



Welcome to Infoshare+

Infoshare+ is a UK data and software company aiming to make local public services seamless and connected with the communities they serve. We believe digital should be a shared environment, supporting consistency, efficiency, and better outcomes for all. With our platform of innovative digital solutions, we're a trusted partner to hundreds of public sector organisations across social housing, local government, and social care.

Single Person Discount Review

Fully managed & intelligent fraud monitoring review

We provide a fully managed SPD review service, powered by Profiler. This cloud-based SaaS platform, together with our service, offers Councils a simple, cost-effective way to identify and cancel incorrect and fraudulent Council Tax Single Person Discount claims.

Why conduct an SPD Review?

Safeguard income and support sustainable collection

Correcting inaccurate discounts helps protect the council tax base and prevent avoidable income loss. Regular reviews also reduce the risk of long-term debt building up on accounts, supporting improved collection outcomes and more sustainable revenue management.

Maintain accurate discounts and protect fairness

A Single Person Discount review helps ensure council tax discounts remain accurate and reflect current household circumstances. By identifying changes that may not have been reported, councils can reduce fraud and error while ensuring discounts are applied fairly and consistently.

Features

- Secure data transfer portal
- Bulk or continuous verification of your Single Person Discount claims
- Accurate identification of invalid claims using the latest credit data
- Production of claimant canvas emails & letters
- Secure e-forms for online claimant response (digital-by-default)
- Fully staffed claimant helpline
- Managed review, we remove the ineligible discounts
- Realtime management information & dashboards
- Unlimited Council users

Benefits

- Fast and accurate validation of your Single Person Discount caseload
- Detects and prevents tax fraud
- Generates tax revenue in year
- Low resource requirements for Councils as managed service
- Year round protection available through continuous monitoring
- Supports the Council's digital-by-default strategy
- Best-in-class data analytics improves property targeting and reduces complaints
- Ineligible discounts removed for your by our team/system