



Cloud Support Service Definition

Jadu Digital Platform Integration Services

Jadu is on a mission to become the world's most accessible digital platform.

Our documents are presented in an open format to ensure the content is accessible to everyone.

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Introduction

Jadu offers custom integration services for solutions beyond our standard Integrations Hub, where integrations to common back office, cloud and line-of-business applications are standardised and lowcode. Our dedicated integrations development team can create both simple and complex integrations to connect with diverse third-party systems, ensuring seamless functionality and enhanced digital experiences to meet specific organisational needs.

Services Offered

- Jadu Digital Platform enables extensibility, facilitating straightforward integrations via APIs.
- Real-time data exchange enabled via webhooks, connecting to external systems.
- Accessibility, usability, and low code are paramount in integration development.
- Seamlessly integrated into your environment with non-technical / user-friendly interfaces.
- Stringent testing by an expert team ensures integrations meet platform and industry standards.
- Continuous support from Jadu maintains integration compatibility and reliability throughout major version releases.
- Technical expertise is available for planning and scoping integration projects.
- Jadu provides experienced, multi-skilled teams for efficient integration implementation.

Benefits

- Delivery of high-quality integrations by specialist experienced Jadu integrations development team.
- Partnership working across Jadu, your business and third party organisations to help drive reusability, continuous improvement and innovation.
- Integrations are built for flexibility, reuse and longevity of application.
- Integrations are designed to account for and protect digital platform performance, security and reliability.
- Collaborative approach ensures business requirements and objectives are understood and delivered, whilst accounting for product roadmaps.
- Rigorous quality assurance standards and testing are maintained throughout the development and release process.
- Mitigate in-house development risks such as lack of skilled resources and mitigate the risk of internal project delays.

About Jadu

Jadu helps organisations around the world build the best possible connections to their customers via our low-code, easy-to-use platform, and multi-award-winning design team

Our Team

Jadu was founded in 2001 by Suraj Kika, who today serves as Group Chief Executive Officer. He was soon joined by our Vice President of Engineering, Andy Perkins and Head of Brand and Film-maker, Lee Pilmore.

Today, we're a distributed team with people and customers all over the world.

It's our mission to 'Provide the tools to organise information across the enterprise and make it accessible to humans and machines' and accessibility is sewn into the fabric of everything we do.

Jadu is now on a mission to become the World's most accessible digital platform.

The Way of Jadu

We believe that the tools we make should be beautiful, accessible to the highest quality and loved by the people that use them.

We are committed to our people, our culture and our values. "Conduct honest business" is our first directive. It's policy at Jadu to be honest about our business relationships - our customers are our partners, which means transparency and trust.

Our Jadu family is passionate about everything we do, we love to delight and amaze each other and our customers.

Some of our customers

Jadu is proud to help Local Government and Higher Education organisations all over the world to deliver outstanding digital experiences.



Working in partnership

At Jadu we work in partnership with our customers with a focus on collaboration, co-production and knowledge transfer. Our work is guided by our Prime Directives, representing our core values. We employ highly skilled teams and diverse delivery models, emphasising continuous learning and innovation in digital transformation. Our approach ensures effective partnerships, delivering tangible benefits to our clients.

Accreditations

Jadu is accredited with ISO 27001 for information security and has a robust organisation-wide Information Security Management System. The ISO 27001 accreditation is subject to continuous review and a programme of both internal and external audits to ensure on-going compliance.

Jadu also has Cyber Essentials accreditation which is audited annually which includes our hosting service delivery within the defined scope of this certification.

Jadu is also accredited to ISO 9001 in terms of quality management.

Jadu is always looking to improve adherence to other security standards / certifications and as such standards evolve, so please contact us if any of the standards you are looking for are not mentioned in this listing and we will be able to confirm details with you.

Our List of G-Cloud Services

Lot Number	Listing
Lot 2b – Cloud Software	Jadu Digital Platform
Lot 2b – Cloud Software	Jadu Digital Platform Lite
Lot 2b – Cloud Software	Jadu Central
Lot 2b – Cloud Software	Jadu Central Lite
Lot 2b – Cloud Software	Digital Platform by Jadu (Renewals)
Lot 2b – Cloud Support	Jadu Digital Platform Central and Galaxies Themes
Lot 2b – Cloud Support	Jadu Digital Platform Creative Design Services
Lot 2b – Cloud Support	Jadu Digital Platform Custom Software Development Services
Lot 2b – Cloud Support	Jadu Digital Platform Custom Software Development Services - Rapid Scoping Workshop
Lot 2b – Cloud Support	Jadu Digital Platform - Integration Services
Lot 2b – Cloud Support	Jadu Digital Platform Integration Services - Rapid Scoping Service
Lot 2b – Cloud Support	Jadu Content Design Services
Lot 3 – Cloud Support	Jadu Health Check
Lot 3 – Cloud Support	Jadu Innovation & Solution Design
Lot 3 – Cloud Support	Jadu Discovery, Prioritisation & Planning
Lot 3 – Cloud Support	Jadu Digital Service Design & Delivery
Lot 3 – Cloud Support	Jadu Digital Services Training
Lot 3 – Cloud Support	Jadu Digital Platform Acceleration Services
Lot 3 – Cloud Support	Jadu Sprint Zero
Lot 3 – Cloud Support	Data Analytics and Business Intelligence
Lot 3 – Cloud Support	IT Governance and Compliance
Lot 3 – Cloud Support	Change Management and Training
Lot 3 – Cloud Support	CRM Strategy and Implementation

Lot 3 – Cloud Support	Digital Transformation Consulting
Lot 3 – Cloud Support	Innovation Workshops and Ideation Session
Lot 3 – Cloud Support	Process Automation and Efficiency
Lot 3 – Cloud Support	Service Design
Lot 3 – Cloud Support	Technology Road mapping and Advisory
Lot 3 – Cloud Support	Digital, Data and Technology Services Review
Lot 3 – Cloud Support	Digital Service Improvement Review
Lot 3 – Cloud Support	Digital Transformation Discovery and Roadmap
Lot 3 – Cloud Support	Digital Strategy and Roadmap
Lot 3 – Cloud Support	Digital Operating Model and Roadmap
Lot 3 – Cloud Support	Digital Applications Rationalisation
Lot 3 – Cloud Support	Digital Architecture and Roadmap
Lot 3 – Cloud Support	Digital Transformation Training
Lot 3 – Cloud Support	Digital Services Design and Delivery
Lot 3 – Cloud Support	Digital Strategy Evaluation
Lot 3 – Cloud Support	Digital Transformation Assessment
Lot 3 – Cloud Support	Digital Maturity Assessment
Lot 3 – Cloud Support	Jadu Digital Platform Training
Lot 3 – Cloud Support	Jadu Digital Platform Professional Developer Service Bundle
Lot 3 – Cloud Support	Jadu Accessibility Services
Lot 3 – Cloud Support	Jadu Accessibility Audits
Lot 3 – Cloud Support	Project & Programme Management
Lot 3 & Lot 2b – Cloud Support	Jadu Digital Professional Services

How to Obtain Further Information

For further information, please refer to our website www.jadu.net, email us at info@jadu.net or contact us on 0116 222 7242.



Jadu Starbase

Dock 2204

75 Exploration Drive

Space City, Leicester, LE4 5NU

Telephone: 0116 222 7242

Email: sales@jadu.net

Website: www.jadu.net