



Baringa
Brighter together

G-Cloud 15

Baringa Partners LLP

Cloud Process Mining and Analytics Services

Service Definition Document



Introduction to our Cloud Support Services

An Introduction to Baringa

Baringa Partners LLP is an award-winning management consultancy specialising in government, energy, financial services, utilities, telecoms and media, and consumer products. It partners with organisations when they are developing and delivering key elements of their business strategy, as well as working extensively with government and regulators providing policy and advisory services.

Baringa is recognised both in the UK and internationally for its unique culture for which it has been awarded a number of accolades.



An Introduction to Our Cloud Support Services

Our accomplished team helps UK-based and global organisations to implement technology change and run more effective technology-enabled businesses. We partner with organisations across different sectors to deliver value from their cloud programmes, providing strategic guidance and executing across strategy, enterprise data management & governance, data architecture, DevOps, data migration, data visualisation, reporting and Artificial Intelligence (AI) implementation.

We work across all major public cloud platforms including AWS, Azure and GCP to accelerate delivery of value for our clients alongside developing and hosting our own solutions. We're independent of specific cloud vendors and are experienced with designing, building and running cross- and multi-cloud solutions.

Our teams hold both architecture and engineering cloud accreditations across AWS, Azure and GCP, offering Cloud Support Services across a range of capabilities, alongside various accreditations in market leading insight generation tools.

In addition, we provide advisory and implementation services around various market-leading cloud software / platform as a service across data infrastructure, data management and data exploitation.

Cloud Process Mining and Analytics Services

Overview

At Baringa, we partner with clients to provide service to support the analysis of operational processes based on event logs that is adapted to the business. Our solutions are designed with cyber security, digital risk, and data privacy as foundational elements, ensuring that process mining and analytics are secure and compliant. Baringa can utilize Cloud based solutions for business transformation based on process mining technology. To help understand which execution gaps have the biggest impact on execution capacity and trigger real time automated actions to eliminate those gaps.

Key Service Features

Key service features of our Cloud Process Mining and Analytics Services are:

- Identification & Visualisation of bottlenecks and hidden work in processes.
- Pareto analysis assessment and quantification of the level of standardisation
- Root-cause analysis revealing activities preventing efficient Straight Through Processing.
- Continuous monitoring to detect trends and variants before challenges escalate.
- Comparison of existing process with event-log data to design future-state.
- KPI selection and application of process-mining functions to track performance.
- Secure AI-driven detection of anomalies, control failures and cyber risks.
- Continuous compliance assurance and digital-risk oversight for process analytics.

Potential Service Benefits

Potential Service Benefits of our Cloud Process Mining and Analytics Services are:

- Identifies and resolves process bottlenecks using a data-first approach.
- Improves process quality through automated controls and targeted information triggers.
- Standardises processes and streamline business outcomes
- Provides digitally consumable data for every step within each process.
- Pinpoints actionable insights data driven real-time executive dashboard
- Enables In line data and process control automation.
- Reduces costs by revealing inefficiencies, bottlenecks and unnecessary manual tasks
- Increases transparency and identify inefficiency with higher success

For more details please see our cloud service offering on the Digital Marketplace

This document: (a) is proprietary and confidential to Baringa Partners LLP (“Baringa”) and should not be disclosed to third parties without Baringa's consent; (b) is subject to contract and shall not form part of any contract nor constitute an offer capable of acceptance or an acceptance; (c) excludes all conditions and warranties whether express or implied by statute, law or otherwise; (d) places no responsibility on Baringa or its group companies for any inaccuracy or error herein as a result of following instructions and information provided by the requesting party; (e) places no responsibility for accuracy and completeness on Baringa or its group companies for any comments on, or opinions regarding, the functional and technical capabilities of any software or other products mentioned where based on information provided by the software or product vendors; and (f) may be withdrawn by Baringa or its group companies within the timeframe specified by the requesting party and if none upon written notice. Where specific clients of Baringa or its group companies are mentioned by name, please do not contact them without Baringa's prior written approval. If any of these terms are invalid or unenforceable, the continuation in full force and effect of the remainder will not be prejudiced. Copyright © Baringa Partners LLP 2024. All rights reserved.