



Cloud Support

Service Definition

Jadu Digital Platform - Training

Jadu is on a mission to become the world's most
accessible digital platform.

Our documents are presented in an open format to ensure the content is accessible to everyone.

Contents

Introduction.....	4
Services Offered	4
Benefits.....	4
About Jadu	5
Our Team	5
The Way of Jadu	5
Some of our customers	6
Working in partnership.....	6
Accreditations.....	6
Our List of G-Cloud Services	7
How to Obtain Further Information	8

Introduction

Jadu offers comprehensive training to meet the needs of all users. Foundation Training introduces essential concepts, while Practitioner Training explores advanced features. Online courses allow users to learn at their own pace with guided webinars to help embed skills and knowledge. Online resources are available for ongoing reference and support.

Services Offered

- Structured learning paths to embed knowledge across the organisation.
- Online self-service platform for convenient self-paced learning.
- Range of training materials to accommodate different learning preferences.
- Guided webinars provide interactive experiences and opportunities for Q&A.
- Orientation sessions ensure a smooth transition onto the platform.
- Supporting documentation is regularly reviewed.
- Variety of options to suit each user and implementation.
- Ongoing support to help users continuously improve their skills.
- Certified Foundation, Practitioner and Developer training on Jadu Digital Platform.
- Best practice guidance to enable optimal use of the Jadu Digital Platform.

Benefits

- Gain and apply the skills to leverage Jadu Digital Platform.
- Empower teams to create content, workflows, and intelligent forms.
- Provides practical examples, hands-on advice for effective application.
- Achieve self-sufficiency in digital service design and implementation.
- Practical advice, real-world examples to enhance learning experience.
- Reduce learning curve, gain deep understanding of Jadu Digital Platform.
- Builds in-house capability and confidence quickly with certified training.
- Wide range of online training course and tailored training solutions
- Progressive training courses, skills development and proficiency assessments
- Access to comprehensive online resources for ongoing reference and support

About Jadu

Jadu helps organisations around the world build the best possible connections to their customers via our low-code, easy-to-use platform, and multi-award-winning design team

Our Team

Jadu was founded in 2001 by Suraj Kika, who today serves as Group Chief Executive Officer. He was soon joined by our Vice President of Engineering, Andy Perkins and Head of Brand and Film-maker, Lee Pilmore. Today, we're a distributed team with people and customers all over the world.

It's our mission to 'Provide the tools to organise information across the enterprise and make it accessible to humans and machines' and accessibility is sewn into the fabric of everything we do.

Jadu is now on a mission to become the World's most accessible digital platform.

The Way of Jadu

We believe that the tools we make should be beautiful, accessible to the highest quality and loved by the people that use them.

We are committed to our people, our culture and our values. "Conduct honest business" is our first directive. It's policy at Jadu to be honest about our business relationships - our customers are our partners, which means transparency and trust.

Our Jadu family is passionate about everything we do, we love to delight and amaze each other and our customers.

Some of our customers

Jadu is proud to help Local Government and Higher Education organisations all over the world to deliver outstanding digital experiences.



Working in partnership

At Jadu we work in partnership with our customers with a focus on collaboration, co-production and knowledge transfer. Our work is guided by our Prime Directives, representing our core values. We employ highly skilled teams and diverse delivery models, emphasising continuous learning and innovation in digital transformation. Our approach ensures effective partnerships, delivering tangible benefits to our clients.

Accreditations

Jadu is accredited with ISO 27001 for information security and has a robust organisation-wide Information Security Management System. The ISO 27001 accreditation is subject to continuous review and a programme of both internal and external audits to ensure on-going compliance.

Jadu also has Cyber Essentials accreditation which is audited annually which includes our hosting service delivery within the defined scope of this certification.

Jadu is also accredited to ISO 9001 in terms of quality management.

Jadu is always looking to improve adherence to other security standards / certifications and as such standards evolve, so please contact us if any of the standards you are looking for are not mentioned in this listing and we will be able to confirm details with you.

Our List of G-Cloud Services

Lot Number	Listing
Lot 2b – Cloud Software	Jadu Digital Platform
Lot 2b – Cloud Software	Jadu Digital Platform Lite
Lot 2b – Cloud Software	Jadu Central
Lot 2b – Cloud Software	Jadu Central Lite
Lot 2b – Cloud Software	Digital Platform by Jadu (Renewals)
Lot 2b – Cloud Support	Jadu Digital Platform Central and Galaxies Themes
Lot 2b – Cloud Support	Jadu Digital Platform Creative Design Services
Lot 2b – Cloud Support	Jadu Digital Platform Custom Software Development Services
Lot 2b – Cloud Support	Jadu Digital Platform Custom Software Development Services - Rapid Scoping Workshop
Lot 2b – Cloud Support	Jadu Digital Platform - Integration Services
Lot 2b – Cloud Support	Jadu Digital Platform Integration Services - Rapid Scoping Service
Lot 2b – Cloud Support	Jadu Content Design Services
Lot 3 – Cloud Support	Jadu Health Check
Lot 3 – Cloud Support	Jadu Innovation & Solution Design
Lot 3 – Cloud Support	Jadu Discovery, Prioritisation & Planning
Lot 3 – Cloud Support	Jadu Digital Service Design & Delivery
Lot 3 – Cloud Support	Jadu Digital Services Training
Lot 3 – Cloud Support	Jadu Digital Platform Acceleration Services
Lot 3 – Cloud Support	Jadu Sprint Zero
Lot 3 – Cloud Support	Data Analytics and Business Intelligence
Lot 3 – Cloud Support	IT Governance and Compliance
Lot 3 – Cloud Support	Change Management and Training
Lot 3 – Cloud Support	CRM Strategy and Implementation

Lot 3 – Cloud Support	Digital Transformation Consulting
Lot 3 – Cloud Support	Innovation Workshops and Ideation Session
Lot 3 – Cloud Support	Process Automation and Efficiency
Lot 3 – Cloud Support	Service Design
Lot 3 – Cloud Support	Technology Road mapping and Advisory
Lot 3 – Cloud Support	Digital, Data and Technology Services Review
Lot 3 – Cloud Support	Digital Service Improvement Review
Lot 3 – Cloud Support	Digital Transformation Discovery and Roadmap
Lot 3 – Cloud Support	Digital Strategy and Roadmap
Lot 3 – Cloud Support	Digital Operating Model and Roadmap
Lot 3 – Cloud Support	Digital Applications Rationalisation
Lot 3 – Cloud Support	Digital Architecture and Roadmap
Lot 3 – Cloud Support	Digital Transformation Training
Lot 3 – Cloud Support	Digital Services Design and Delivery
Lot 3 – Cloud Support	Digital Strategy Evaluation
Lot 3 – Cloud Support	Digital Transformation Assessment
Lot 3 – Cloud Support	Digital Maturity Assessment
Lot 3 – Cloud Support	Jadu Digital Platform Training
Lot 3 – Cloud Support	Jadu Digital Platform Professional Developer Service Bundle
Lot 3 – Cloud Support	Jadu Accessibility Services
Lot 3 – Cloud Support	Jadu Accessibility Audits
Lot 3 – Cloud Support	Project & Programme Management
Lot 3 & Lot 2b – Cloud Support	Jadu Digital Professional Services

How to Obtain Further Information

For further information, please refer to our website www.jadu.net, email us at info@jadu.net or contact us on 0116 222 7242.



Jadu Starbase

Dock 2204

75 Exploration Drive

Space City, Leicester, LE4 5NU

Telephone: 0116 222 7242

Email: sales@jadu.net

Website: www.jadu.net