



Welcome to Infoshare+

Infoshare+ is a UK data and software company aiming to make local public services seamless and connected with the communities they serve. We believe digital should be a shared environment, supporting consistency, efficiency, and better outcomes for all. With our platform of innovative digital solutions, we're a trusted partner to hundreds of public sector organisations across social housing, local government, and social care.

BetterOff Welfare & Employment

Digital financial assessments for adult social care

BetterOff is a public-facing welfare solution, bringing together employment and benefits into one easily accessible digital space. BetterOff combines benefits eligibility, applications, appeals, job searching and job journaling, speeding up the applications process, and enabling claimants to make informed decisions as to whether they will be better off in work.

Why choose BetterOff?

Designed to reduce pressure on council teams

BetterOff is built to complement existing processes, not complicate them. Clear insight and prioritisation help officers focus effort where it matters most, reducing manual workload while supporting consistent and defensible decision-making.

Digital insight built for clarity and action

BetterOff is delivered through a modern digital platform that presents insight in a clear and accessible way. It supports officers with timely, prioritised information, enabling consistent decision-making and effective intervention without adding complexity to existing ways of working.

Features

- High volume benefit forms with embedded multi-media guidance
- Embedded benefit entitlement calculator
- Benefit form co-production capability
- Integration with national & local job feeds
- Fully managed cloud solution
- Embedded translation engine enabling completion in any language
- Re-engineered benefit forms
- Designed in partnership with experienced benefit advisors
- Job journalling via structured e-form templates
- Supporting content around budgeting, money management & job seeking

Benefits

- Reduces welfare advice budget
- Speeds up benefit application & appeals processes
- Self-service solution for 100% of all claimants
- Redefines complex paper-based process; removing high levels of contact
- Enables claimants to clearly compare potential benefits entitlement versus employment
- Decreases financial sanctions on claimants
- Improves realised income for claimants
- Improves success rate at tribunals
- Promotes sustainable employment
- Pre-populates job journal in line with Claimant Commitment