

Secure Oracle Cloud (SaaS, PaaS, IaaS) Implementation Services for Blue-Light

Service Definition Document
Sopra Steria



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1 About Sopra Steria

1.1 Overview

About Sopra Steria

Sopra Steria, a major Tech player in Europe with 50,000 employees in nearly 30 countries, is recognised for its consulting, digital services and solutions. It helps its clients drive their digital transformation and obtain tangible and sustainable benefits. The Group provides end-to-end solutions to make large companies and organisations more competitive by combining in-depth knowledge of a wide range of business sectors and innovative technologies with a collaborative approach. Sopra Steria places people at the heart of everything it does and is committed to putting digital to work for its clients in order to build a positive future for all. In 2024, the Group generated revenues of €5.8 billion.

The world is how we shape it

Sopra Steria (SOP) is listed on Euronext Paris (Compartment A) – ISIN: FR0000050809 For more information, visit us at www.soprasteria.com

50,000

employees

€5.8bn

2024 revenue

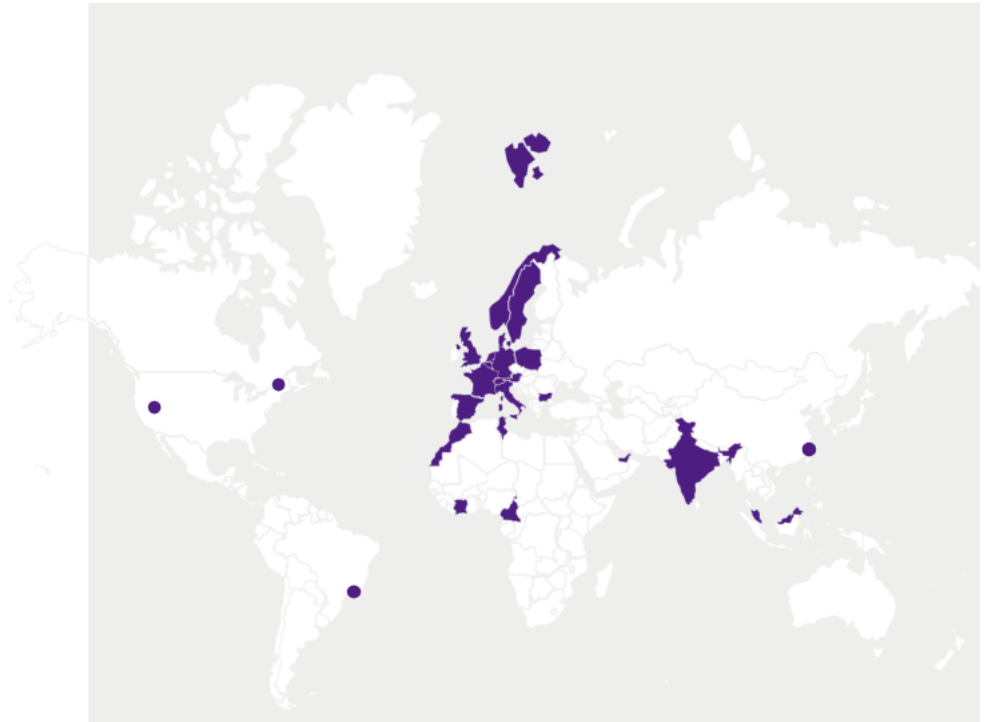
Top 5

European digital
services companies

In nearly

30

countries



1.2 Our Cloud Capability

Sopra Steria Cloud Practice brings together leading digital, cloud and engineering expertise to accelerate transformation for our clients.

- Delivering comprehensive digital and cloud transformation, including strategic consulting, change management, large-scale migration, application modernisation, next-generation development and secure, optimised operations
- Integrating deep capability across applications, data, infrastructure, cloud platforms and security, supported by industrialised assets to enable solutions across Private, Public, Hybrid and Sovereign Cloud environments
- Using an end-to-end cloud delivery model that integrates business, engineering, security and operations, ensuring continuous innovation, strong governance, and measurable business value throughout the full cloud lifecycle.

1.3 Our Credentials

Capacity

More than 15,000 cloud experts in 30 countries
(Vision, Ops, Design, Scale)

Market recognitions

- Large account (best category>\$250m) in the "Public Sector Industry Cloud Landscape" (Forrester)
- Leader "Cloud public in Europe" & "Next Gen Private & Hybrid Cloud" (ISG)
- Leader "Cloud Infra Brokerage" (NelsonHall)
- Best in Class "Azure" & "SAP" & "Service Now" (PAC Radar)
- Leader "Cloud Native Application" & "Application Transformation Services" (Quadrant)
- Major Contender "Cloud Services" & "Cloud Native Applications" & "Services on AWS Azure & CGP" (Everest)

Key partners





Main market recognitions

2nd in IT Services in France and 10th in EMEA*

Cybersecurity	Digital	AI	IT for Green	Cloud			
<ul style="list-style-type: none">• Leader "Cyber resiliency services" (NelsonHall)• Leader "cybersecurity" in France & Germany (ISG)• Top 5 "cybersecurity" in France (Markess)	<ul style="list-style-type: none">• Leader "Application Transformation Services" (Quadrant)• Leader "Digital Banking" (NelsonHall)• Leader "Digital Banking Services" (ISG)• Major Contender "Digital twin Services" (Everest)• Innovator "Digital Manufacturing" (NelsonHall)	<ul style="list-style-type: none">• Leader AI Services & Gen AI (PAC Innovation Radar)• Leader AI Services (Quadrant)• Leader "Intelligence Process Automation" (Quadrant)• Major player "European Professional Services for Data-Drive" (IDC)• Major contenders "AI services" & "Intelligent Process Automation services" (Everest)	<ul style="list-style-type: none">• Leader "ESG for Banking Services" (NelsonHall)• Best in class "consulting and digital services for sustainable development" (PAC Innovation Radar)• Major Contender "NetZero Consulting Services" (Everest)	<ul style="list-style-type: none">• Large account (best category>\$250m) in the "Public Sector Industry Cloud Landscape" (Forrester)• Leader "Cloud Infra Brokerage" (NelsonHall)• Best in Class "Azure" & "SAP" & "Service Now" (PAC Radar)• Leader "Cloud Native Application" & "Application Transformation Services" (Quadrant)• Leader "Cloud public in Europe" & " Next Gen Private & Hybrid Cloud" (ISG)• Major Contender "Cloud Services" & "Cloud Native Applications" & "Services on AWS Azure & CGP" (Everest)			
							

* Source PAC 2024

2 Service Overview

2.1 Service Description

Sopra Steria's Oracle Cloud Applications and eBusiness Suite implementation service can support you in the deployment of Enterprise Resource Planning (ERP), Human Capital Management (HCM), Supply Chain Management (SCM), Data and Analytics (D&A), including Fusion Data Intelligence (FDI) and Oracle Analytics Cloud (OAC) and Enterprise Performance Management (EPM) solutions, incorporating AI capability where appropriate to support your organisation. Our Oracle Cloud solutions tightly integrate with Duties Management (DMS) / Resource Management (RMS) systems for front line policing and with Command and Control solutions. We can support you through the entire project lifecycle and beyond, from strategy and design, through implementation, integration, optimisation, and continuous improvement, or tailor our services to provide targeted support during specific phases as required.

We embed Oracle Agentic AI, intelligent automation, and analytics into our Oracle Cloud Applications project delivery to help organisations move beyond transactional systems toward insight-driven and autonomous operations. By leveraging Oracle Cloud Applications AI capabilities, OCI AI services, AI driven Analytics and intelligent workflows, we enable smarter decision-making, automated processes, proactive insights, and improved user productivity across finance, HR, supply chain, and planning functions.

Our Oracle Cloud SaaS implementation service focuses on delivering user-centric, simple, and intuitive back-office solutions that make every day work easier for employees. Innovation and a modern user experience are at the core of our approach, supported by embedded analytics, AI-driven insights, and real-time information delivery. We work collaboratively with our clients to ensure the right information is available at the right time, enabling faster, more confident business decisions and ensuring that desired business outcomes are achieved in the most efficient, streamlined, and future-ready way.

Sopra Steria are a trusted Oracle partner, working together for more than 30 years. This long-standing history of delivering successful projects into the public sector portfolio provides us with a deep insight into the challenges that Public Sector departments face when implementing new business systems. We have built a wealth of knowledge and established an understanding of how to seamlessly apply and enhance Oracle Modern Best Practice or NOVA processes, Government Digital Standards and to meet the unique needs of Blue Light customers, such as Police Working Time Regulations and Command and Control and Duties Management requirements.

Our UK Oracle Practice is made up of over 250 proven Oracle professionals, with skills spanning the Oracle Cloud applications landscape and PaaS services. We also have access to hundreds of accomplished Oracle professionals from across the global Sopra Steria Limited Group, including consultants with deep experience and insights into Blue Light operations and challenges, including policing, fire, ambulance and other emergency services. Delivering Oracle projects for over 30 years has enabled us to develop a robust implementation approach called Intelligent Innovation Cloud, which ensures that your implementation progresses successfully.

At Sopra Steria, we recognise that the technology is only one piece of the puzzle when it comes to a Cloud implementation. The human element of any project is the most important factor to get right and the overarching vision of our service is to put people at the very heart of what we do. Our consulting team can provide outstanding Change and Transformation services to ensure your organisation is ready to make this important step, with the ability to draw on the Sopra Steria Next consulting team to support on more complex projects. We maximise the use of Oracle product capability to support business change, communication and training to maximise user adoption.

We will work collaboratively with you to agree a robust and transparent governance approach which provides clear channels for decision making and issue escalation and provides the appropriate policy alignment and guardrails for the implementation of new technology such as AI.

Some of the activities that can be included in this service are highlighted below, please note, this is not an exhaustive list:

- Outcome focussed solutions based on an "Embrace and Enhance" mindset
- User-centric design and delivery approach which considers the needs of all types of users
- Application of the Data Management Association (DAMA) framework to ensure that data is governed and treated as a strategic asset
- Programme and project management

- Cloud readiness assessment and support
- Business change and transformation service
- Collaborative agreement of business drivers and establish desired business outcomes
- Iterative and interactive solution design, build and validation
- Data Management and Analytics solutions design, build and deployment
- AI Strategy and Roadmap Consultancy. Please refer to AI Enablement for Oracle SaaS, Data and Analytics, EPM, AI Services, Database 26ai and eBusiness Suite GCloud 15 Offering for further details
- Data Conversion strategy, design, build and deployment
- Systems integration strategy, design, build and deployment including integration with supporting operational Blue Light systems such as Duties/Resource Management and Command and Control systems
- Business critical extensions using Oracle low code tools
- User validation support, including automated scripting and testing capabilities. Please refer to our Oracle Testing as a Service proposal for details of our testing services
- Familiarisation and knowledge transfer including automated job aid generation
- Post implementation Hypercare
- Continuous Improvement and innovation
- Architectural and Roadmap support
- Licensing audit and reviews to minimise licence costs and maximise investment.

Implementation Accelerators will be used wherever possible to ensure tasks are completed in a timely manner. We have proven tools that can be used in areas such as testing automation, configuration comparison, payroll comparison, and data conversion.

Throughout this document we will use the umbrella term 'Oracle Cloud Applications' which is synonymous with all the following commonly used terms i) Oracle Cloud-based SaaS applications across ERP, HCM, SCM, CX, EPM and FDI, ii) Oracle Fusion Cloud, iii) Oracle Fusion and iv) Oracle Cloud SaaS.

2.2 Features

- Access to a large number of consultants with significant background and experience in policing, ambulance fire and other emergency services operational processes and challenges. This provides a unique perspective and enables our implementations to focus on the real pain-points within blue-light sector to ensure that real transformation can be achieved and business benefits delivered
- Our Intelligent Innovation Cloud Method, inspired by the Oracle True Cloud Method, providing a structured, low-risk, and standards-based approach aligned to Oracle Fusion SaaS delivery and UK public sector and Government design and assurance principles
- Cloud readiness assessment covering Oracle Cloud SaaS fit, security and identity management, data quality, integration requirements, and operational readiness aligned to public sector cloud standards
- People Centred Maturity Assessments and AI Maturity Assessments offered by our Next Consulting experts
- Collective agreement of business drivers, success factors and required outcomes, mapped directly to standard Oracle Cloud SaaS capabilities, configuration options, and measurable benefits to ensure value for money
- Delivery of Oracle Fusion Cloud ERP, HCM, Supply Chain and Service applications , incorporating embedded and real-time analytics using Oracle Transactional Business Intelligence (OTBI) via role-based dashboards and Business Intelligence Publisher for pixel-perfect scheduled reporting and report bursting
- Delivery of data management solutions which incorporate data architecture, data governance, data quality compliance and security considerations to ensure that data becomes a reliable strategic asset able to maximise the use of AI supported insights and modelling
- Delivery of Enterprise Performance Management, Fusion Data Intelligence and Oracle Analytics Cloud solutions to improve financial and workforce planning, budgeting and forecasting, support operational decision making, provide prescriptive and predictive analytical insights to identify trends and patterns,

perform scenario modelling to allow finance, commercial and HCM professionals and front line service managers to focus on operational and strategic decision making

- Delivery of integration solutions to seamlessly interface with non-Oracle applications, including Blue Light systems used for Duties/Resource Management systems, Command and Control, Fleet, Facilities, Occupational Health and many more
- Expert-designed solutions leveraging Oracle best practice, maximising out-of-the-box Oracle SaaS functionality and minimising customisation to improve maintainability, resilience, and total cost of ownership
- Incorporation of blue light specific accelerators, extensions and model office solutions to expedite design of tailored solutions for policing, fire and rescue and ambulance, informed by our deep experience of the blue light sector
- Interactive iterative solution playbacks using configured Oracle Fusion environments, providing early visibility of processes, analytics, security roles, and user experience to reduce delivery risk
- Developing extensions using Oracle APEX or Visual Builder low code tools underpinned with best practice design principles to support unique blue-light specific requirements which cannot be delivered via a combination of standard functionality and best practice process
- Functional and technical data conversion and integration delivery, using Oracle-approved migration tools (FBDI, HDL, ADFdi) and Oracle Integration Cloud (OIC), with full deployment and cutover support
- Robust and automated testing mechanisms aligned to Oracle Fusion standards, including system integration testing, user acceptance testing, security validation, and Oracle quarterly update impact assessment
- Experienced change and transformation consultants supporting organisational readiness, user adoption, and service continuity for all types of users, including those with accessibility needs and supported by Oracle Cloud capability such as Guided Learning to reduce the training and change management overhead
- User familiarisation and knowledge transfer, incorporating Oracle in-application guidance, role-based training, and embedded process support to ensure sustained adoption and operational confidence
- Post implementation feature backlog identification and prioritisation. Future enhancements can be implemented utilising our Oracle Managed Service, details of which can be found in our Oracle Cloud Managed Service proposal.

2.3 Benefits

- Blue Light insight driven solutions identified through an extensive team of consultants with operational Blue Light and Public Safety experience
- Cost optimisation via use of implementation accelerators and blue-light specific tailored solutions
- Focus on outcomes reduces customisation, speeding, simplifying and derisking implementations and reducing TCO
- Effective change and transformation consultants ensure smooth transition and maximised user adoption, including consideration for the impact of AI capability introduction
- Collaborative working promotes confidence in the solution and increases likelihood of success
- Enhanced user experience streamlines business processes and provides personalised service
- Experienced Cloud Project managers develop realistic timelines to stay on track
- Streamlined data strategy ensures data consistency, quality and integrity organisation wide
- Advanced and in process analytics allow intelligent, timely decision making and improve operational and strategic decision making
- Seamless integration solutions improve interoperability with Blue Light 3rd party systems and support front line activities such as incident and event responses
- Training and knowledge transfer solutions facilitate business readiness and user adoption
- Robust security measures ensure regulatory compliance
- Continuous innovation and quarterly release management ensures systems remain optimised
- Licensing audit and reviews to minimise licence costs and maximise investment.

2.4 Our Approach

Our Intelligent Innovation Cloud Method is inspired by Oracle True Cloud Method. The four guiding principles of our approach are as follows:

- Collaboration
- User-centric and Solution Driven Design
- Embrace and Enhance Mindset
- Proactive Innovation.

Our approach, illustrated in Figure 1 below, is centred around delivering solutions that prioritise user experience. We are dedicated to understanding your specific goals and objectives for embracing new technology, identifying your business drivers, and crucially, pinpointing your desired outcomes. Working in close collaboration with you, we ensure that these needs are not only met but exceeded. Our focus extends beyond how technology can support these requirements to ensuring your business is seamlessly prepared for change with minimal disruption. Our commitment is to deliver cloud applications that are simple, user-centric, and robust, enhancing employee experience and empowering active engagement.

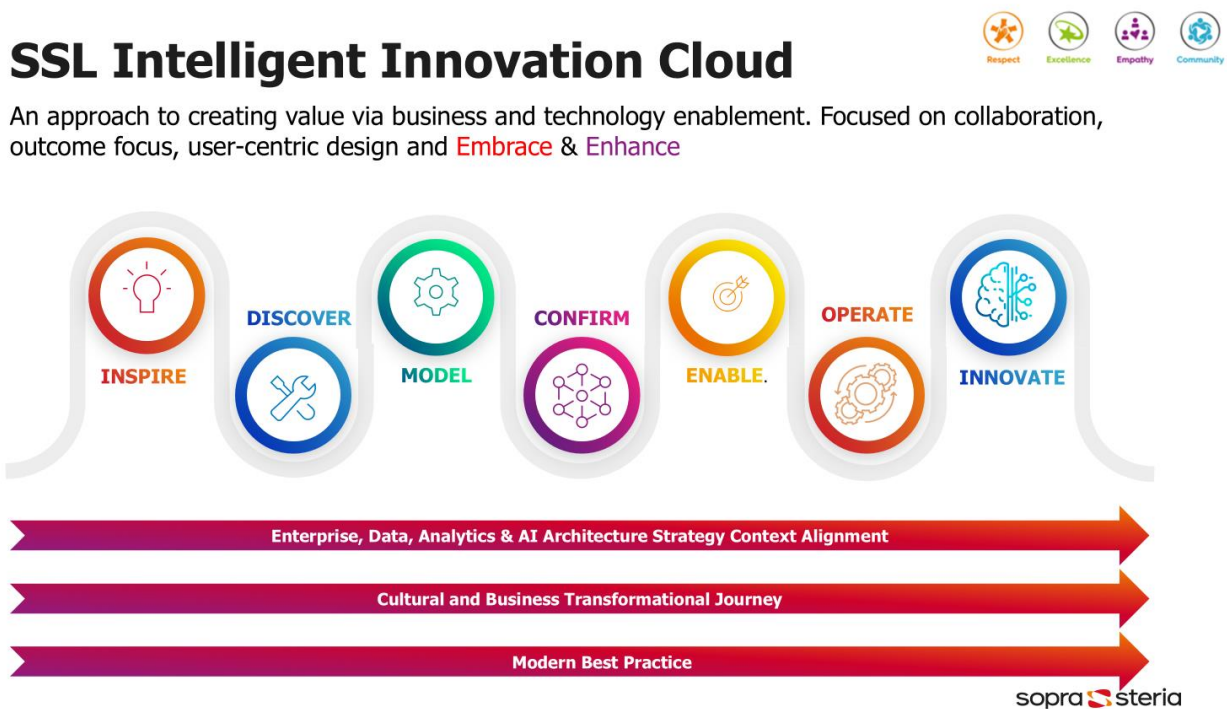


Figure 1 – Sopra Steria Intelligent Innovation Cloud

Inspire

The Inspire phase stands as a cornerstone for project success. At Sopra Steria, we deeply value collaboration and fostering a unified team spirit, recognising its pivotal role in project outcomes. Throughout this phase, our focus is on establishing robust working relationships, rooted in our core values of Respect, Excellence, Empathy, and Community. We commence with a kick-off meeting, where we collectively outline and align on the project approach and resource allocation. Together, we create a comprehensive project management plan and conduct a Cloud Adoption Readiness Assessment. Encouraging your input, we guide the development of a Customer Success Statement, articulating key business drivers and outlining the desired project outcomes. Our overarching goal in this phase is to ignite inspiration, enthusiasm, and unwavering commitment among all stakeholders, fostering a shared dedication to successfully delivering the project.

During this phase, our business change and transformation teams will work closely with you to agree your change strategy and communications plan. Further details of change and transformation support can be found in our GCloud 15 Offering titled "Oracle Cloud Managed Services - Management, Innovation, Optimisation, Enhancement and Support of Oracle Fusion Cloud and Infrastructure".

Discover and Collaborate

We will run collaborative discovery workshops to understand how your business works today, what are your pain points and confirm your business drivers. We will discover the key foundations of your business, such as workforce and finance structures and security and reporting.

In recent years, the principle of 'Adopt NOT Adapt' has gained traction in Oracle Fusion Cloud projects. However, we recognise that this approach can present challenges, especially in public sector environments with unique business requirements where Oracle Fusion Cloud may not offer ideal solutions. We advocate 'Embrace and Enhance.' We believe in '*Embracing*' the capabilities of Oracle Fusion Cloud, which are meticulously designed to align with modern best practices, while also critically evaluating areas where it may fall short. We acknowledge that there are situations where '*Enhancing*' the solution is necessary. Our experienced consultants will collaborate with you to determine if enhancement is appropriate, adhering to rigorous governance processes and Oracle allowable extension and best practice.

Following this activity, the scope of the implementation will be clarified, and data and integration strategies will be drafted. Key design decisions will be agreed.

This phase is intended to be as interactive and collaborative as possible. Pre-prepared questionnaires will be provided to assist you in communicating your specific design needs. Wherever possible we will provide early sight of the application itself to aid this key decision-making phase. We harness our extensive expertise to assist businesses in making informed design decisions for new technology implementations, accelerating the decision-making process.

We will work with you to devise a data migration and integration strategy that best meets your individual needs and tried and tested automation tools and re-useable components will be used to facilitate these activities. More detail is provided in the 'Model and Refine' phase.

Model and Refine

During this phase, our approach is to utilise agility and iteration whenever feasible. Our Intelligent Innovation Cloud methodology includes a commitment to providing you with early visibility into the solution. This enables you to visualise how embracing modern best practices can align with your core business processes. Critical design decisions are seamlessly integrated into the application, and throughout this phase, we conduct continuous and iterative user story playback sessions. These sessions are designed to be interactive, offering you a hands-on experience with the solution. Whenever possible, we encourage your active involvement in these playback sessions, empowering you to take ownership. This not only enhances your understanding of the solution and also ensures continuous validation and familiarity throughout the implementation journey.

Over 75% of cloud implementations face delays stemming from data-related challenges. We collaborate with a trusted partner specialising in providing advanced data migration tools to expedite implementation timelines. These tools offer automated data migration and management processes, significantly saving time and mitigating error risks, thus expediting implementation timelines. This approach not only improves data quality but also ensures quick, efficient, and cost-effective migration. By organising and transforming legacy data through rule-based extraction, transformation, and validation processes, we are able to enhance the quality and reliability of the migrated data.

Whilst working through your integration requirements, we will utilise, wherever possible, our library of re-useable integration components and patterns which provide tried and tested accelerators to save time during this activity.

Validate

Sopra Steria offers a specialised applications testing and quality assurance service tailored for Oracle Fusion Cloud. During the validation phase, some of the activities include:

- Authoring of Testing Strategy
- Test Automation – wherever possible
- Test Management
- Data conversion Testing
- Systems Integration Testing

- Regression Testing where/when appropriate – automated wherever possible
- User Validation Testing support
- Quarterly Release Testing – automated wherever possible.

Our enhanced testing service incorporates the use of automated testing capabilities provided by our partners, developed specifically for Oracle Fusion Cloud. Automated testing tools offer numerous advantages, including increased efficiency, accuracy, and cost-effectiveness. By automating repetitive test processes, these tools can execute tests much faster and with greater consistency than manual testing, leading to significant time and resource savings. Automated testing also enhances test coverage by identifying bugs and issues across a wide range of scenarios, while providing faster feedback on software quality, facilitating shorter development cycles, and supporting continuous integration and deployment pipelines. Additionally, reusable test scripts, detailed documentation, and seamless scalability make automated testing an essential component of agile and DevOps practices, enabling development teams to maintain a rapid pace of innovation without compromising on reliability or quality.

In addition to the formal testing phases, our Intelligent Innovation Cloud Method inherently fosters continuous testing throughout the project lifecycle. Our collaborative and iterative approach, encapsulated in the "Model > Visualise > Confirm" cycle within the "Model and Refine" phase, offers continuous testing mechanisms that instil confidence throughout implementation. This approach not only ensures ongoing validation but also better prepares business users for User Validation Testing, mitigating a common pain point experienced in many projects.

Enable

During the enable phase, we will work with you ensure that you are ready for the transition onto the new solution. Business change and transformation is a key part of this phase and we will work closely with your teams. An option during this phase could be to use our experienced Sopra Steria Next Business consultants.

Evaluation of user validation testing, the accuracy of data migration and integration, and the resolution of any outstanding issues is key. A clear cutover plan will be devised to ensure that the systems enablement runs smoothly.

Familiarisation and knowledge transfer - On-going familiarisation and knowledge transfer is inherent throughout the implementation due to our unique Intelligent Innovation Cloud methods. In addition to this, Oracle Cloud solutions have evolved significantly in recent years and offer comprehensive in-application support solutions. These solutions provide a modernised way of ensuring users are informed with the correct way to interact with the system to complete common business processes and transactions. Oracle Guided Learning and Oracle Digital Assistant can be used to minimise the need for the creation and maintenance effort for training materials. "Out of the box" functionality is available or specific guidance can be tailored where required. Journeys can also be used to guide users through common activities. We are highly skilled in this area and can utilise these modern features to ensure you are supported and to promote user adoption during both the 'Enable' and 'Operate and Innovate' phases.

Dependant on specific customer requirements, we can also provide various levels of training that follow a more traditional approach and would be happy to discuss your unique training needs with you.

Operate and Innovate

Sopra Steria will provide an agreed period of Hypercare to ensure that the transition is seamless with minimal disruption. Working collaboratively, we will closely monitor the system to address any issues or challenges and continue regular check in sessions to discuss progress. Any issues will be rapidly identified and resolved.

There will be an opportunity to gather feedback on the success of the implementation, aligned to the objectives and key drivers shared from the business case to assist in identifying areas for improvement. This feedback loop is essential for refining processes, addressing user concerns and enhancing overall satisfaction with the service.

The Hypercare phase sets the stage for continuous improvement. Lessons learned from the initial implementation and Hypercare support are analysed to make informed decisions for ongoing optimisation and enhancement of the services. Oracle Guided Learning and Digital Assistant Analytics can be used to identify any areas where additional support is required, and additional artefacts can be built to support these. Note: Availability of these analytics tools is dependent on the purchased components.

As the environment and usage stabilises, Hypercare will cease and will transition into standard support. We would be delighted to provide your ongoing support and enhancement. Additional details of our managed service offering can be found in our GCloud 15 offering titled "*Oracle Cloud Managed Services - Management, Innovation, Optimisation, Enhancement and Support of Oracle Fusion Cloud and Infrastructure*" or we can provide comprehensive handover to your own support teams.

As part of the 'Operate and Innovate' phase, we encourage you to focus on continuous improvement and innovation. Focus can be placed on functionality that was not included in the initial implementation, and new innovations included in quarterly releases can be assessed and prioritised.

2.5 Inputs

We would expect the following inputs from you as part of this service:

- A dedicated team of engaged and committed stakeholders / subject matter experts
- A clear understanding of your desired business drivers and outcomes
- Willingness to be active participants throughout the implementation and to champion the project
- Access to all related artefacts
- Completion of discovery questionnaires
- Embrace and Enhance mindset
- Ability to make timely decisions to support project timelines
- Continuous positive senior stakeholder messaging to support agreed ways of working
- Open and honest collaborative mentality.

This is a high-level list and is not exhaustive. If you cannot provide all of these inputs, then we can discuss altering our approach to accommodate your situation.

2.6 Outputs and Deliverables

Dependant on the agreed scope of the project, some of the outputs and deliverables generated from the service are identified below:

- Business Impact Analysis
- Business Change Strategy
- AI and Digital Adoption strategy
- Key Design Decisions
- Solution Architecture
- High Level Design
- Epics and User Stories
- Data Management and Analytics Strategy
- Data Conversion Strategy
- Integration Strategy and Blue Light Systems Integration Design
- Systems Design - Configuration Workbooks
- Training Strategy
- Testing Strategy
- Pre-populated testing scenarios and testing outcomes
- Cutover Plan.

This is a high-level list to provide examples and is not exhaustive. Not all outputs will be identified as deliverables.

2.7 Certifications and Skills

Our Oracle Fusion delivery capability is aligned with Oracle's latest certification framework and roadmap, covering end-to-end implementation, analytics, Oracle Integration Cloud, Oracle AI and Agentic AI services, and cloud architecture across ERP, HCM, EPM, and OCI. These certifications demonstrate our ability to design, implement, integrate, and operate Oracle Fusion solutions using current Oracle standards, quarterly update models, and cloud-native and AI-enabled best practices, enabling secure, scalable, and future-ready enterprise solutions.

Some of our certifications and skills related to this service are identified below:

- Oracle Global Human Resources Cloud Implementation Professional
- Oracle Talent Management Cloud Implementation Professional
- Oracle Learning Cloud Implementation Professional
- Oracle Fusion Cloud Applications HCM Process Essentials Certified
- Oracle Fusion Cloud Applications ERP Process Essentials Certified
- Oracle Project Management Cloud Implementation Professional
- Oracle Procurement Cloud Implementation Professional
- Oracle Analytics Cloud Professional
- Oracle Cloud Infrastructure Enterprise Analytics Professional
- Oracle Cloud Fusion Analytics Warehouse Certified Implementation Professional
- Oracle Integration Cloud Implementation Professional
- Oracle Cloud Infrastructure Application Integration Professional
- Oracle Cloud Infrastructure Developer Professional
- Oracle Cloud Infrastructure AI Foundations Associate
- Oracle Cloud Infrastructure Generative AI Professional
- Oracle Cloud Infrastructure Architect Associate
- Oracle Cloud Infrastructure Architect Professional
- OCI Architect Associate
- Oracle Infrastructure Certified Architect Associate
- Oracle Cloud Infrastructure Foundations Associate
- Oracle Cloud Infrastructure Security Professional
- Oracle Cloud Infrastructure Cloud Operations Professional
- Oracle Autonomous Database Cloud Professional.

This is a high-level list and is not exhaustive.

2.8 Case Study

The Challenge: Our Customer, faced critical challenges with its existing IT infrastructure, notably an aging data centre:

- Aging Data Centre: The client's data centre infrastructure was outdated, posing risks of system failures, data loss, and increased maintenance costs
- Legacy Infrastructure: Outdated and fragmented systems hindered the delivery of digital services and operational efficiency
- Security and Compliance: Stricter security and compliance regulations required stringent measures to safeguard data
- Scalability and Flexibility: The inability to scale and adapt to evolving demands hindered agility and innovation
- Cost Management: Limited budgetary resources necessitated cost-effective solutions to optimise operational expenses.

What We Delivered: Sopra Steria provided a comprehensive "Move and Improve" solution to address the customers challenges, including:

- Strategic Planning: Conducted a detailed assessment and devised a migration strategy tailored to the client's unique requirements
- Migration to OCI: Managed the seamless migration of workloads to Oracle Cloud Infrastructure, ensuring minimal disruption to services
- Technical Enhancement: Implemented improvements and optimisations during migration to enhance performance and efficiency
- Managed Service: Provided ongoing managed services post-migration, including monitoring, maintenance, and support
- Journey to the Cloud: Provided consultancy support for the identification and quantification of business benefits for a move to Cloud applications and readiness for such a move.

Outcome

The collaboration with Sopra Steria resulted in significant outcomes:

- Improved Service Delivery: Enhanced operational efficiency and agility in delivering digital services to citizens
- Enhanced Security and Compliance: Strengthened security measures ensured compliance with regulatory standards, safeguarding sensitive data
- Scalability and Flexibility: OCI's scalable architecture empowered the client to adapt and innovate in response to evolving demands
- Cost Optimisation: Achieved cost savings through improved resource utilisation and streamlined operations
- Cloud readiness: Business benefits quantification for input to Cloud applications implementation business case.

Conclusion

By partnering with Sopra Steria for a "Move and Improve" migration to Oracle Cloud Infrastructure, the Public Sector Organisation successfully modernised its IT infrastructure, addressing the challenges posed by an aging data centre. This approach, coupled with ongoing managed services and insights provided by consultancy services not only addressed immediate challenges but also positioned the client for future growth and innovation while ensuring cost-effectiveness and compliance.

3 Pricing

Please refer to the Pricing Document for this Service.

4 Next Steps

4.1 Contact

Please contact us if you would like to know more about this service or any of our listings on G-Cloud.

Email: sector-support@soprasteria.com

As all of our G-Cloud enquiries initially come into a single contact, please remember to tell us:

- Your name, your organisation name and contact details
- Which service you are enquiring about
- A brief summary of your requirements or problem statements that you would like support to address.

4.2 More Information

More information about our services and capabilities can be found on our website [here](#).

