



Welcome to Infoshare+

Infoshare+ is a UK data and software company aiming to make local public services seamless and connected with the communities they serve. We believe digital should be a shared environment, supporting consistency, efficiency, and better outcomes for all. With our platform of innovative digital solutions, we're a trusted partner to hundreds of public sector organisations across social housing, local government, and social care.

Illegal Sublet Tenancy Verification Review

Intelligent verification to root out illegally sublet properties

Infoshare+ delivers a targeted Illegal Sublet Tenant Verification Review that identifies unauthorised occupiers, fraudulent tenancies, and unreported household changes. Using credit bureau residency checks and tenant canvassing, the service validates occupancy, supports enforcement, protects the integrity of the housing stock, and enables councils to reduce tenancy fraud and financial loss.

Why check for illegal sublets?

Illegal subletting removes scarce social homes from those in genuine need and creates a significant, avoidable cost for councils. Publicly available studies estimate that thousands of council properties are illegally sublet, with the Tenancy Fraud Forum previously valuing the cost to the public purse at over £200 million, driven by lost rental income and the knock-on impact on homelessness services.

At a property level, tenancy fraud is commonly estimated to cost councils around £40,000 per illegally sublet home, largely due to the expense of placing households into temporary accommodation while a social home is wrongly occupied. Proactive illegal sublet reviews help councils recover homes, reduce temporary accommodation pressures, protect housing waiting lists, and demonstrate robust stewardship of public assets.

Features

- Validates residency using credit-bureau financial footprints
- Screens properties for unauthorised or hidden occupants
- Automated verification phoneline
- Identifies tenancy anomalies and suspicious activity
- Optional tenant or neighbour canvassing letters
- Detailed audit trail for each verification
- Clear risk-graded output file
- Rapid onboarding and configurable review criteria

Benefits

- Detects illegal subletting quickly and accurately
- Protects valuable social housing stock
- Enables confident enforcement and recovery action
- Reduces tenancy fraud and associated financial loss
- Improves occupancy accuracy across housing records
- Supports fair allocation of Council properties
- Minimises investigation workload for staff
- Strengthens fraud prevention frameworks
- Enhances safeguarding through accurate household visibility