



Baringa
Brighter together

G-Cloud 15

Baringa Partners LLP

Cloud Process Management and Design Services

Service Definition Document



Introduction to our Cloud Support Services

An Introduction to Baringa

Baringa Partners LLP is an award-winning management consultancy specialising in government, energy, financial services, utilities, telecoms and media, and consumer products. It partners with organisations when they are developing and delivering key elements of their business strategy, as well as working extensively with government and regulators providing policy and advisory services.

Baringa is recognised both in the UK and internationally for its unique culture for which it has been awarded a number of accolades.



An Introduction to Our Cloud Support Services

Our accomplished team helps UK-based and global organisations to implement technology change and run more effective technology-enabled businesses. We partner with organisations across different sectors to deliver value from their cloud programmes, providing strategic guidance and executing across strategy, enterprise data management & governance, data architecture, DevOps, data migration, data visualisation, reporting and Artificial Intelligence (AI) implementation.

We work across all major public cloud platforms including AWS, Azure and GCP to accelerate delivery of value for our clients alongside developing and hosting our own solutions. We're independent of specific cloud vendors and are experienced with designing, building and running cross- and multi-cloud solutions.

Our teams hold both architecture and engineering cloud accreditations across AWS, Azure and GCP, offering Cloud Support Services across a range of capabilities, alongside various accreditations in market leading insight generation tools.

In addition, we provide advisory and implementation services around various market-leading cloud software / platform as a service across data infrastructure, data management and data exploitation.

Cloud Process Management and Design Services

Overview

At Baringa we provide Process Management & Design services that entail analysis, documentation, standardisation and optimisation of organisational processes. Service is delivered by certified Business Analysts and Process Designers, leveraging on business analysis practices, process modelling methods (BPMN, UML, VSM), industry expertise and lean optimisation techniques, incl. identification of automation (employing PowerAutomate, UiPath) and integration opportunities. We embed cyber security, digital risk, and data privacy considerations into every stage of process design, ensuring that operational improvements are aligned with regulatory requirements and resilient against cyber threats. We also drive the resulting organisational change, guide employee enablement and offer client upskilling in continuous improvement and implementation assurance. Our Lean and Agile ways of working drive e2e operational efficiency, cost optimisation and value creation in your organisation.

Key Service Features

Key service features of our Cloud Process Management and Design Services are:

- Enabled by strong BPM maturity and robust E2E process governance
- Treats E2E processes as value streams rather than siloed functions
- Leverages cross-functional value streams for specification, customisation & validation activities
- Engages stakeholders through workshops, documentation and detailed process requirements analysis.
- Documents processes using BPMN methodology
- Uses ARIS, BizDesign, MS Visio, IBM Blueworks, Cawemo, Signavio
- Uses process as a golden thread integrating business and solution layers.
- Lean process optimisation running of improvement tests
- DMAIC and DMADV approach to existing or newly designed processes
- Drives Design, Enablement and Change Assurance
- Customer-centred and modular approach to meet client requirements
- AI-Driven Process Automation and Analytics
- Embedded Cyber Security and Digital Risk Management
- Privacy-by-Design Process Modelling

Potential Service Benefits

Potential Service Benefits of our Cloud Process Management and Design Services are:

- Efficient, streamlined processes aligned with strategic goals and organisational needs
- Robust operating model design, capability and maturity plans and assessments
- Drives digital transformation rooted in business realities and technology landscapes.
- Enhances design integrity through prototyping and testing to minimise defects
- Enables effective decision-making supported by accurate, timely and insightful data
- Define and manage Total Cost of Ownership within cost envelopes
- Improves operational resilience, strengthens compliance, and builds a change-enabled culture
- Increases employee satisfaction, reducing manual work and elevating high-value tasks
- Increases compliance by making processes trackable, auditable, with recorded decisions
- Strengthens cyber security and digital risk management ensuring data privacy.

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