



Welcome to Infoshare+

Infoshare+ is a UK data and software company aiming to make local public services seamless and connected with the communities they serve. We believe digital should be a shared environment, supporting consistency, efficiency, and better outcomes for all. With our platform of innovative digital solutions, we're a trusted partner to hundreds of public sector organisations across social housing, local government, and social care.

DTx Case Management

Secure, collaborative case management

Used by over 50 public organisations, DTx is a cloud-based, fully customisable case management system that provides all the tools and infrastructure needed to collaboratively manage your cases from initial referral/complaint, through to outcome and resolution. Suitable for counter fraud, complaints, licensing, enforcement, compliance & legal case management.

Why choose DTx SaaS?

DTx Case Management brings data, evidence, and actions into a single, secure case view, reducing fragmentation and giving officers a clear, consistent picture to manage cases effectively across teams.

Built for public sector assurance, DTx supports secure collaboration, auditable workflows, and policy-aligned processes—cutting duplication, reducing risk, and helping councils progress cases faster with confidence.

Features

- Multi-user, full feature case management and records management system
- Supports any type of case from referral/complaint to closure/outcome
- Integrated document management system (all case files in one place)
- Customisable case templates, records, notes, workflow and events
- Access case records from any location
- Search cases, case notes, links, and explore connections, find matches
- Outcome and performance monitoring, analysis and reporting
- Manage resources, prioritise cases, review workloads, and monitor progress

Benefits

- Improve performance – case workload management, review and analysis
- Fully customise DTx to the way your team works
- Collaborate across multiple teams, departments and organisations
- API's for easy integration with corporate applications
- Integrated document management system (no additional software required)
- Use in the office, at home and on the move
- No enhancements costs – all improvements and upgrades included
- Proactively identify key connections, emerging trends – prioritise and escalate