



Welcome to Infoshare+

Infoshare+ is a UK data and software company aiming to make local public services seamless and connected with the communities they serve. We believe digital should be a shared environment, supporting consistency, efficiency, and better outcomes for all. With our platform of innovative digital solutions, we're a trusted partner to hundreds of public sector organisations across social housing, local government, and social care.

BetterCare Support & Carers

Digital financial assessments for adult social care

BetterCare Support enables users to complete self-service care and support, and carers assessments online, featuring 70+ guiding animations, dynamic signposting to local and national self-help resources, and compliance with the Care Act 2014.

Features

- Accessible, strengths-based digital self-service assessments for care support and carers
- Animated guidance covering the relevant areas of the Care Act
- 70+ relatable animations help users provide best quality responses
- Tailored signposting to local and national information, advice and guidance
- Fully managed and hosted mobile-first solution
- Secure user access backed by multi-factor authentication
- Integration support for ASC case management systems
- Reporting capabilities
- Submitted assessments delivered into council/outsourced service for professional review
- Route submission notifications to appropriate locality team(s)

Benefits

- Empower individuals to self-assess their own needs
- Turbo charge conversations with earlier access to user-need information
- Make informed care package decisions without a home visit
- Reduce backlog, travel and assessment processing times
- Support mobile working, cross-department working and self service
- Keep pace with caseload increases due to ongoing ASC reform
- Reduce unnecessary contact from those who don't meet eligibility criteria
- Free up staff time to focus on more complex cases
- Tailor local signposting to individuals' care and support needs