

Project, Programme and Portfolio Management (P3M)

The background of the slide is a dark blue field filled with intricate, glowing white and light blue circular patterns that resemble radar screens or complex data visualizations. A solid orange horizontal bar is positioned below the title text.

Service Overview

i3Works is a dynamic, growing SME consultancy with extensive experience delivering **successful P3M outcomes across a range of government departments** (such as MoD, HMRC, DEFRA & Home Office), and highly regulated industries.

Our expertise covers the full spectrum of traditional Waterfall, Agile, and Hybrid delivery approaches, encompassing Project, Programme, and Portfolio Management; Delivery Management; Benefits Management and Realisation; and Business Case Development and Approvals.

We also provide comprehensive support for Project, Programme, and Portfolio Management Offices, Governance, and In-Service Delivery. In addition, our services include the development, evaluation, and moderation of Invitation to Tender (ITT) and Invitation to Negotiate (ITN) processes, ensuring robust procurement and decision-making frameworks are in place.

GDaD and GDS

Our service catalogue continues to evolve and maps to the Government Digital and Data (GDaD) Profession Capability Framework, as well as complying with the GDS functional standards for the creation of digital services. This enables i3Works to deliver the more traditional skills of Planning & Scheduling, Project Controls, and Project & Programme Management, in an Agile manner, supporting our customers to achieve successful outcomes from their cloud and wider digital transformation initiatives.

Qualifications

Our teams consist of a broad spectrum of talented, highly qualified, and driven consultants trained in a range of recognised management techniques. Our understanding of the theory is evidenced by credentials, from MBAs through to Registered Project Professionals (RPP), Chartered Professionals (ChPP) and Chartered Engineers (CEng). Crucially, our proven track record demonstrates how capable we are at putting the theory into practice. We understand how to implement the right processes, when to adapt them, and when to try something new, to deliver effective and efficient solutions tailored to the specific demands of our clients.

Our consultants hold a number of diverse qualifications, allowing them to tailor methodologies and solutions to each client's needs, such as:

🔗 SCRUM	🔗 Lean®	🔗 MoV®	🔗 PPC®
🔗 PRINCE2 Agile®	🔗 PRINCE2®	🔗 MoR®	🔗 EVM
🔗 SAFe®	🔗 MSP®	🔗 Change Management	🔗 Better Business Cases™
🔗 AgilePM®	🔗 MOP®	🔗 AIM	🔗 ITIL

We draw on decades of extensive experience delivering major projects, programmes, and portfolios, across their full lifecycles and a wide range of sectors. By applying proven methods and tools, our team adapts quickly and succeeds in any environment. We're committed to, and invest in, continual professional development for our consultants – at no cost to our clients – so that you always benefit from **best-in-class expertise and advice** delivered at peak performance.

Working with you

We work closely with clients, delivering P3M objectives through a hands-on approach. Our team integrates with existing delivery teams, collaborating with stakeholders at all levels to enhance performance. We prioritise knowledge transfer, ensuring strategic objectives are embedded across the organisation while maintaining strong governance.

We provide permanent staff as standard, but these can be supplemented by our world-class associate pool for specific sector expertise and practical domain knowledge. All hold appropriate security clearance (generally SC and above) and as a company we are externally certified to **Cyber Essentials+** and **ISO27001** with all staff trained in cyber and data security.



What We Can Do For You



We follow a non-intrusive process for project implementation (on-boarding), transition and handover – effectively and smoothly transitioning to business as usual (off-boarding). This is customised to each of our clients and projects

We implement the i3Works Engagement Model, assigning a senior account director to every contract. This structured approach ensures each engagement is governed with formal oversight, driving consistently effective outcomes for our clients.

- + We are certified to ISO9001, ISO27001, ISO44001 & ISO14001
- + We embed contract performance monitoring and client satisfaction processes, to minimise issues and maintain our reputation for delivery
- + We use best practices throughout delivery e.g. MSP, APM and PRINCE
- + We facilitate fast stand-up and stand-down of teams
- + We support the full process from concept to implementation
- + We provide the right information at the right time to make the right decision
- + We utilise experience and knowledge to support and grow your team
- + We support within existing artefacts and governance structures, or can create them for you

When you work with us, you get far more than a consultancy. Our values of **innovation**, **inspiration** and **integrity** are underpinned by exceptional levels of industry knowledge, management and leadership experience, and flexibility. This allows us to hit the ground running, embedding change within the digital projects, programmes, and portfolios to which we are assigned.



Our Experience

Client:

MINISTRY OF DEFENCE

Project/Programme:

Defence Digital - MODCloud

i3Works has been a key partner to MODCloud since 2019. Part of Defence Digital's Core Enabling Services, MODCloud provides Cloud hosting and tooling across multiple security classifications as part of the Defence Digital Backbone. Throughout the engagement, i3Works has supported the Crown MOD team with a multi-functional team spanning areas including Project and Programme Management, PMO, Service Management, Cloud Architecture, Customer Relations and Onboarding, and Programme/Project Approvals. Many of the i3Works team have held key leading positions across all areas of the programme.

Key deliverables and achievements across the engagement have included:

+ Co-creating the Service Management function

- Standardising processes and procedures
- Implementing Service Management ways of working
- Integrating with the Defence Digital Operation Service Management team

+ Setting up the SECRET Cloud Agile ways of working

- Instantiating Agile ceremonies
- Implementing 'Product Demos' with the customer base

+ Leading multiple approvals cycles

- Leading and authoring Business Cases
- Creating evidence sets to support approval cycles
- Managing approvals workflows and stakeholder engagements

+ Supporting the development of procurement artefacts and processes

- ITN evaluation approach and question set
- Supplier negotiations
- Moderation processes and assurance
- Contractual documentation refinement

In September 2025, the MODCloud SECRET team, supported by i3Works, secured approval to place a multi-hundred-million-pound contract to provide a new cloud hosting environment for MOD and wider Government. i3Works now leads the delivery phase of the project.



Our Experience

Client:

MINISTRY OF DEFENCE

Project/Programme:

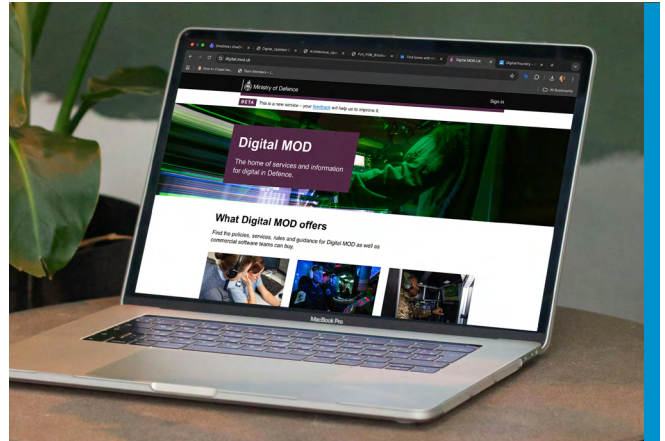
Defence Digital - Digital Foundry Portfolio Office

The Digital Foundry within Defence Digital, part of the Ministry of Defence, aimed to deliver user-facing digital services rapidly, but faced major challenges: fragmented processes, incompatible tools, a lack of unified project management, and limited visibility into projects. Digital Foundry Service Lines were not using mandated corporate tools (e.g. MS Project Online, ARM and ADAM) or were ineffective in the application of the tools. This was further compounded by a shortage of skilled Crown Servants which created dependencies on external support.

The primary objective was to streamline the Digital Foundry's operations, and establish a Portfolio Management capability. The objectives were to improve central processes, enhance reporting to senior leadership, support approvals and assurance activities, and provide flexible project/programme support across all Foundry Service Lines.

i3Works led the creation of a Portfolio Management Team and implemented the following key initiatives:

- + **Took responsibility and control** of mandated scheduling, risk, and dependency reporting using corporate tools.
- + **Developed** a Benefits Strategy aligned to Defence Strategic Objectives.
- + **Established** governance forums, including the Portfolio Review Board and RAID meetings.



- + **Managed** the Approvals & Assurance function, processing over 75 Business Cases and developing the Foundry's Full Business Case.
- + **Provided** flexible resources for Service Line support and drafted requirements for a Foundry Portfolio Capability Office.
- + **Supported** the new Synthetics Programme Service Line.

The effective and appropriate application of Portfolio methodologies delivered significant benefits to the Foundry, summarised as:

- + **Improved** transparency and rigour in Business Case production.
- + **Streamlined** corporate processes, enabling Service Lines to focus on delivery.
- + **Strengthened** relationships with approval secretariats, the Defence Digital Portfolio Team and wider stakeholder groups
- + **Introduced** benefits-led prioritisation and planning.
- + **Positioned** the Foundry to deliver enhanced and increased value to Defence Digital and MOD customers, enhancing operational capability and reputation.

Our Experience



Client:

DEFRA

Project/Programme:

Future Network Procurement Project

Situation

i3Works supports the Department for Environment, Food & Rural Affairs (Defra) across over 40 programmes and projects, with over 60 consultants in place. On one programme, Defra faced the challenge of modernising network connectivity across approximately 200 sites and several data centres. The existing network was costly to maintain, offered limited flexibility, and was not optimised for modern cloud-based applications. The project's scale, the need for rapid delivery, and the critical nature of network services posed significant risks, including potential downtime and operational disruption to civil and criminal regulatory compliance and enforcement activities.

Task

The primary objective was to transition Defra's network to a direct Internet access-enabled SD-WAN, modernise the LAN and WiFi provisioning, and ensure a seamless migration with minimal disruption. This required robust planning, technical expertise, effective stakeholder management, and proactive risk mitigation to deliver the project on time and within budget.

Action

i3Works led the project delivery, leveraging extensive digital delivery experience to develop a detailed implementation plan. The project was broken down into manageable work packages, with best practices embedded in scheduling

and sequencing. i3Works provided technical design support, ensuring robust network and cloud architectures. Close collaboration with suppliers, particularly Vodafone, ensured the plan was well-resourced. Stakeholder engagement was prioritised, with clear communication channels established. Risk management was embedded throughout, with a comprehensive risk register and proactive mitigation strategies. Continuous monitoring and regular reporting ensured transparency and allowed for ongoing improvements.

Result

The transition to SD-WAN will deliver significant cost savings, improved application performance, and enhanced security reducing the attack surface and vectors through a Zero Trust Architecture approach. Efficient planning reduced delays, and active risk management minimised project exposure. Stakeholder satisfaction was maintained through effective engagement, supporting a successful and timely delivery.



**Department
for Environment
Food & Rural Affairs**

Client Testimonial

Client:

MINISTRY OF DEFENCE

Project/Programme:

MODCloud



i3Works has been a key partner to MODCloud since 2019. As part of Defence Digital's Core Enabling Services, MODCloud is responsible for providing vital Cloud hosting and tooling across multiple security classifications for the Defence community, and i3Works has consistently supported us with a high-calibre, multi-functional team.

Their expertise spans critical areas including Project and Programme Management, PMO, Cloud Architecture, and Service Management. Many members of the i3Works team have held leading positions across the programme, driving significant achievements.

Most notably, in September 2025, the MODCloud SECRET team, supported by i3Works, secured approval to place a multi-hundred-million-pound contract for a new Cloud hosting environment. i3Works is now leading on many areas of the delivery phase of this pivotal project.

We view i3Works not just as a supplier, but as an essential and integral part of the MODCloud team, providing the strategic support and delivery leadership needed to manage and scale this critical defence capability."

Oliver Corbett SECRET Cloud Service Owner

All Services on G-Cloud

 **P3M**

 **Digital Services**

 **Business Change & Transformation**

 **Architecture**

 **Project Controls**

 **Climate Security, ESG and Sustainability**

 **Assurance**

 **Data and AI Automation**

 **Service Management**

 **Cyber Security**

Driving Public Sector Transformation Since 2014

Who We Are

i3Works Ltd is a leading UK-based management consultancy, specialising in Project, Programme, and Portfolio Management (P3M), digital delivery, and transformation within the public sector.

The i3Group comprises [i3Works](#), [i3Secure](#), [i3NetZero](#) and [i3Data](#). We combine deep expertise with innovative thinking to deliver sustainable solutions that create measurable organisational improvement.

Our Expertise

We partner with major public sector organisations such as the MoD, HMRC, DEFRA & Home Office, applying best-practice frameworks like Agile, Waterfall, and hybrid methodologies to ensure flexibility and efficiency.

Our services include:

- + P3M
- + Business Change & Transformation
- + Project Controls
- + Assurance
- + Service Management
- + Digital Services
- + Architecture
- + i3NetZero (Climate Security, ESG and Sustainability Services)
- + i3Data (Data and AI Automation)
- + i3Secure (Cyber Security)

All delivered by specialist and accredited consultants, ensuring tailored solutions for every client.

Our Vision

i3Works is committed to shaping the future of consultancy through integrity, collaboration, and impact. We strive to be the consultancy of choice for public sector transformation, delivering exceptional results that exceed expectations and create lasting value for the communities we serve.

Forward thinking

The public sector is evolving—and so are we. Our future strategy focuses on:

- AI-driven delivery and automation for smarter, faster outcomes
- Digital resilience and cybersecurity to protect critical services
- Net Zero and sustainability initiatives embedded in transformation programmes
- Data-driven insights and predictive analytics for evidence-based decisions
- Workforce capability building to prepare teams for a digital-first future

By embracing our priorities, i3Works will continue to lead the way in delivering innovative, secure, and sustainable solutions that empower public sector organisations to thrive in a dynamic world.

Let's Shape the Future Together

Discover how i3Works can help your organisation achieve its strategic goals.

Visit: <https://i3works.co.uk>

Email: info@i3works.co.uk

