment > Slots

Available slots

MON	TUE	WED	THU	FRI	SAT	SUN	ALL
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JUN
23

Tuesday 23rd June 2020

Date picker

< Previous week

Next week >

Timeslot	Status	Action
10AM - 11AM	Available	BOOK
11AM - 12AM	Available	BOOK
12AM - 1PM	Available	BOOK
1PM - 2PM	Available	BOOK
2PM - 3PM	Available	BOOK
3PM - 4PM	Available	BOOK
4PM - 5PM	Available	BOOK
5PM - 6PM	Available	BOOK

Your request

Items

Bulky items (excluding mattresses)
General Rubbish

[EDIT](#)

Vehicle

GK16ELP

[EDIT](#)

Address

123 High Road
Town
ct118sx

[EDIT](#)

Your details

ann@other.com
Ann Other
Telephone: 1226789009

[EDIT](#)[CLEAR](#)[Council opening hours](#) [Contact us / feedback](#)

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Functionality matrix

Functionality details		
Feature	Out of box	Additional
Branding Brand the design to your requirements	One brand across all web page views, emails and permits.	Branding is available for additional cost. See pricing document.
Recycling Centre Configuration	Editable fields: • Summary • Name • Description • Address • T&C Policy • Allowed Items Policy • Contact email address • Opening / closing time • Site closure dates • Visits per slot • Slot duration	
Customer booking form	Stepped booking process: 1. Contact details 2. Address 3. Vehicle Details 4. Item details 5. Slots 6. Terms and conditions	
Booking restrictions	Configurable number of visits by date period: Customise chronological periods to limit bookings. e.g. 1 visit per 14 days. Default overbooking identifier uses vehicle details to prevent double bookings.	Restrict bookings by UPRN include: Configurable number of visits by date period Form contained an address lookup
Out of Borough functions	N/A	Identify bookings from outside council boundary and add a charge. Requires LLPG integration. See pricing doc.

Categorised item	Configurable item list with check boxes or text area in the booking form.	Chargeable items including: • Payable items • Quantity per item Requires payment engine integration. See pricing doc.
Reports	View bookings / permits by: • Centre • Keyword • Start • End • Filter by date • Search vehicle • Third party reports (Contractor / supplier report)	
Payment Engine Integration Intergrade a payment engine into the process giving the ability to pay for appointment under certain defined circumstances	No	See pricing doc.
Pre-booking - slot availability Ability to mark slot as taken before completing the form, and have a countdown until the slot is released again.	No	Home screen quick view availability that indicates slot availability for next X days. Allows users to see general availability of slots in advance of completing a booking form. See pricing doc.
QR code register All booking emails will have a QR code, and a mobile application will be made available to scan and mark the arrival on site.	No	Inclusion of a unique QR code that can be scanned with any modern smart phone at the RCC gate. QR codes are identified on the phone app to identify and challenge repeat visits on that day / slot period. Admin reports also include completed bookings register.

For more information and screen shots visit <https://www.web-labs.co.uk/products/reuse-and-recycling-centre-manager>

About Us

We are a UK-based firm focused on quality and service delivery; ISO 27001 certified. This certification means our systems and processes adhere to rigorous standards for information security management, ensuring data protection and compliance.

**ISO 27001
CERTIFIED** | Information
Security
Management
System

We pride ourselves on developing all our products in-house, maintaining high standards and avoiding outsourcing overseas. Our commitment to customer satisfaction and service is integral to our approach, with strong client relationships leading to successful digital transformations.

We have proven ourselves as masters of digital transformation in local government, offering our expertise in customising products to the unique needs of each customer. Our goal is to deliver comprehensive solutions, ensuring stakeholder satisfaction and guiding clients on the path to digital transformation.

Get in Touch

Brochures can only go so far – our working products need to be demoed to see the full extent of their capabilities. We stand by everything we say, and if you still have any doubts, we can connect you with existing customers and users of our app for real testimonials about its functionality, performance, and our second-to-none product support, with direct access to our designers and developers.

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