



HPE GreenLake Solutions

Product Information | 27/01/2026



Hewlett Packard
Enterprise

CLASSIFICATION: PUBLIC

Hybrid Cloud. On-Prem Control. Pay-Per-Use Simplicity.

HPE GreenLake Flex Solutions delivers a modern, cloud-like experience while keeping infrastructure securely on-premises. It provides fully installed, ready-to-use compute, storage, and networking with a flexible pay-per-use model, giving organisations the agility of public cloud and the assurance of local control.

Key Highlights

- **Cloud-like consumption on-premises:** Pay only for what you use with built-in metering.
 - **Fully installed and ready from day one:** HPE handles delivery, installation, configuration, and onboarding.
 - **Hybrid-cloud visibility:** Monitor usage, capacity and infrastructure via the HPE platform portal.
 - **Enterprise-grade support:** 24x7 incident logging and specialist response within **15 minutes** for critical issues.
 - **Flexible service levels:** Critical, Essential, and Basic support tiers to suit operational needs.
 - **Secure by design:** On-premises data control, encrypted data-in-transit, and rigorous access governance.
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Core Capabilities

Fast Deployment

Pre-installed buffer capacity and structured startup phases (Transition, Implementation, Onboarding) dramatically reduce deployment times and enable rapid consumption.

Predictable Operations

Continuous monitoring, metering, and capacity forecasting eliminate procurement delays and provide clear financial planning.

Reduced Operational Burden

HPE manages installation, maintenance, incident response, and hardware support—freeing internal teams to focus on higher-value tasks.

Resilience & Availability

Options include 6-hour repair commitments, proactive analytics, automated incident submission, and 24x7 access to dashboards and logging tools.

Security & Assurance

- **Data-in-transit protection:** TLS 1.2+, IPsec/TLS VPN, private networks.
 - **Data-at-rest controls:** Physical access governance, encryption options, secure erase and destruction processes.
 - **Governance alignment:** ISO/IEC 27001 & CSA CCM-aligned controls, regular penetration testing, and robust change and vulnerability management.
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User Experience

- Access via the HPE Support Center Portal

- Real-time dashboards for usage, metering, and ticket status
 - Optional AI self-service tools
 - 24x7 global support with fast, severity-based response times
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Who It's For

Organisations that want:

- On-prem security with cloud-like agility
 - Predictable, scalable capacity
 - Reduced operational overhead
 - Deep visibility of usage and consumption
 - A hybrid platform that blends public cloud and local infrastructure
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Why Wavenet

Wavenet combines deep Modern Workplace expertise with strong vendor partnerships to deliver secure, scalable and outcome-focused solutions. We simplify complex infrastructure, accelerate digital transformation, and ensure customers get the full value of HPE GreenLake through expert guidance, seamless delivery, and exceptional service. With Wavenet, you gain a trusted partner committed to reliability, transparency, and measurable results.
